

Company levels

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Company levels

On 2024 January 30th all companies in FOTA WEB will have a level attributed. While continuing to provide remote update features to all of our users, we reserve Standard and Premium plans for most active Teltonika Telematics enablers. Contact your Teltonika Telematics provider to know more or check our FAQ.

Key features	COMPANY LEVELS		
	Basic	Standard	Premium
Update firmware	Yes	Yes	Yes
Update configuration	Yes	Yes	Yes
Receive configuration	Yes	Yes	Yes
Receive internal device log	Yes	Yes	Yes
Device list export limit	100 000	100 000	100 000
Transfer TLS certificate	Yes	Yes	Yes
Device transfer	Yes	Yes	Yes
Accessories control			
Update CAN adapter	Yes	Yes	Yes
Update FMx150 CAN chip	Yes	Yes	Yes
Upload CAN OEM file	Yes	Yes	Yes
Automation			
Smart groups	No	Yes	Yes
Task schedule	No	Yes	Yes
History and expiration			
Tasks and task groups history	24 months	24 months	24 months
Pending task expiration	1 month	12 months	12 months
File expiration	12 months	24 months	24 months
Device change history	6 months	24 months	24 months
Resources			
Companies	5	100	500
Users	10	100	500
Tasks per task group	100	10.000	30.000
Configuration files	1 per device count	1 per device count	1 per device count
Integration			
FOTA WEB API	No	Available	Available
TCT web	No	No	Available

FAQ

1. How are the company levels attributed in FOTA WEB?

A level is attributed to a company depending on the stage of our business partnership. Please contact your Teltonika Telematics provider to get more details.

2. When will the company levels come into force?

Time and feature aspects of company levels will come into force on January 30th, 2024. Resource and API aspects will be applied on July 16th, 2024. We will send additional reminders before the implementation dates.

3. I have more child companies, users and / or configuration files than my current level allows. What will happen with extra entities?

Extra entities will continue to be available in your FOTA WEB account. However, there will be no possibility to create new companies, users and / or configuration files until extra entities are deleted.

4. Will the contents of Company levels change in future?

The contents of each level might change in future, depending on the new features released in FOTA WEB or on growth of the system itself. Meantime the core functionality, like remote device update feature, will continue to be available for all Teltonika Telematics clients. Any change we might introduce in future will be announced in advance.

5. Each of the levels has expiration period for tasks and files. How this period will be calculated?

The expiration date for tasks will be calculated starting from task creation. It will allow us to define for how long the tasks could have a status "Pending" in FOTA WEB. The expiration date for files will be calculated starting from the last day if was used in any way (for example, used in a task). It will allow us to detect the files that are not relevant to our clients anymore. Please pay attention to the following changes that might affect tasks, task groups, device change history, and files.

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