

GH5200 Product Change Notifications

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Product change notifications (PCN) is a way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the GH5200 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).



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2024.01.30: Base firmware update

We would like to inform you about the base firmware update for GH5200 starting from January 30th, 2024. New production firmware version will be 55.02.03.Rev.05

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/GH5200_Stable_firmware	
Change reasons	Old Version: GH5200 55.01.10.Rev.00	New Version: GH5200 55.02.03.Rev.05
	GH5200 base firmware version update	

Affected products

Model	Affected order codes	Order code changes
GH5200	GH5200 order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.	
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.	

2022.03.17: New no brand Eco friendly boxes

We would like to inform you that new update is starting from 2022 1st quarter.

Change description

Change type

Packaging
Improved and more environmentally friendly packaging box

Old single packaging version:



Dimensions: 124 (W) x 100 (D) x 46 (H)

Old group packaging version:

New single packaging version:



Dimensions: 175 (W) x 150 (D) x 35 (H)

Detailed description



New group packaging version:



Dimensions: 338 (W) x 171 (D) x 97 (H)

Change reasons

Dimensions: 390 (W) x 185 (D) x 185 (H)

The new box is better for the environment

Product release date

Devices with new packaging will be released in manufacturing from March with 2 months of transition period.

Affected products

Model

Affected order codes

Order code changes

GH5200

GH5200*****

No changes

Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan

Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

2021.10.26: Flash memory component

We would like to inform you that new update is starting from 2021 4th quarter.

Change description

Change type

Hardware

Detailed description

Flash memory component

Old Version: **GD5F1GQ4UEYIG**

New Version: **XT26G01CWSIGT**

Change reasons

Flash memory component has been changed due the old model being no longer available.

Affected products

Model

Affected order codes

Order code changes

GH5200

GH5200*****

No changes

Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan

No actions required.

2021.10.26: Removed Restart button

We would like to inform you that new update is starting from 2022 2nd quarter.

Change description

Change type

Hardware

Detailed description

Restart button and hole of the cover have been removed

Old Version:



Change reasons

Restart button is no longer needed due to rare use. Hole for restart button pressing has been removed from the cover because of restart button removal.

Affected products

Model

Affected order codes

Order code changes

GH5200

GH5200*****

No changes

Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan

No actions required.

2021.10.20: Top sticker changes

We would like to inform you that new update is starting from 2022 1st quarter.

Change description

Change type

External/visual

Top sticker design has changed

New Version:

Detailed description

Old Version:



Change reasons

1. UKCA logo has been added
2. FCC ID has been added
3. Teltonika web page has been updated
4. Anatel certificate number has been added

Affected products

Model

GH5200

Affected order codes

GH5200*****

Order code changes

No changes

Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan No actions required.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2021.10.08: USB socket has been changed

We would like to inform you that new update is starting from 2022 1st quarter.

Change description

Change type

Hardware

USB socket model has been changed

Old Version:

New Version:

Detailed description



Change reasons

New USB connector holds more firmly on the PCB.

Affected products

Model

GH5200

Affected order codes

GH5200*****

Order code changes

No changes

Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan No actions required.

2021.09.23: Battery, GSM, GPS Text changed into graphic logos on the front cover

We would like to inform you that new update is starting from 2022 2nd quarter.

Change description

Change type

Hardware

Battery, GSM, GPS Text changed into graphic logos on the front cover

Old Version:

New Version:

Detailed description



Change reasons	Logos is more understandable and can be used for 2G and 4G devices	
Affected products		
Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes
Change impact		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	No actions required.	

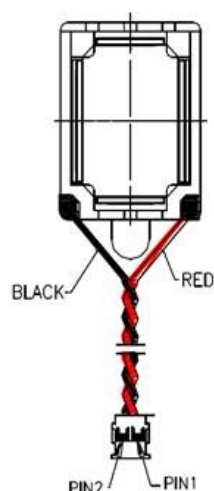
2021.08.25: Changed speaker's connector

We would like to inform you that new update is starting from 2022 1st quarter.

