

INSTALLATION AND CONFIGURATION MANUAL MUGICLOUD BOX





Introduction to My mugiCloud	03
User manual	03
Access to My mugiCloud	04
Homepage: My account	07
Vehicles	12
Wifi Service	19
Marketing	21
Alerts	27
Information of interest	28



### 01/Introduction

Wireless technologies are becoming indispensable tools for the management of fleets in the transport sector companies.

It was unthinkable, until a few years ago, to know in real time the geolocation of the vehicle, the state of it or the passengers during the travel without high expenses and using complicated software installations.

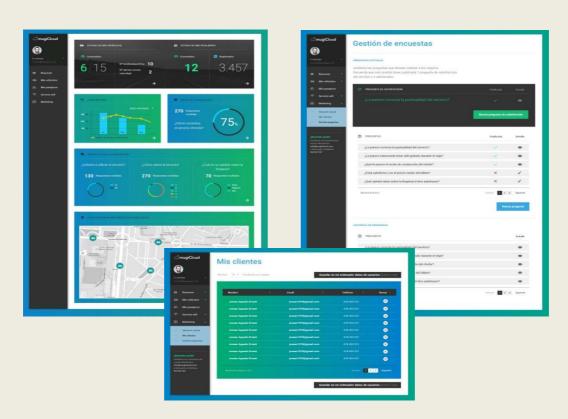
# My mugiCloud Platform

Thinking about covering these and other needs My mugiCloud is created, a management software in the cloud platform that will allow you to connect your vehicles and passengers with your company and thus be able to know in real time and effectively the information you may need.

- Vehicle state.
- Geolocation.
- Information about passengers.
- Wi Fi service management.

## 02/ User Manual

This user manual describes all the steps necessary to access the platform and the management of the services offered by My mugiCloud, all the information that the manager or manager of the transport company must know.



# 03/ Access to My mugiCloud

To access My mugiCloud you will need an access username and password, for this we will send you a link to your email that will allow you to create your new password. You should click on the link. Finally, you must click the "Change" button to save your password.



For access to our platform you must write in your browser the following address: <a href="mailto:my.mugicloud.com">my.mugicloud.com</a> or through our website <a href="mailto:mww.mugicloud.com">mww.mugicloud.com</a> on the "Login" option.



# 03/ Access to My mugiCloud

Once logged in to the My mugiCloud Login, in either of the two ways we will identify with our user (email) and password.

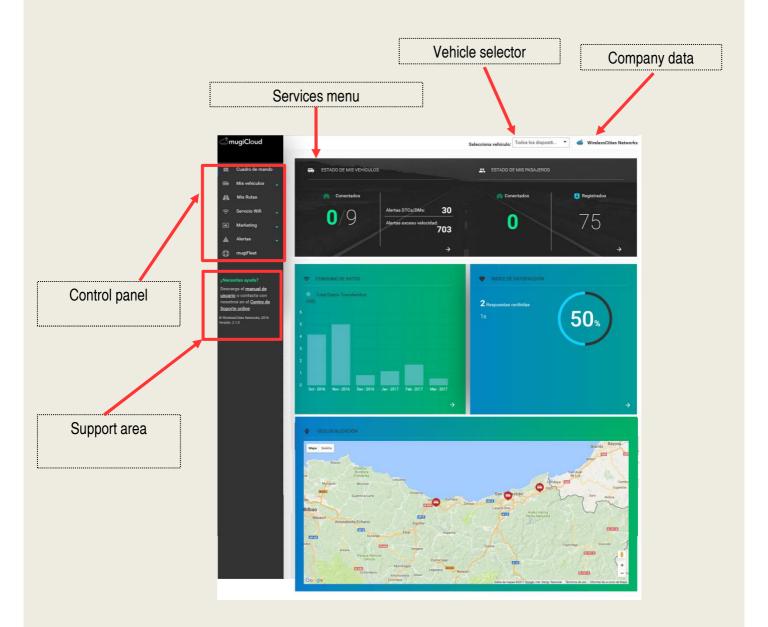


If you do not remember your password, click on "¿Have you forgotten your password?" and enter your email. You will receive a new link to create it again.



