

# FMC003 Product Change Notifications

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**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMC003 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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## 2024.05.24: New packaging of OBD devices

We would like to inform you, that packaging of the FMC003 device will be updated in the factory from June 2024.

### Change description

Change type	External/visual
	Additional spacer was added inside the box (applicable to all order codes with SPQ 1) to secure device in place while shipping and create more pleasant unboxing experience.

New version:



Detailed description

Old version:



Change reasons      Due to device being too loose in SPQ 1 box, additional spacer has been added.

Product release date June 2024

### Affected products

Model	Affected order codes	Order code changes
FMC003	All order codes with SPQ 1: FMC003*****	New packaging

### Change impact

Risk assessment      No risk factors encountered with this change

Suggested implementation plan      Change instructions and update promotional material if required.



### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

## 2024.02.19: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMC003 device was updated in the factory from February 2024.

### Change description

Change type	External/visual	
Detailed description	Top laser printing design was changed, additional IMEI/SN QR engraving on the top part of the casing was added	
	Old version: 	New version: 
Change reasons	Due to improved quality of engraving, IMEI/SN and QR on the top part of casing were added	
Product release date	February 2024	

### Affected products

Model	Affected order codes	Order code changes
FMC003	FMC003 *****	New casing

### Change impact

Risk assessment      No risk factors encountered with this change

Suggested implementation plan      Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process


### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

## 2023.04.21: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMC003 device was updated in the factory from April 2023.

## Change description

Change type	External/visual
Detailed description	Top laser printing design was changed, additional IMEI/SN QR sticker on the top part of the casing was added New version: 
Change reasons	In order to improve the effectiveness of QR scanning additional IMEI/SN QR sticker on the top part of casing was added
Product release date	April 2023

## Affected products

Model	Affected order codes	Order code changes
FMC003	FMC003 *****	New casing

## Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

## Acknowledgement of PCN receipt

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# 2023.04.12: Base firmware update

We would like to inform you about the base firmware update for FMC003 starting from April 12th, 2023. New production firmware version will be 03.28.03.Rev.97

## Change description

Change type	Firmware update
Detailed description	Key improvements from last production firmware are listed in errata: <a href="#">FMC003_firmware_errata</a> Old version: FMC003 03.28.03.Rev.94 New version: FMC003 03.28.03.Rev.97
Change reasons	FMx003 base firmware version update
Product release date	2023 April

## Affected products

Model	Affected order codes	Order code changes
FMC003	FMC003***** order codes with base Firmware	Update firmware

## Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

**Acknowledgement of PCN receipt** If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above