

FM3612 Product Change Notifications

[Main Page](#) > [EOL Products](#) > [FM3612](#) > **FM3612 Product Change Notifications**

Product change notifications (PCN) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FM3612. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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Contents

- [1 2019.07.22: new no brand Eco friendly boxes](#)
- [2 2019.04.10: new eco friendly box](#)
- [3 2019.04.10: IMEI/SN display on device Changes](#)
- [4 2019.03.04: Top Tampography Changes](#)

2019.07.22: new no brand Eco friendly boxes

Effective September 2019, FM3612 trackers with no brand packaging will be shipped with a **new no brand eco friendly box**.

Change description		
Change type	Packaging Improved and more environmentally friendly packaging box Old single packaging version: <input type="checkbox"/>	New single packaging version: <input type="checkbox"/>
Detailed description	Dimensions: 165 (W) x 145 (D) x 35 (H) Old group packaging version: <input type="checkbox"/>	Dimensions: 175 (W) x 150 (D) x 35 (H) New group packaging version: <input type="checkbox"/>
Change reasons	Dimensions: 355 (W) x 175 (D) x 60 (H) The new box is better for the environment	
Product release date	Devices with new packaging will be released in manufacturing from september with 2 months of transition period. Over this period devices with white packaging can be delivered as well as devices with the new eco boxes.	
Affected products		
Model	Affected order codes	Order code changes
FMB001, FMB010, FMB100, FMB110, FMB120, FMB122, FMB125, FMB202, FMB204, FMB900, FMB920, FMB964, FMT100, FMB130, MTB100.	FMB001*****, FMB010*****, FMB100*****, FMB110*****, FMB120*****, FMB122*****, FMB125*****, FMB202*****, FMB204*****, FMB900*****, FMB920*****, FMB964*****, FMT100*****, FMB130*****, MTB100*****	No changes
Change impact		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

2019.04.10: new eco friendly box

Effective April 2019 week 16, FM3612 trackers will be packed with a **new eco friendly box**.

Change description

Change type	Packaging	
Detailed description	Improved and more environmentally friendly packaging box Old version: <input type="checkbox"/>	New version: <input type="checkbox"/>
Change reasons	The new box is better for the environment	
Product release date	April 2019, week 16	
Affected products		
Model	Affected order codes	Order code changes
FM3612	FM3612*****	No changes
Change impact		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

To download the pdf version of this notification, [click here](#).

2019.04.10: IMEI/SN display on device Changes

We would like to inform you, that IMEI/SN info display on FM3612 device will be updated in factory from June 2019.

Change description

Change type	External/visual	
Detailed description	IMEI/SN info on device display change from barcode to QR Old Version: <input type="checkbox"/>	New Version: <input type="checkbox"/>
Change reasons	This change will not affect device packing and logistic lists. It will remain as barcode.	
Product release date	Devices with new QR Code format will be released in manufacturing from June with 2 months of transition period. Over this period devices with barcode can be delivered as well as devices with QR code.	
Affected products		
Model	Affected order codes	Order code changes
FM3612	FM3612*****	No changes
Change impact		
Risk assessment	Risk assessment for devices management required	
Suggested implementation plan	Due to changes in device information display we strongly recommend to check, and prepare your tools to read QR codes.	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		



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2019.03.04: Top Tampography Changes

We would like to inform you, that tampography of FM3612 device was updated in factory on the 4th of March.

Change description

Change type	External/visual	
Detailed description	Top Tampography design changed Old Version: <input type="checkbox"/>	New Version: <input type="checkbox"/>
Change reasons	1. Updated Teltonika address to Saltoniskiu st. 9B-1 2. Added WEEE label. (WEEE - Waste from Electrical and Electronic Equipment)	

Product release date Updated tampographs will be used from the time when the stock will be sold all leftovers.

Affected products

Model	Affected order codes	Order code changes
FM3612	FM3612******	No changes

Change impact

Risk assessment No risk factors encountered with this change

Suggested implementation plan No implementation plan needed

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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