# 04/ Homepage: Summary

This is the main page that the user will find when accessing the platform. In the dashboard you can have an overview of the current situation of your fleet in real time (state of your vehicles and passengers, Wi-Fi consumption, response of your surveys and geolocation of your fleet).



# 05/ Homepage: My account

#### Company data

On the right side of the login screen you will find your profile. In it you will see the name and logo of your company. By clicking on it, you will see a drop-down from where you can access to My account or you can log out.



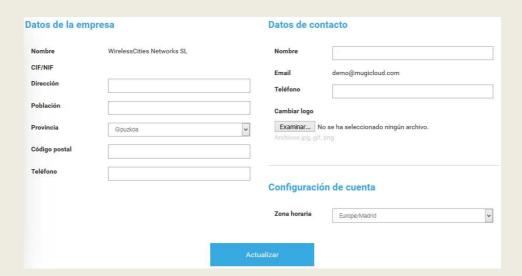


#### My account

Clicking on this option will display a screen with four information areas: Personal Data, My Plans and Services, API Key and Non-standard Configuration.



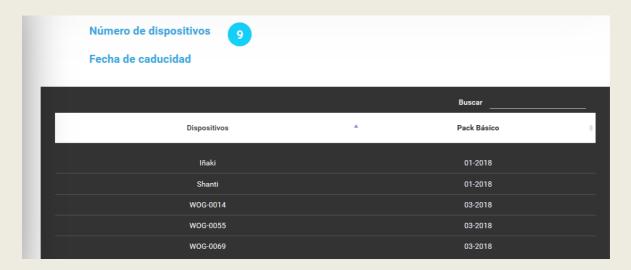
1) In personal data you will find the information of your company. In this section, you could modify your contact details. You can also select the time zone, which by default will be Europe/Madrid.



# 05/ Homepage: My account

#### **Plans and Sevices**

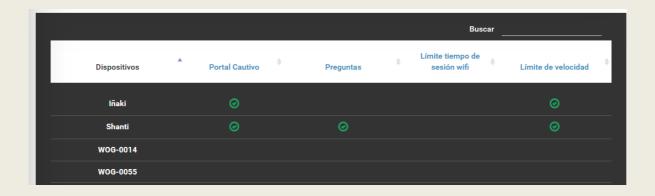
2) In plans and contracted services, you will see the number of devices, as the service and contracted period.



3) In the API Key tab you can generate the private key for your computer services.



4) List of devices that have specific configuration different to the standard configuration. To change the settings, you can click directly on the configuration types.



# 05/ Homepage: Dashboard

#### **Dashboard**

#### State of my vehicles



The data presented at the left side correspond to the number of devices connected in your fleet in relation to the total, which implies the number of vehicles actives at that time. In the right side you can see the number of total DTC incidents of your fleet, as well as the alerts of those vehicles that have exceeded the maximum speed set for them.

#### State of my passengers

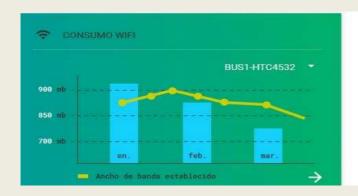


The left side corresponds to the total number of users connected to the Wi-Fi network of all your buses. In the right side you can see the total of registered passengers that you have in your customer database.

# 05/Homepage: Dashboard

#### **Dashboard**

#### Wi-Fi and Satisfaction





In this part of the information area you will be able to know the consumption of data that the cards are having (left side) and on the other hand the index of satisfaction of the passenger in relation to the question that has been formulated to them (right side).

#### **Suevey Answers**



You can see the results in relation to the questions that have been asked to the user. The questions will appear in the portal to access the network.

# 05/ Homepage:My

#### **Dashboard**

#### Geolocation



VEHÍCULOS	SITUACIÓN
	El vehículo se encuentra encendido y enviando señal de ubicación.
	El vehículo se encuentra encendido, pero sin enviar señales GPS por problemas de cobertura de la antena GPS.
	El vehículo se encuentra apagado. La ubicación mostrada corresponde a la última señal enviada por el GPS.

• It should be mentioned that each part that forms this information area of the home page has a direct access that will allow to expand the information shown or configure it. Otherwise, you can also access these details through the Services Menu.



