# FMB020 Product Change Notifications

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Product change notifications (PCN) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMB020 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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### 2023.09.29: Base firmware update

We would like to inform you about the base firmware update for FMB020 starting from September 29th, 2023. New production firmware version will be 03.28.04.Rev.273

Change description

Detailed description

Change type Firmware update

Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB020\_firmware\_errata

Old version: New version: FMB020 03.28.04.Rev.273

FMB020 03.27.12.Rev.93 Change reasons FMB020 base firmware version update

Product release date 2023 September

Affected products

Affected order codes Model Order code changes FMB020\*\*\*\*\*\* order codes with base Firmware FMB020 Update firmware

Change impact

Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. Risk assessment

During the transition period clients might receive devices with previous Firmware version used in manufacture. Suggested implementation plan If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

### 2022.12.12: Side Laser Printing Changes

We would like to inform you, that laser printing of the FMB020 device was updated in the factory on December 2022.

Change description

External/visual Change type

Side laser printing design changed

Detailed description Old version: New version:

1. Added ANATEL label and certificate number. Change reasons

December 2022 Product release date

Affected products

Model Affected order codes Order code changes FMB020 FMB020\*\*\*\*\* New casing

Change impact

No risk factors encountered with this change Risk assessment

Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process Suggested implementation plan

Acknowledgement If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

#### 2022.08.16: Base firmware update

We would like to inform you about the base firmware update for FMB020 starting from August 16th, 2022. New production firmware version will be 03.27.12.Rev.93

Change description

Change type Firmware update

Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB020 firmware errata

Detailed description Old version

New version: FMB020 03.27.12.Rev.93 FMB020 03.27.07.Rev.94

Change reasons FMB020 base firmware version update

Product release date 2022 August

Affected products

Model Affected order codes Order code changes FMB020\*\*\*\*\*\* order codes with base Firmware FMB020 Update firmware

Change impact

Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. Risk assessment

During the transition period clients might receive devices with previous Firmware version used in manufacture.

If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Suggested implementation plan

#### 2021.09.16: Base firmware update

We would like to inform you about the base firmware update for FMB020 starting from September 13th, 2021. New production firmware version will be 03.27.07.Rev.93

Change description

Change type Firmware update

 $Key improvements from \ last production \ firmware \ are \ listed \ in \ errata: \ \underline{https://wiki.teltonika-gps.com/view/FMB020\_firmware\_errata}$ 

Detailed description Old version:

New version: FMB020 03.27.07.Rev.94 FMB020 03.25.17.Rev.95

Change reasons FMB020 base firmware version update

Product release date 2021 September

Affected products

Affected order codes Order code changes FMB020\*\*\*\*\*\* order codes with base Firmware FMB020 Update firmware

Change impact

Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. Risk assessment

During the transition period clients might receive devices with previous Firmware version used in manufacture.

If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager. Suggested implementation plan

## 2020.12.11: New FMB003, FMB002, FMB020 casing

Effective December 2020, FMB003, FMB002, FMB020 trackers will be shipped with a new casing.

Change description

Casing Change type

Reduced length to make it even a smaller OBD device.

Old Version: New Version: Detailed description ×

> **Dimensions:** 52.6 (L) x 29.1 (W) x 26 (H) Dimensions: 49.6 (L) x 29.1 (W) x 26 (H)

New device casing fits better on some vehicle models where OBD port is obstructed by additional plastic parts from vehicle Change reasons

dashboard front panel.

Devices with new casing will be released in manufacturing from November. Product release date

Affected products

Model Current codes New order codes

FMB003, FMB002, FMB020. FMB003**M7\*\*\*\***, FMB002**8M\*\*\*\***, FMB020**E1\*\*\*\***. FMB003**0E\*\*\*\***, FMB002**Z1\*\*\*\***, FMB020**4M\*\*\*\***.

#### Change impact

Risk assessment No risk factors encountered with this change

Suggested implementation plan. Due to the new look of casing we recommend to update your marketing materials. Because of the new casing, if necessary, update your branding materials (stickers, logo layouts).

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above