

FMM125

Professional CATM1/GSM/GNSS/BLE terminal with internal antennas, RS485 and RS232 interfaces

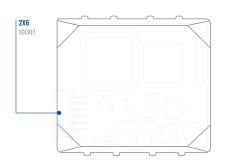
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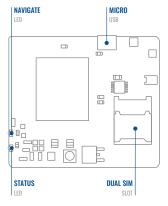


KNOW YOUR DEVICE

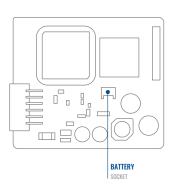
TOP VIEW



BOTTOM VIEW (WITHOUT COVER)



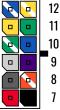
TOP VIEW (WITHOUT COVER)



PINOUT

PIN NUMBER	PIN NAME	DESCRIPTION
1	VCC (10-30)V DC (+)	Power supply (+10-30 V DC).
2	AIN 1/ DIN 2	Analog input, channel 1. Input range: 0-30 V DC / Digital input, channel 2.
3	RS232 – RX	Input for data receive through RS232
4	RS232 – TX	Output for data transmit through RS232
5	DIN 1	Digital input, channel 1.
6	INPUT 6	TX EXT (LVCAN – TX).
7	GND (-)	Ground pin. (10-30)V DC
8	DOUT 1	Digital output, channel 1. Open collector output. Max. 0,5 A DC.
9	RS485 – A	Signal A wire for RS485
10	RS485 – B	Signal B wire for RS485
11	1WIRE DATA	Data for 1–Wire devices.
12	INPUT 5	RX EXT (LVCAN - RX).

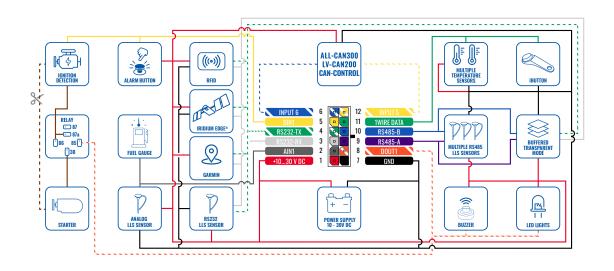






FMM125 2x6 socket pinout

WIRING SCHEME



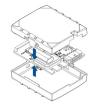
SET UP YOUR DEVICE

HOW TO INSERT MICRO-SIM CARD AND CONNECT THE BATTERY









1 COVER REMOVAL

Gently remove FMM125 cover using plastic pry tool from both sides.

2 MICRO-SIM CARD INSERT

Insert SIM card as shown with PIN request disabled or read our Wiki¹ how to enter it later in Teltonika Configurator². Make sure that SIM card cut-off corner is pointing outward from slot. SIM slot 1 is closer to PCB, SIM slot 2 is the top one.

¹wiki.teltonika-gps.com/view/ FMM125_Security_info

²wiki.teltonika-gps.com/view/ Teltonika_Configurator 3 BATTERY CONNECTION

Connect **battery** as shown to device. Position the battery in place where it does not obstruct other components.

4 ATTACHING COVER BACK

After configuration, see "PC Connection (Windows)1", attach device cover back.

¹ Page 7, "PC Connection (Windows)"

PC CONNECTION (WINDOWS)

- Power-up FMM125 with DC voltage (10 30 V) power supply using supplied power cable. LED's should start blinking, see "LED indications1".
- 2. Connect device to computer using Micro-USB cable or Bluetooth® connection:
 - · Using Micro-USB cable
 - You will need to install USB drivers, see "How to install USB drivers (Windows)2"
 - Using Bluetooth® wireless technology
 - FMM125 Bluetooth® technology is enabled by default. Turn on Bluetooth® connection on your PC, then select Add Bluetooth or other device > Bluetooth. Choose your device named "FMM125_last_7_imei_digits", without LE in the end. Enter default password 5555, press Connect and then select Done.
- 3. You are now ready to use the device on your computer.

