FMC800 Product Change Notifications

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Product change notifications (**PCN**) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMC800 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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Contents

2024.08.13: Base firmware update

We would like to inform you about the base firmware update for FMC800 starting from August, 2024. New production firmware version will be 03.29.00.rev.458

Change description

Change type	Firmware update	
	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMC800_firmware_errata	
Detailed description	Old version: FMC800 03.28.07.Rev.457	New version: FMC800 03.29.00.rev.458
Change reasons	FMC800 base firmware version update	
Product release date	2024 August	

Affected products

Model	Affected order codes	Order code changes
FMC800	FMC800******* order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2024.06.03: New packaging of OBD devices

We would like to inform you, that packaging of the FMC800 device will be updated in the factory from June 2024.

Change description

Change type	External/visual

Detailed description	Additional spacer was added inside the box (applicable to all order codes with SPQ 1) to secure device in place while shipping and create more pleasant unboxing experience.	
	Old version:	New version:
Change reasons	Due to device being too lose in SPQ 1 box, additional spacer has been added.	
Product release date	June 2024	

Affected products

Model	Affected order codes	Order code changes
FMC800	Standard and Sample order codes with SPQ 1: FMC800******	New packaging

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Change instructions and update promotional material if required.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2024.05.03: Base firmware update

We would like to inform you about the base firmware update for FMC800 starting from May, 2024. New production firmware version will be 03.29.00.rev.457

Change description

Change type	Firmware update	
	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMM800_firmware_errata	
Detailed description	Old version: FMC800 03.28.07.Rev.353	New version: FMC800 03.29.00.rev.457
Change reasons	FMC800 base firmware version update	
Product release date	2024 May	

Affected products

Model	Affected order codes	Order code changes
FMC800	FMC800******* order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2024.03.08: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMC800 device was updated in the factory in March, 2024.

Change description

Change type	External/visual	
Detailed description	Top laser printing design changed	
	Old version:	New version:

Change reasons	1. Serial number, IMEI QR codes will now be laser engraved 2. Stickers containing serial number, IMEI QR codes will no longer be present on the casing.
Product release date	March 2024

Affected products

Model	Affected order codes	Order code changes
FMC800	FMC800*******	New casing

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.09.29: Base firmware update

We would like to inform you about the base firmware update for FMC800 starting from September 29th, 2023. New production firmware version will be 03.28.07.Rev.353

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMC800_firmware_errata	
	Old version: FMC800 03.28.02.Rev.143	New version: FMC800 03.28.07.Rev.353
Change reasons	FMC800 base firmware version update	
Product release date	2023 September	

Affected products

Model	Affected order codes	Order code changes
FMC800	FMC800******* order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2023.04.10: Base firmware update

We would like to inform you about the base firmware update for FMC800 starting from April 10th, 2023. New production firmware version will be 03.28.02.Rev.143

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMC800 _firmware_errata	
	Old version: FMC800 03.28.02.Rev.142	New version: FMC800 03.28.02.Rev.143
Change reasons	Manufacture testing optimization.	
Product release date	2023 - April	

Affected products

Model	Affected order codes	Order code changes
FMC800	FMC800******* standard order codes with base firmware	Update firmware

2023.02.17: Base firmware update

We would like to inform you about the base firmware update for FMC800 starting from February

17th, 2023. New production firmware version will be 03.28.02.Rev.142

Change description

Change type	Firmware update
	Key improvements from last production firmware are listed in errata:

Detailed description	Old version: FMC800 03.28.02.Rev.126	New version: FMC800 03.28.02.Rev.142

Change reasons	Manufacture testing optimization and addition of network jamming support for FMC800 hardware.
Product release date	2023 - February Firmware Update with network jamming support

Affected products

Model	Affected order codes	Order code changes
FMC800	FMC800******* standard order codes with base firmware	Update firmware