# FMB020 Product Change Notifications

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**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMB020 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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### 2024.06.30: Base firmware update

We would like to inform you about the base firmware update for FMB020 starting from July, 2024. New production firmware version will be **03.29.00.Rev.554** 

Change description

Change type Firmware update

Key improvements from last production firmware are listed in errata: FMB020 firmware errata

Detailed description Old version: New version: 03.28.04.Rev.273 03.29.00.Rev.55

Change reasons FMB020 base firmware version update

Product release date 2024 July

Affected products

 Model
 Affected order codes
 Order code changes

 FMB020
 All order codes
 New firmware version

Change impact

Risk assessment.

Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically.

 $During \ the \ transition \ period \ clients \ might \ receive \ devices \ with \ previous \ Firmware \ version \ used \ in \ manufacture.$ 

Suggested implementation plan If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

#### 2024.06.03: New packaging of OBD devices

We would like to inform you, that the packaging of the FMB020 device will be updated in the factory from June 2024.

#### **Change description**

Change type External/visual

Additional spacer was added inside the box to secure the device in place while

shipping and create a more pleasant unboxing experience. Detailed

description Old version: New version:

> × ×

Due to the device being too loose in SPQ 1 box, an additional spacer has been Change reasons

Product release

**June 2024** date

**Affected products** 

Model Affected order codes Order code changes

> Order codes with SPQ 1: New packaging

FMB020 FMB0205V3E01 FMB020SAMPL5 FMB0205V3E01 FMB020SAMPL5

> FMB0204M3E01 FMB020SAMPL3 FMB0204M3E01 FMB020SAMPL3

Change impact

Risk assessment No risk factors encountered with this change

Suggested

implementation Change instructions and update promotional material if required.

plan

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

#### 2023.09.29: Base firmware update

We would like to inform you about the base firmware update for FMB020 starting from September 29th, 2023. New production firmware version will be 03.28.04.Rev.273

Change description

Change type Firmware update

Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB020\_firmware\_errata

New version:

Detailed description New version:

FMB020 03.27.12.Rev.93 FMB020 03.28.04.Rev.273

Change reasons FMB020 base firmware version update

Product release date 2023 September

Affected products

Model Affected order codes Order code changes FMB020 FMB020\*\*\*\*\*\* order codes with base Firmware Update firmware

Change impact

Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. Risk assessment

During the transition period clients might receive devices with previous Firmware version used in manufacture.

If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager. Suggested implementation plan

#### 2022.12.12: Side Laser Printing Changes

We would like to inform you, that laser printing of the FMB020 device was updated in the factory on December 2022.

Change description

Change type External/visual

Side laser printing design changed

Detailed description Old version:

1. Added ANATEL label and certificate number. Change reasons

Product release date December 2022

Affected products

Model Affected order codes Order code changes FMB020 FMB020\*\*\*\*\* New casing

Change impact

Risk assessment No risk factors encountered with this change

Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

Acknowledgement If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been of PCN receipt tacitly accepted and can implement the change as indicated above

#### 2022.08.16: Base firmware update

We would like to inform you about the base firmware update for FMB020 starting from August 16th, 2022. New production firmware version will be 03.27.12.Rev.93

Change description

Change type Firmware update

Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB020\_firmware\_errata

New version:

Detailed description Old version:

FMB020 03.27.07.Rev.94 FMB020 03.27.12.Rev.93

Change reasons FMB020 base firmware version update

Product release date 2022 August

Affected products

Model Affected order codes Order code changes FMB020 FMB020\*\*\*\*\*\* order codes with base Firmware Update firmware

Change impact

Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. Risk assessment

During the transition period clients might receive devices with previous Firmware version used in manufacture.

Suggested implementation plan If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

### 2021.09.16: Base firmware update

We would like to inform you about the base firmware update for FMB020 starting from September 13th, 2021. New production firmware version will be 03.27.07.Rev.93

Change description

Change type Firmware update

Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB020 firmware errata

Detailed description

New version: FMB020 03.27.07.Rev.94 FMB020 03.25.17.Rev.95

Change reasons FMB020 base firmware version update

Product release date 2021 September

Affected products

Model Affected order codes Order code changes FMB020 FMB020\*\*\*\*\*\* order codes with base Firmware Update firmware

Change impact

Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. Risk assessment

During the transition period clients might receive devices with previous Firmware version used in manufacture.

If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Suggested implementation plan

## 2020.12.11: New FMB003, FMB002, FMB020 casing

Effective December 2020, FMB003, FMB002, FMB020 trackers will be shipped with a new casing.

Change description

Detailed description

Change type

Reduced length to make it even a smaller OBD device.

Old Version: New Version: ×

**Dimensions:** 52.6 (L) x 29.1 (W) x 26 (H) Dimensions: 49.6 (L) x 29.1 (W) x 26 (H)

New device casing fits better on some vehicle models where OBD port is obstructed by additional plastic parts from vehicle Change reasons

Product release date Devices with new casing will be released in manufacturing from November.

Affected products

Model Current codes New order codes FMB003, FMB002, FMB020. FMB003**M7**\*\*\*\*, FMB002**8M**\*\*\*\*, FMB020**E1**\*\*\*\*. FMB003**0E\*\*\*\***, FMB002**Z1\*\*\*\***, FMB020**4M\*\*\*\***.

Change impact

Risk assessment No risk factors encountered with this change

Due to the new look of casing we recommend to update your marketing materials. Because of the new casing, if necessary, update your branding materials (stickers, logo layouts). Suggested implementation

#### Acknowledgement of PCN receipt

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