HOW TO INSTALL USB DRIVERS (WINDOWS)

- 1. Please download COM port drivers from here1.
- Extract and run TeltonikaCOMDriver.exe.
- 3. Click **Next** in driver installation window.
- 4. In the following window click Install button.
- 5. Setup will continue installing the driver and eventually the confirmation window will appear. Click **Finish** to complete the setup.

¹wiki.teltonika-gps.com/view/FMM125_LED_status

²Page 6, "How to install USB drivers"

¹ teltonika.lt/downloads/en/FMM125/TeltonikaCOMDriver.zip

CONFIGURATION

At first FMM125 device will have default factory settings set. These settings should be changed according to the users needs. Main configuration can be performed via Teltonika Configurator¹ software. Get the latest Configurator version from here². Configurator operates on Microsoft Windows OS and uses prerequisite MS .NET Framework. Make sure you have the correct version installed.

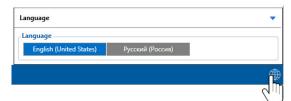
MS .NET REQUIREMENTS

Operating system	MS .NET Framework version	Version	Links
Windows Vista			
Windows 7	MS .NET Framework 4.6.2	32 and 64 bit	www.microsoft.com ¹
Windows 8.1	IVIS .INET FLATHEWOLK 4.0.2	32 dilu 04 bit	www.microsorc.com
Windows 10			

¹ wiki.teltonika-gps.com/view/Teltonika_Configurator

² wiki.teltonika-gps.com/view/Teltonika_Configurator_versions

¹ dotnet.microsoft.com/en-us/download/dotnet-framework/net462



Downloaded Configurator will be in compressed archive. Extract it and launch Configurator.exe. After launch software language can be changed by clicking
in the right bottom corner.



Configuration process begins by pressing on connected device.



After connection to Configurator **Status window** will be displayed.

Various Status window¹ tabs display information about GNSS², GSM³, I/O⁴, Maintenance⁵ and etc. FMM125 has one user editable profile, which can be loaded and saved to the device. After any modification of configuration the changes need to be saved to device using Save to device button. Main buttons offer following functionality:

- **Load from device** loads configuration from device.
- Save to device saves configuration to device.
- **Load from file** loads configuration from file.
- Save to file saves configuration to file.
- Update firmware updates firmware on device.
- Read records reads records from the device.
- Reboot device restarts device.
- Reset configuration sets device configuration to default.

Most important configurator section is GPRS – where all your server and GPRS settings⁶ can be configured and Data Acquisition⁷ – where data acquiring parameters can be configured. More details about FMM125 configuration using Configurator can be found in our Wiki⁸.

- ¹ wiki.teltonika-gps.com/view/FMM125 Status info
- ² wiki.teltonika-gps.com/view/FMM125_Status_info#GNSS_Info
- ³ wiki.teltonika-gps.com/view/FMM125_Status_info#GSM_Info
- ⁴ wiki.teltonika-gps.com/view/FMM125_Status_info#I.2FO_Info
- ⁵ wiki.teltonika-gps.com/view/FMM125_Status_info#Maintenance
- 6 wiki.teltonika-gps.com/index.php?title=FMM125_GPRS_settings
 7 wiki.teltonika-gps.com/index.php?title=FMM125_Data_acquisition
- *wiki.teitonika-gps.com/index.pnp?title=FMM125_Data_acquisition settings
- 8 wiki.teltonika-gps.com/index.php?title=FMM125_Configuration

QUICK SMS CONFIGURATION

Default configuration has optimal parameters present to ensure best performance of track quality and data usage.

Quickly set up your device by sending this SMS command to it:



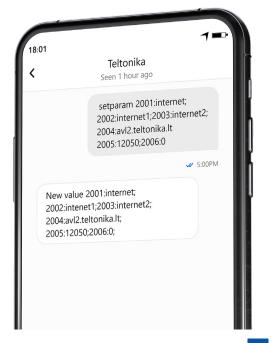
Note: Before SMS text, two space symbols should be inserted.