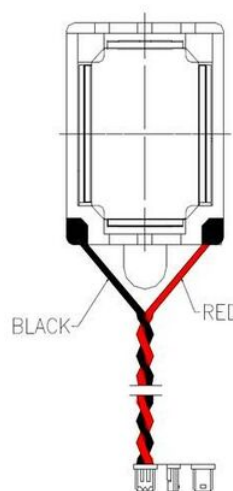
Change description

Change type	Hardware
	Connector type of the speaker has been changed

Old Version:



New Version:



Detailed description

Change reasons	Improved connection stability and vibration resistance.	
Affected products		
Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes
Change impact		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	No actions required.	

2021.07.30: Screwdriver and bolt removal

Change description

Change type	Packaging
	Bolt was removed from GH5200 casing and screwdriver is no longer added to the GH5200 orders.

Detailed description



Screwed bolt doesn't perform any significant function after casing update made a while ago to GH5200.

Change reasons

Affected products

Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes

Change impact

Risk assessment	No risk factors encountered with this change
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Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2020.10.06: Top sticker changes

Change description

Change type	External/visual
	Top sticker design has changed

Detailed description

Old Version:





New Version:




Change reasons	1. Updated manufacturer name to Teltonika Telemedic	
	2. Updated address and post code to Naugarduko st. 102 LT-03160	
	3. Marketing name was changed to WORKER BADGE ^{PLUS}	
	4. Added EAC mark (The Eurasian Conformity mark is a certification mark to indicate products that conform to all technical regulations of the Eurasian Customs Union)	
Affected products		
Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes
Change impact		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		



2020.02.28: RFID ID Holder

Change description		
Change type	External/visual	
Detailed description	RFID holder added	
	Old Version:	New Version:
		
Change reasons	Added RFID ID holder to WORKER BADGE ^{PLUS} case	
Affected products		
Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes
Change impact		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.	

2019.10.23: Added polymer stickers

Change description		
Change type	External/visual	
Detailed description	Polymer stickers added on the both sides on the bottom of box	
		
Change reasons	To ensure that box with the device inside does not open accidentally	
Affected products		
Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes
Change impact		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

2019.09.25: New packaging

Change description		
Change type	Packaging	
	Improved packaging box	
Detailed description	<div></div> Old single packaging version: Dimensions: 113 (W) x 100 (D) x 25 (H)	<div></div> New single packaging version: Dimensions: 124 (W) x 100 (D) x 46 (H)
Change reasons	<div>1. Changed box colour from white to black</div> <div>2. Added Teltonika logo on the top front of the box</div> <div>3. Added framed case device holder</div>	
Affected products		

Model Affected order codes Order code changes

GH5200 GH5200*****. No changes

Change impact

Risk assessment No risk factors encountered with this change



Suggested implementation plan Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).

Acknowledgement of PCN receipt If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2019.06.14: Device module information display changes

We would like to inform you, that information display on device module TM2500 will be updated in factory from July 2019.

Change description

Change type	External/visual
Detailed description	Information display on TM2500 module will change from sticker to laser print. Information provided on module will remain the same.
Change reasons	Old Version:  New Version:  Laser printing will increase reliability, speed, and will reduce paper waste.

Affected products

Model	Affected order codes	Order code changes
FMB001, FMB010, FMB100, FMB110, FMB120, FMB122, FMB125, FMB202, FMB204, FMB900, FMB920, FMB964, FMT100, FMB640, FMB130, MTB100, TMT250, GH5200.	FMB001*****, FMB010*****, FMB100*****, FMB110*****, FMB120*****, FMB122*****, FMB125*****, FMB202*****, FMB204*****, FMB900*****, FMB920*****, FMB964*****, FMT100*****, FMB640*****, TMT250*****, FMB130*****, MTB100*****, GH5200*****.	No changes

Change impact

Risk assessment	The change will not affect clients. All the module characteristics will remain unchanged. The only sticker on module will be changed to laser print. The displayed information will remain the same.
Suggested implementation plan.	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in the customs clearance process.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above