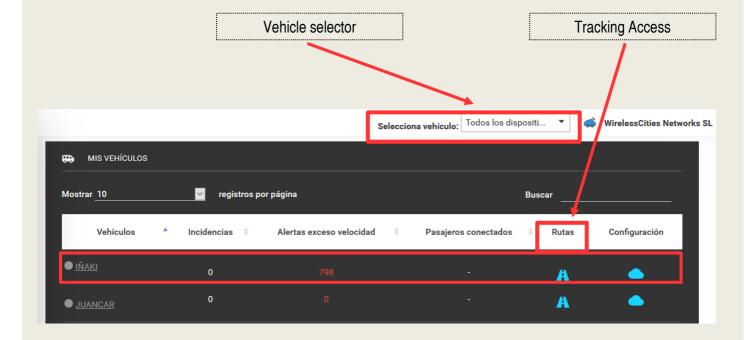


In this section of the service menu we will access all the information corresponding to my vehicles. Clicking on it will display two options: Current situation and Configuration.



#### My vehicles

When clicking on "Current situation" we will access a screen that shows the On-Board Diagnostics of the vehicle, where we will see the connected vehicles, the new DTCs or incidents detected, the speed alerts and the geolocation of the entire fleet, the tracking access icon and the configuration of the two Wi-Fi networks.

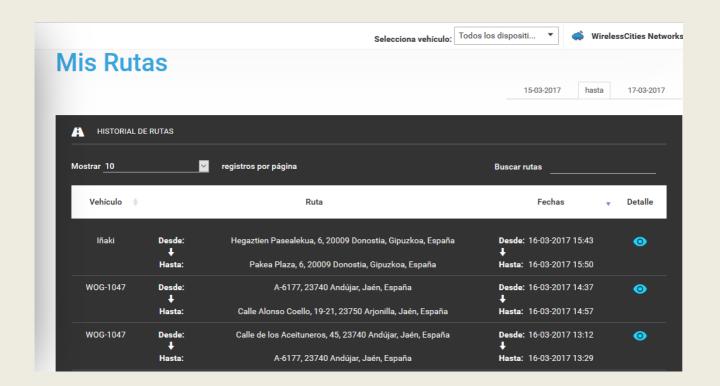


#### My vehicles

Clicking on the routes icon or at showing the last trip we will access to this.

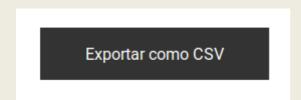


By this view it can be displayed on a table the travels between selected dates of any vehicle.

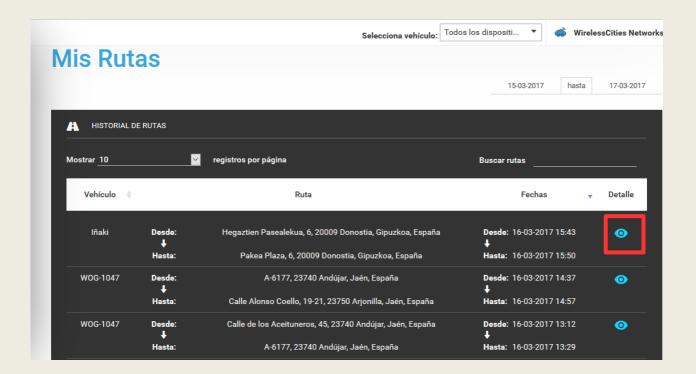


#### My vehicles

By this view it can be displayed on a table the travels between selected dates of any vehicle.