GPRS SETTINGS:

- 1 2001 APN
- 2002 APN username (if there are no APN username, empty field should be left)
- 3 2003 APN password (if there are no APN password, empty field should be left)

SERVER SETTINGS:

- 4 2004 Domain
- **2005** Port
- 6 2006 Data sending protocol (0 TCP, 1 UDP)



DEFAULT CONFIGURATION SETTINGS

MOVEMENT AND IGNITION DETECTION:



VEHICLE MOVEMENT will be detected by accelerometer



IGNITION
will be detected by
vehicle power voltage
between 13.2 – 30 V

DEVICE MAKES A RECORD ON STOP IF:



1 HOUR PASSES while vehicle is stationary and ignition is off

RECORDS SENDING TO SERVER:



EVERY 120 SECOND it is sent to the server If device has made a record

DEVICE MAKES A RECORD ON MOVING IF ONE OF THESE EVENTS HAPPEN:



PASSES 300 seconds



VEHICLE TURNS 10 degrees



VEHICLE DRIVES 100 meters



SPEED DIFFERENCE between last coordinate and current position is greater than 10 km/h

After successful SMS configuration, FMM125 device will synchronize time and update records to configured server. Time intervals and default I/O elements can be changed by using Teltonika Configurator¹ or SMS parameters².

 $^{^{1}\,}wiki.teltonika-gps.com/view/Teltonika_Configurator$

² wiki.teltonika-gps.com/view/Template:FMB_Device_Family_Parameter_list

MOUNTING RECOMMENDATIONS

CONNECTING WIRES

- Wires should be fastened to the other wires or non-moving parts. Try to avoid heat emitting and moving objects near the
 wires.
- The connections should not be seen very clearly. If factory isolation was removed while connecting wires, it should be applied
 again.
- If the wires are placed in the exterior or in places where they can be damaged or exposed to heat, humidity, dirt, etc., additional isolation should be applied.
- Wires cannot be connected to the board computers or control units.

CONNECTING POWER SOURCE

- Be sure that after the car computer falls asleep, power is still available on chosen wire. Depending on car, this may happen in 5 to 30 minutes period.
- When module is connected, measure voltage again to make sure it did not decrease.
- It is recommended to connect to the main power cable in the fuse box.
- Use 3A, 125V external fuse.

CONNECTING IGNITION WIRE

- Be sure to check if it is a real ignition wire i. e. power does not disappear after starting the engine.
- Check if this is not an ACC wire (when key is in the first position, most of the vehicle electronics are available).
- · Check if power is still available when you turn off any of vehicles devices.
- Ignition is connected to the ignition relay output. As alternative, any other relay, which has power output when ignition is on, may be chosen.

CONNECTING GROUND WIRE

- Ground wire is connected to the vehicle frame or metal parts that are fixed to the frame.
- If the wire is fixed with the bolt, the loop must be connected to the end of the wire.
- For better contact scrub paint from the spot where loop is going to be connected.

LED INDICATIONS

NAVIGATION LED INDICATIONS

BEHAVIOUR	MEANING
Permanently switched on	GNSS signal is not received
Blinking every second	Normal mode, GNSS is working
Off	GNSS is turned off because: Device is not working or Device is in sleep mode
Blinking fast constantly	Device firmware is being flashed

STATUS LED INDICATIONS

BEHAVIOUR	MEANING
Blinking every second	Normal mode
Blinking every two seconds	Sleep mode
Blinking fast for a short time	Modem activity
Off	Device is not working or Device is in boot mode

