# FM36M1 Product Change Notifications

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**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FM36M1. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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### 2019.07.22: new no brand Eco friendly boxes

Effective September 2019, FMB36M1 trackers with no brand packaging will be shipped with a **new no brand eco friendly box**.

| Change description  |   |  |
|---|---|--|
| Change type   | Packaging   |  |
|   | Improved and more environmentally friendly packaging box  |  |
|   | Old single packaging version:   | New single packaging version: $\boxed{\mathbf{x}}$ |
|   |   |  |
|   | ×   | _  |
| Detailed description  | <b>Dimensions:</b> 165 (W) x 145 (D) x 35 (H)   | <b>Dimensions:</b> 175 (W) x 150 (D) x 35 (H)      |
|   | Old group packaging version:  | New group packaging version:                       |
|   |   | ×  |
|   | ×   | —  |
|   | <b>Dimensions:</b> 355 (W) x 175 (D) x 60 (H)   | <b>Dimensions:</b> 355 (W) x 175 (D) x 60 (H)      |
| Change reasons  | The new box is better for the environment   |  |
| Product release date  | Devices with new packaging will be released in manufacturing from september with 2 months of transition period. Over this period devices with white packaging can be delivered as well as devices with the new eco boxes. |  |
| Affected products   |   |  |
| Model   | Affected order codes  | Order code changes                                 |
| FMB001, FMB010, FMB100,   | FMB001****.FMB010****.FMB100****.FMB110****.  |  |
| FMB110, FMB120, FMB122,   | FMB120************************************  |  |
| FMB125, FMB202, FMB204, FMB900, FMB920, FMB964.   | FMB204******, FMB900******, FMB920******, FMB964******,   | No changes   |
| FMT100, FMB130, MTB100.   | FMT100******, FMB130******, MTB100*****.  |  |
| Change impact   |   |  |
| Risk assessment   | No risk factors encountered with this change  |  |
|   | Due to the new look of hove we strongly recommend to undete your marketing meterials. Recause of the new color of the neckeging   |  |
| Suggested implementation plan   | box, if necessary, update your branding materials (stickers, logo layouts).   |  |
| Acknowledgement of PCN receipt  |   |  |
| If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement |   |  |
| the shange as indicated share   |   |  |

# **2019.04.10:** new eco friendly box

the change as indicated above

Effective May 2019 week 19, FM36M1 trackers will be packed with a **new eco friendly box**.

Change description

Change type Packaging

Improved and more environmentally friendly packaging box

Detailed description

The new box is better for the environment Change reasons

May 2019, week 19 Product release date

Affected products

Model Affected order codes Order code changes FM36M1\*\*\*\*\* FM36M1 No changes

Change impact

Risk assessment No risk factors encountered with this change

Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to Suggested implementation plan

New version:

avoid any unexpected delays in customs clearance process.

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, <u>click here</u>.

### 2019.04.10: IMEI/SN display on device Changes

We would like to inform you, that IMEI/SN info display on FM36M1 device will be updated in factory from june 2019.

#### Change description

Change type External/visual

IMEI/SN info on device display change from barcode to QR

Old Version: New Version:

This change will not affect device packing and logistic lists. It will remain as barcode.

Detailed description



Change reasons

QR format will increase reliability and minimize error rate, because of the error correction feature and improved reading in low

Product release date

Devices with new QR Code format will be released in manufacturing from June with 2 months of transition period. Over this period

devices with barcode can be delivered as well as devices with OR code.

Affected products

Order code changes Model Affected order codes FM36M1 FM36M1\*\*\*\*\* No changes

Change impact

Risk assessment Risk assessment for devices management required

Suggested implementation plan Due to changes in device information display we strongly recommend to check, and prepare your tools to read QR codes.

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, click here.

# 2019.03.11: Top Sticker/Tampography Changes

We would like to inform you, that sticker changed to tampography of FM36M1 device and was updated in factory on the 11th of March.

Change description

Change type External/visual

Top Sticker/Tampography design changed

Detailed description Old Sticker Version:

New Tampography Version:

1. The Sticker was changed to Tampography

2. Added Teltonika address label Saltoniskiu st. 9B-1
3. Added WEEE label. (WEEE - Waste from Electrical and Electronic Equipment)
4. Added EAC label. (EAC - Eurasian Conformity mark)
5. Added E26 label. (E26 - E-Mark is the regulations issued by the Economic Commission for Europe)
6. Added CE label. (CE - certification mark that indicates conformity with health, safety, and environmental protection standards)

Product release date Updated tampography will be used from the time when the stock will be sold all leftovers.

Affected products

Change reasons

Order code changes Model Affected order codes No changes FM36M1 FM36M1\*\*\*\*\*

Change impact

No risk factors encountered with this change Risk assessment

Suggested implementation plan No implementation plan needed

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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