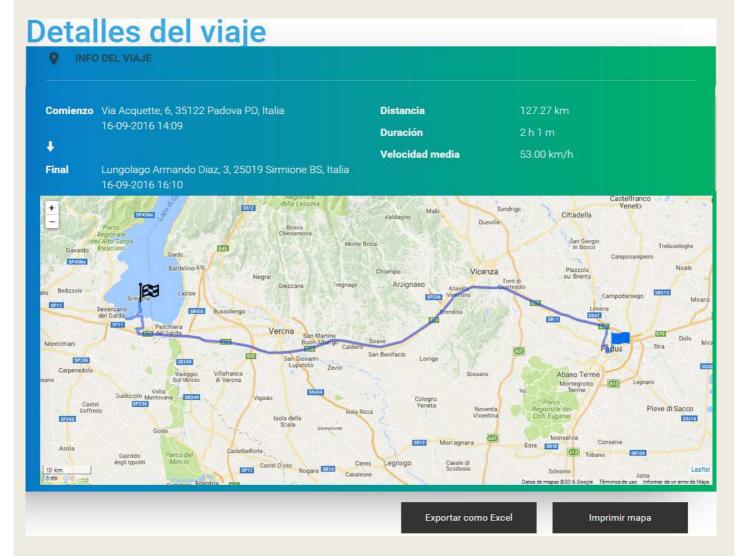
With the Export as CSV button, you can obtain in an archive the list of trips with the origin, destination, duration and distance traveled.



Clicking on the icon with an eye shape, access to the detail of the trip.

### My vehicles

In the Trip Detail view, it shows the place, time and date of start and end of the trip, distance traveled and average speed.



#### My vehicles

Returning to the section My vehicles / Current situation, in the upper right of the diagnostic box you will find the vehicle search engine. This will allow you to locate the vehicle from which you want to know the record information. When you locate it click on its name. You will be taken to the next screen that will allow you to know all the details of its status and its geolocation in real time.

ESTADO ACTUAL

Citima ctualización: 18-02-2016 14:08

Estado

Demo Iñaki
Tipo de ignición
Gasolina
Nivel de batería
Nivel de batería
14:10 V

RPM del motor
2081 RPM
Velocidad del vehículo
108 km/h

### Configuration

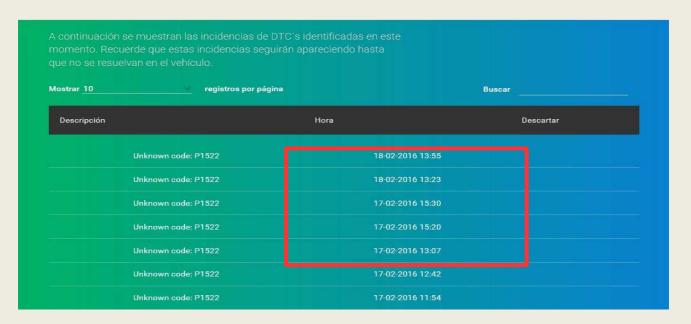
In this section, you can configure the Wi-Fi networks of each device, or globally for the set of devices associated to your account.



### 06/ Vehículos

#### My vehicle

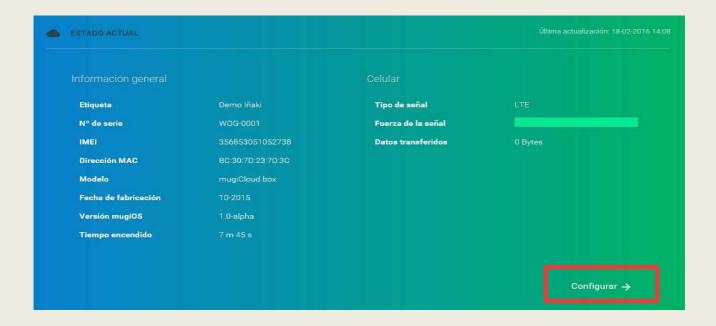
#### **Failures**



This section mentions the list of incidents detected in the "selected vehicle".

#### Current status of the device on board

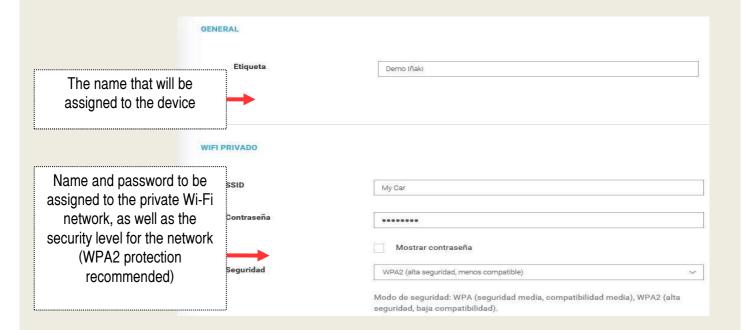
At the bottom of the screen is the general information regarding the device that is in the vehicle and the signal from the mobile network.