BASIC CHARACTERISTICS

MODULE

Name	Quectel BG95-M3, Quectel BG96, Teltonika TM2500
Technology	LTE CAT M1/NB-IoT/GSM/GPRS/ GNSS/Bluetooth® LE
GNSS	
GNSS	GPS, GLONASS, GALILEO, BEIDOU, QZSS, AGPS
Receiver	Tracking: 33
Tracking sensitivity	-165 dBM
Position accuracy	< 2.5 CEP
Velocity accuracy	<0.1m/s (within +/- 15% error)
Hot start	<1s
Warm start	< 25 s
Cold start	< 35 s
CELLUAR	
Technology	LTE CAT M1/NB-IoT/GSM
2G bands	BG95: B2/B3/B5/B8 BG96: B2/B3/B5/B8

	BG95: LTE-FDD (CAT M1):
	B1/B2/B3/B4/B5/B8/B12/B13/B18/ B19/B20/B25
	B26/B27/B28/B66/B85
4G bands	LTE-FDD (CAT NB2):
	B1/B2/B3/B4/B5/B8/B12/B13/B18/ B19/B20/B25
	B28/B66/B71/B85
	BG96: LTE FDD: B1/B2/B3/B4/B5/ B8/B12/B13/B18/B19/B20/B28
	LTE TDD: B39 (for CAT M1 only)
	BG95:
	LTE: Max. 588Kbps (DL)/ Max.1119Kbps (UL)
Data transfer	GPRS: Max. 107Kbps (DL)/Max. 85.6Kbps (UL)
Data transfer	BG96:
	LTE: Max. 375Kbps (DL)/ Max.375Kbps (UL)
	GPRS: Max. 107Kbps (DL)/Max. 85.6Kbps (UL)
	Class 4 for GSM850/900: 23±2dBm
Transmit power	Class 1 for GSM1800/1900: 20±2dBm
•	Class 3 for LTE-TDD: 23±2.7dBm
	Class 3 for LTE-FDD: 23±2.7dBm
Data support	SMS (text/data)

POWER

Input voltage range	10 - 30 V DC with overvoltage protection
Back-up battery	170 mAh Li-lon battery 3.7 V (0.63 Wh)
Internal Fuse	3 A, 125 V
Power consumption	At 12V < 6 mA (Ultra Deep Sleep¹) At 12V < 6.5 mA (Deep Sleep¹) At 12V < 7 mA (Online Deep Sleep¹) At 12V < 12 mA (GPS Sleep³) At 12V < 38 mA (nominal, with no load) At 12V < 1A Max. (with full Load / Peak)

BLUETOOTH® TECHNOLOGY

DECETOOTH TECHNOLOG	•
Specification	4.0 + LE
Supported peripherals	Temperature and Humidity sensor ² , Headset ³ , OBDII dongle ⁴ , Inateck Barcode Scanner, Bluetooth® LE sensors support
INTERFACE	
Digital Inputs	2

¹wiki.teltonika-gps.com/view/FMM125_Sleep_modes

²teltonika-gps.com/products/accessories

³wiki.teltonika-gps.com/view/How_to_connect_Bluetooth_Hands_Free_adapter_to_FMB_device

⁴wiki.teltonika-gps.com/view/How_to_connect_OBD_II_Bluetooth_ Dongle_to_FMB_device

Digital Outputs	1	Opera
Analog Inputs	1	tempo (with
CAN Adapter inputs	1	Stora
1-Wire	1	(with
RS232	1	Opera
RS485	1	Ingres
GNSS antenna	Internal High Gain	Batte
Cellular antenna	Internal High Gain	temp
USB	2.0 Micro-USB	Batte temp
LED indication	2 status LED lights	Batte
SIM	2x SIM Card (Dual-SIM)	temp
Memory	128MB internal flash memory	FEATU
PHYSICAL SPECIFICATION		Senso
Dimensions	65 x 56,6 x 20,6 mm (L x W x H)	
Weight	55 g	
OPERATING ENVIRONMENT		Scena
Operating temperature (without battery)	-20 °C to +85 °C	
Storage temperature (without battery)	-20 °C to +85 °C	Sleep

