

# FMB964 Product Change Notifications

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**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMB964 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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## 2020.01.22: Base firmware update

We would like to inform you about the base firmware update for FMB964 starting from January 22th, 2020. New production firmware version will be **03.25.15.Rev.01**.

<b>Change description</b>		
Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: <a href="https://wiki.teltonika-gps.com/view/FMB964_firmware_errata">https://wiki.teltonika-gps.com/view/FMB964_firmware_errata</a>	
Change reasons	FMB964 base firmware version update	
Product release date	2020 January 22th.	
<b>Affected products</b>		
Model	Affected order codes	Order code changes
FMB964	FMB964***** order codes with base Firmware	Update firmware
<b>Change impact</b>		
Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically	
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.	

## 2019.07.22: new no brand Eco friendly boxes

Effective September 2019, FMB964 trackers with no brand packaging will be shipped with a **new no brand eco-friendly box**.

<b>Change description</b>		
Change type	Packaging	
	Improved and more environmentally friendly packaging box	
Detailed description	Old single packaging version:	New single packaging version:
	<input type="checkbox"/>	<input type="checkbox"/>
	<b>Dimensions:</b> 165 (W) x 145 (D) x 35 (H)	<b>Dimensions:</b> 175 (W) x 150 (D) x 35 (H)
	Old group packaging version:	New group packaging version:
	<input type="checkbox"/>	<input type="checkbox"/>
	<b>Dimensions:</b> 355 (W) x 175 (D) x 60 (H)	<b>Dimensions:</b> 355 (W) x 175 (D) x 60 (H)

Change reasons	The new box is better for the environment	
Product release date	Devices with new packaging will be released in manufacturing from September with 2 months of transition period. Over this period devices with white packaging can be delivered as well as devices with the new eco boxes.	
<b>Affected products</b>		
Model	Affected order codes	Order code changes
FMB001, FMB010, FMB100, FMB110, FMB120, FMB122, FMB125, FMB202, FMB204, FMB900, FMB920, FMB964, FMT100, FMB130, MTB100.	FMB001*****, FMB010*****, FMB100*****, FMB110*****, FMB120*****, FMB122*****, FMB125*****, FMB202*****, FMB204*****, FMB900*****, FMB920*****, FMB964*****, FMT100*****, FMB130*****, MTB100*****	No changes
<b>Change impact</b>		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

## 2019.06.14: Device module information display changes

We would like to inform you, that the information display on device module TM2500 will be updated in the factory from July 2019.

<b>Change description</b>		
Change type	External/visual	
Detailed description	Information display on TM2500 module will change from sticker to laser print. Information provided on module will remain the same.	
	Old Version: <input type="checkbox"/>	New Version: <input type="checkbox"/>
Change reasons	Laser printing will increase reliability, speed, and will reduce paper waste.	
Product release date	Devices with new module marking will be released in manufacturing from July with 2 months of transition period. Over this period devices with sticker can be delivered as well as devices with laser print.	
<b>Affected products</b>		
Model	Affected order codes	Order code changes
FMB001, FMB010, FMB100, FMB110, FMB120, FMB122, FMB125, FMB202, FMB204, FMB900, FMB920, FMB964, FMT100, FMB640, FMB130, MTB100, TMT250, GH5200.	FMB001*****, FMB010*****, FMB100*****, FMB110*****, FMB120*****, FMB122*****, FMB125*****, FMB202*****, FMB204*****, FMB900*****, FMB920*****, FMB964*****, FMT100*****, FMB640*****, TMT250*****, FMB130*****, MTB100*****, GH5200*****	No changes
<b>Change impact</b>		
Risk assessment	The change will not affect clients. All the module characteristics will remain unchanged. The only sticker on module will be changed to laser print. The displayed information will remain the same.	
Suggested implementation plan.	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in the customs clearance process.	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

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## 2019.04.12: new eco friendly box

Effective April 2019 week 18, FMB964 trackers will be packed with a **new eco-friendly box**.

<b>Change description</b>		
Change type	Packaging	
Detailed description	Improved and more environmentally friendly packaging box	
	Old version: <input type="checkbox"/>	New version: <input type="checkbox"/>
Change reasons	The new box is better for the environment	
Product release date	April 2019, week 18	
<b>Affected products</b>		
Model	Affected order codes	Order code changes
FMB964	FMB964*****	No changes
<b>Change impact</b>		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

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## 2019.04.12: new eco friendly box

Effective April 2019, FMB964 trackers will be shipped with a **new eco-friendly box**.

### Change description

Change type Packaging  
Improved and more environmentally friendly packaging box

Detailed description Old version:

Change reasons The new box is better for the environment

Product release date April 2019

New version:

### Affected products

Model Affected order codes Order code changes  
FMB964 FMB964\*\*\*\*\* No changes

### Change impact

Risk assessment No risk factors encountered with this change

Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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## 2019.04.10: IMEI/SN display on device Changes

We would like to inform you, that IMEI/SN info display on the FMB964 device will be updated in the factory from June 2019.

### Change description

Change type External/visual  
IMEI/SN info on device display change from barcode to QR

Old Version:

New Version:

This change will not affect device packing and logistic lists. It will remain as barcode.

### Detailed description



Change reasons QR format will increase reliability and minimize error rate, because of the error correction feature and improved reading in low contrast.

Product release date Devices with new QR Code format will be released in manufacturing from June with 2 months of transition period. Over this period devices with barcode can be delivered as well as devices with QR code.

### Affected products

Model Affected order codes Order code changes  
FMB964 FMB964\*\*\*\*\* No changes

### Change impact

Risk assessment Risk assessment for devices management required

Suggested implementation plan Due to changes in device information display we strongly recommend to check, and prepare your tools to read QR codes.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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## 2019.02.20: Top Tampography Changes

We would like to inform you, that tampography of the FMB964 device was updated in the factory on

the 20th of February.

**Change description**

Change type External/visual  
Top tampography design changed

Detailed description Old Version:  New Version:

Change reasons 1. Updated Teltonika address to Saltoniskiu st. 9B-1  
2. Added WEEE label. (WEEE - Waste from Electrical and Electronic Equipment)  
3. Changes to device description

Product release date Updated tampographs will be used from the time when the stock will be sold all leftovers. Planned date: 2019.03.XX

**Affected products**

Model Affected order codes Order code changes  
FMB964 FMB964\*\*\*\*\* No changes

**Change impact**

Risk assessment No risk factors encountered with this change

Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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