

FMM003 Product Change Notifications

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Product change notifications (PCN) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMC003 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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2024.05.24: New packaging of OBD devices

We would like to inform you, that packaging of the FMM003 device will be updated in the factory from June 2024.

Change description

Change type	External/visual
	Additional spacer was added inside the box (applicable to all order codes with SPQ 1) to secure device in place while shipping and create more pleasant unboxing experience.

New version:



Detailed description

Old version:

Change reasons	Due to device being too loose in SPQ 1 box, additional spacer has been added.
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Product release date June 2024

Affected products

Model	Affected order codes	Order code changes
FMM003	All order codes with SPQ 1: FMM003*****	New packaging

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Change instructions and update promotional material if required.



Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2024.02.19: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMM003 device was updated in the factory from February 2024.

Change description

Change type	External/visual	
Detailed description	Top laser printing design was changed, additional IMEI/SN QR engraving on the top part of the casing was added	
	Old version: 	New version: 
Change reasons	Due to improved quality of engraving, IMEI/SN and QR on the top part of casing were added	
Product release date	February 2024	

Affected products

Model	Affected order codes	Order code changes
FMM003	FMM003 *****	New casing

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.04.12: Base firmware update

We would like to inform you about the base firmware update for FMM003 starting from April 12th, 2023. New production firmware version will be 03.28.03.Rev.97

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: FMM003_firmware_errata	
	Old version: FMM003 03.28.03.Rev.94	New version: FMM003 03.28.03.Rev.97
Change reasons	FMx003 base firmware version update	
Product release date	2023 April	
Affected products		
Model	Affected order codes	Order code changes
FMM003	FMM003***** order codes with base Firmware	Update firmware
Change impact		
Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.	
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.	
Acknowledgement of PCN receipt	If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above	