Operating temperature (with battery)	-20 °C to +40 °C
Storage temperature (with battery)	-20 °C to +45 °C
Operating humidity	5% to 95% non-condensing
Ingress Protection Rating	IP41
Battery charge temperature	0 °C to +45 °C
Battery discharge temperature	-20 °C to +60 °C
Battery storage temperature	-20 °C to +45 °C for 1 month -20 °C to +35 °C for 6 months
FEATURES	
Sensors	Accelerometer

Sensors	Accelerometer
Scenarios	Green Driving, Over Speeding detection, Jamming detection, GNSS Fuel Counter, DOUT Control Via Call, Excessive Idling detection, Immobilizer, iButton Read Notification, Unplug detection, Towing detection, Crash detection, Auto Geofence, Manual Geofence, Trip ⁵
Sleep modes	GPS Sleep, Online Deep Sleep, Deep Sleep, Ultra Deep Sleep ⁶

 $^{{}^5}wiki.teltonika-gps.com/view/FMM125_Features_settings$

⁶wiki.teltonika-gps.com/view/FMM125_Sleep_modes

Configuration and firmware update	FOTA Web ⁷ , FOTA, Teltonika Configurator ⁸ (USB, Bluetooth [®] wireless technology), FMBT mobile application (Configuration)
SMS	Configuration, Events, DOUT control, Debug
GPRS commands	Configuration, DOUT control, Debug
Time Synchronization	GPS, NITZ, NTP
Fuel monitoring	LLS (Analog), LV-CAN200°, ALL- CAN300¹°, OBDII dongle¹¹, RS232/ RS485 fuel sensor, CAN-CONTROL¹²
Ignition detection	Digital Input 1, Accelerometer, External Power Voltage, Engine RPM (CAN Adapters, OBDII dongle)
RS232	Log Mode, NMEA, LLS, LCD, RFIH HID/MF7, Garmin FMI, TCP SCII/ Binary
RS485	Log Mode, NMEA, LLS, TCP SCII/ Binary

ELECTRICAL CHARACTERISTICS

CHARACTERISTIC	VALUE				
DESCRIPTION	MIN.	TYP.	MAX.	UNIT	
SUPPLY VOLTAGE					
Supply Voltage (Recommended Operating Conditions)	+10		+30	V	
DIGITAL OUTPUT (OPEN DRAII	N GRADE)				
Drain current (Digital Output OFF)			120	μΑ	
Drain current (Digital Output ON, Recommended Operating Conditions)		0.1	0.5	A	
Static Drain-Source resistance (Digital Output ON)		400	600	mΩ	
DIGITAL INPUT					
Input resistance (DIN 1)	47			kΩ	
Input resistance (DIN 2)	39			kΩ	
Input voltage (Recommended Operating Conditions)	0		Supply voltage	V	

⁷wiki.teltonika-gps.com/view/FOTA_WEB

⁸ wiki.teltonika-gps.com/view/Teltonika_Configurator

⁹ teltonika-gps.com/products/trackers/can-obd-data/lv-can200

¹⁰ teltonika-gps.com/products/trackers/can-obd-data/all-can300

^{*11} wiki.teltonika-gps.com/view/How_to_connect_OBD_II_Bluetooth_ Dongle_to_FMB_device

¹² teltonika-gps.com/products/trackers/can-obd-data/can-control

CHARACTERISTIC	VALUE				
DESCRIPTION	MIN.	TYP.	MAX.	UNIT	
Input Voltage threshold (DIN 1)		7.3		V	
Input Voltage threshold (DIN 2)		2.5		V	
ANALOG INPUT					
Input voltage (Recommended Operating Conditions), Range 1	0		+10	٧	
Input resistance, Range 1		38.45		kΩ	
Measurement error on 12V, Range 1		0.9		%	
Additional error on 12 V, Range 1		108		mV	
Measurement error on 30 V, Range 1		0.33		%	
Additional error on 30 V, Range 1		88		mV	
Input Voltage (Recommended Operating Conditions), Range 2	0		+30	V	
Input resistance, Range 2		150		kΩ	