#### My vehicles

#### Current status of the device on board

At the bottom right is the "configure" button that will give us access to configure the private and public Wi-Fi network of each device per vehicle (Network name, password, security). You can also access it by the cloud icon in the diagnostics box.



#### **Statistics**

Clicking on "Statistics" will see the trend of incidents and speed alerts of vehicles. This will allow us to know the period of time the vehicle showed more failures or more speed excesses.

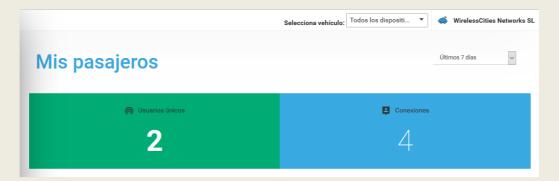
### 07/ Wifi Service

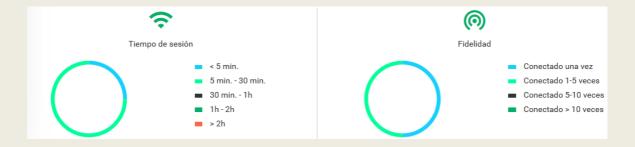


In the Wireless Service menu, when you access the Use Statistics section, you will find the number of passengers connected to the Wi-Fi network throughout the fleet, as well as the total number of times you have connected and the Wi-Fi consumption. With the selector of vehicles that we have in the upper right, we can select a specific vehicle.

#### My passengers.

In this section, graphs are also shown summarizing the evolution of the total users connected, the connection time and how many times they have repeated the service.





## 07/ Wifi Service

### Wi-Fi management.



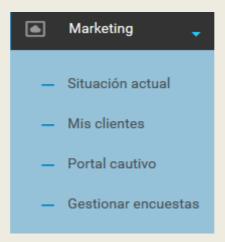


Enviar correos y/o mensaje de texto sin multimedia.

Acceder a páginas web con multimedia, redes sociales

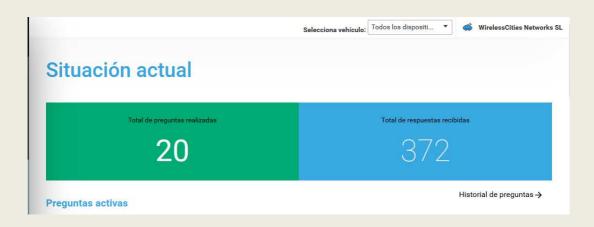
Escuchar música on-line, descarga de multimedia

Ver vídeos (Youtube)



#### **Current situation**

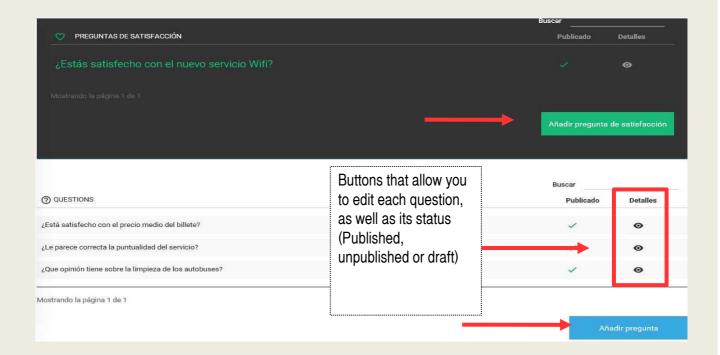
In the current situation tab, we can see the statistics of the questions asked. These statistics can be seen in global for all the devices, or for each one of them if we use the selector of vehicles of the upper right.





#### **Actual state**

At the bottom of the Current Status screen is the button "Manage Surveys", this button will allow you to configure the questions that the passenger will encounter when connecting, that is, you can create new questions, modify existing ones, activate or deactivate them. It is worth mentioning that you can also access it by clicking on the "Manage Surveys" option in the Marketing drop-down. In this part, you can include one satisfaction question and three general questions.





### My clients

By clicking on my passengers in the "Marketing" drop-down list, we will access the list of users that have registered and the information request to access our Wi-Fi network.