MIN. TYP. MAX. UNIT Measurement error on 12 V, Range 2 0.9 % Additional error on 12 V, Range 2 108 mV Measurement error on 30 V, Range 2 0.33 % Additional error on 30 V, Range 2 88 mV OUTPUT SUPPLY VOLTAGE 1-WIRE Supply voltage +4.5 +4.7 V Output inner resistance 7 Ω Output current (Uout > 3.0 V) 30 mA Short circuit current 75 mA	CHARACTERISTIC DESCRIPTION	VALUE			
12 V, Range 2 Additional error on 12 V, Range 2 Measurement error on 30 V, Range 2 Additional error on 30 V, Range 2 Additional error on 30 V, Range 2 Moutput supply voltage 1-WIRE Supply voltage +4.5 +4.7 V Output inner resistance 7 Ω Output current (Uout > 3.0 V) Short circuit current 75		MIN.	TYP.	MAX.	UNIT
V, Range 2 108 mV Measurement error on 30 V, Range 2 0.33 % Additional error on 30 V, Range 2 88 mV OUTPUT SUPPLY VOLTAGE 1-WIRE Supply voltage +4.5 +4.7 V Output inner resistance 7 Ω Output current (Uout > 3.0 V) 30 mA Short circuit current 75 mA	Measurement error on 12 V, Range 2		0.9		%
30 V, Range 2 Additional error on 30 V, Range 2 88 mV OUTPUT SUPPLY VOLTAGE 1-WIRE Supply voltage +4.5 +4.7 V Output inner resistance 7 Ω Output current (Uout > 3.0 V) Short circuit current 75 mA	Additional error on 12 V, Range 2		108		mV
V, Range 2 88 mV OUTPUT SUPPLY VOLTAGE 1-WIRE Supply voltage +4.5 +4.7 V Output inner resistance 7 Ω Output current (Uout > 3.0 V) 30 mA Short circuit current 75 mA	Measurement error on 30 V, Range 2		0.33		%
Supply voltage +4.5 +4.7 V Output inner resistance 7 Ω Output current (Uout > 3.0 V) MA	Additional error on 30 V, Range 2		88		mV
Output inner resistance 7 Ω Output current (Uout $> 3.0 \text{ V}$) Short circuit current 75 mA	OUTPUT SUPPLY VOLTAGE 1-V	VIRE			
Output current (Uout > 3.0 V) Short circuit current 75	Supply voltage	+4.5		+4.7	V
> 3.0 V) 30 mA Short circuit current 75 mA	Output inner resistance		7		Ω
75 mA	Output current (Uout > 3.0 V)		30		mA
	Short circuit current (Uout = 0)		75		mA

SAFETY INFORMATION

This message contains information on how to operate FMM125 safely. By following these requirements and recommendations, you will avoid dangerous situations. You must read these instructions carefully and follow them strictly before operating the device!

- The device uses SELV limited power source. The nominal voltage is +12 V DC. The allowed voltage range is +10...+30 V DC.
- To avoid mechanical damage, it is advised to transport the device in an impact-proof package. Before usage, the device should be placed so that its LED indicators are visible. They show the status of device operation.
- When connecting the 2x6 connector wires to the vehicle, the appropriate jumpers of the vehicle power supply should be disconnected.
- Before unmounting the device from the vehicle, the 2x6 connector must be disconnected. The device is designed to be mounted in a zone of limited access, which is inaccessible to the operator. All related devices must meet the requirements of EN 62368-1 standard.
- The device FMM125 is not designed as a navigational device for boats.



Do not disassemble the device. If the device is damaged, the power supply cables are not isolated or the isolation is damaged, DO NOT touch the device before unplugging the power supply.



All wireless data transferring devices produce interference that may affect other devices which are placed nearby.



The device must be connected only by qualified personnel.



The device must be firmly fastened in a predefined location.



The programming must be performed using a PC with autonomic power supply.



Installation and/or handling during a lightning storm is prohibited.



The device is susceptible to water and humidity.



Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.



Battery should not be disposed of with general household waste. Bring damaged or worn-out batteries to your local recycling center or dispose them to battery recycle bin found in stores.

CERTIFICATION AND APPROVALS



This sign on the package means that it is necessary to read the User's Manual before your start using the device. Full User's Manual version can be found in our Wiki1.

1 wiki.teltonika-gps.com/index.php?title=FMB920



E-Mark and e-Mark are the European conformity marks issued by the transport sector, indicating that the products comply with relevant laws and regulations or directives. Vehicles and related products need to go through the E-Mark certification process to be legally sold in Europe.



Para maiores informações, consulte o site da ANATEL www.anatel.gov.br

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

For more information, see the ANATEL website www.anatel.gov.br

This equipment is not entitled to protection against harmful interference and must not cause interference in duly authorized systems.



REACH addresses the production and use of chemical substances, and their potential impacts on both human health and the environment. Its 849 pages took seven years to pass, and it has been described as the most complex legislation in the Union's history and the most important in 20 years. It is the strictest law to date regulating chemical substances and will affect industries throughout the world.



The Australian Standard AS/NZS 4417.1 and AS/NZS 4417.2 Marking of electrical products to indicate compliance with regulations - General rules for use of the mark provides general requirements for the use of the RCM including location of the marking on the equipment and its dimensional requirements.



CITC mandates that network-based devices must CITC support 4G/LTE technology as a prerequisite for approval of such equipment in Saudi Arabia. Hence, 2G and 3G only devices can no longer be approved and certified in the Kingdom.



This sign on the package means that all used electronic and electric equipment should not be mixed with general household waste.



Hereby, Teltonika declare under our sole responsibility that the above described product is in conformity with the relevant Community harmonization: European Directive 2014/53/EU (RED).



The RoHS1 is a directive regulating the manufacture. import and distribution of Electronics and Electrical Equipment (EEE) within the EU, which bans from use 10 different hazardous materials (to date).



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by UAB Teltonika Telematics is under license. Other trademarks and trade names are those of their respective owners.

DECLARATION OF IMEI ASSIGNMENT

The IMEI number is used by a GSM network to identify valid devices and therefore can be used for stopping a stolen phone from accessing that network. For example, if a mobile phone is stolen, the owner can call their network provider and instruct them to blacklist the phone using its IMEI number. This renders the phone useless on that network and sometimes other networks too, whether or not the phone's subscriber identity module (SIM) is changed.

CHECK ALL CERTIFICATES

All newest certificates may be found in our Wiki².

² wiki.teltonika-gps.com/view/FMM125 Certification %26 Approvals

WARRANTY

We guarantee our products 24-month warranty¹ period.

All batteries carry a 6-month warranty period.

Post-warranty repair service for products is not provided.

If a product stops operating within this specific warranty time, the product can be:

- Repaired
- · Replaced with a new product
- · Replaced with an equivalent repaired product fulfilling the same functionality
- · Replaced with a different product fulfilling the same functionality in case of EOL for the original product

WARRANTY DISCLAIMER

- Customers are only allowed to return products as a result of the product being defective, due to order assembly or manufacturing fault.
- Products are intended to be used by personnel with training and experience.
- Warranty does not cover defects or malfunctions caused by accidents, misuse, abuse, catastrophes, improper maintenance
 or inadequate installation not following operating instructions (including failure to heed warnings) or use with equipment
 with which it is not intended to be used.
- Warranty does not apply to any consequential damages.
- Warranty is not applicable for supplementary product equipment (i. e. PSU, power cables, antennas) unless the accessory is
 defective on arrival.
- More information on what is RMA¹

¹ wiki.teltonika-gps.com/view/RMA_guidelines



¹ Additional agreement for an extended warranty period can be agreed upon separately.