At the bottom right we find the button "Export as CSV" that will allow us to export our data to a BB.DD. processor.



### **Captive portal**

By clicking on "captive portal" we can configure the homepage that the user will see when they want to connect to the public Wi-Fi network.

Within the possible configurations we can:

- 1) Choose what data we will ask to our passengers.
- 2) Choose which screen will be found when entering the homepage.
- 3) Upload our logo.
- 4) Customize the text that will be displayed in the portal.
- 5) Add the legal text that corresponds to the use of the public HotSpot.

Portal de acceso de usuarios Personalizar el portal ELIGE LO QUE QUIERAS CONOCER DE TUS PASAJEROS. Nombre E-mail Teléfono ELIGE LA PLANTILLA QUE QUIERAS USAR ELIGE TU IMAGEN Alto: 90 pixeles 0

### **Captive portal**



When modifying any section, you can have a preview of how your homepage would be before uploading it to the network, you must first click the "Update settings" button and then "Look the homepage".



### **Captive portal**

The design of the portal will be configured in point 2 of the Captive Portal.

The content will be personalized in point 4 of the Captive Portal.



The company logo is displayed. This is customizable in point 3 of the Captive Portal.

The user can see the applications that can access with our Wi-Fi service. This will be configured in the "Wi-Fi Services" section of the services menu.



Simplemente introduce tus datos para que podamos ofrecerte un mejor servicio y dale al botón conectar.

Gracias por viajar con nosotros!

Déjanos conocerte un poco:



Information that will be requested to the user for access to the Wi-Fi network. This will be configured in point 1 of the Captive Portal.

## 09/ Alerts



### Configuration

In this section, we can configure speed alerts for each of the devices or for all devices in global.

Selecciona vehículo: Todos los dispositi... 

WirelessCities Networks SL

Configurar Límite de Velocidad

Aquí puede configurar la velocidad para obtener la alerta.

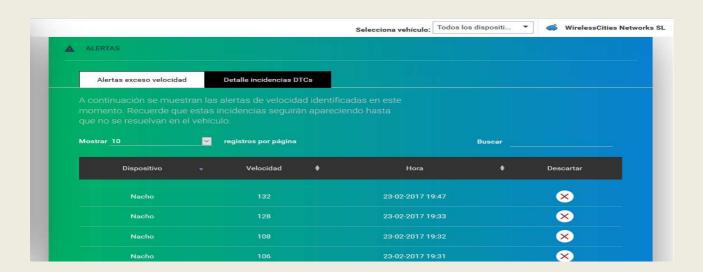
Velocidad sín límite

Velocidad máxima

Actualizar

#### Record

In this section, we can see all the speed alerts as well as DTCs or diagnostic alerts.



## 10/Information of interest

#### **Websites**

- Open Signal: Website that shows the operator coverage throughout the national territory: <a href="http://opensignal.com/">http://opensignal.com/</a>
- Speedtest: Website that will allow you to know the internet speed.

### **Download capacity chart**

The following table display the **approximate** number of users who can download certain content at the same time whether they are on a 3G or 4G network.

Criteria such as the coverage and type of hiring data can divert these numbers.

Capacidad		EN UNA	A RED HSPA + (	3.5 G)	EN UNA RED LTE (4G)		
		VODAFONE	MOVISTAR	ORANGE	VODAFONE	MOVISTAR	ORANGE
		23 Mbps	27 Mbps	22,78 Mbps	52 Mbps	44 Mbps	31,6 Mbps
Mensajes de							
texto	S	320	350	310	813	688	494
Streamming de	JSUARIOS					1.01	
audio (calidad	M			más	que w	ITI	
media)	USI	150	200	140	406	344	247
Fotos media	DE						
resolución		90	105	89	203	172	123
Streamming de	NÚMERO						
vídeo (360p)	Š	45	53	44	102	86	62
Streamming de	2						
vídeo (720p)		11	13	11	25	21	15



## mugiCloud

Scientific and Technological park of Gipuzkoa Paseo Mikeletegi No. 54, Level 0, Mod. 6 20009 Donostia-San Sebastián (Gipuzkoa). Spain

<u>support@mugicloud.com</u> | + 34 943 32 51 56