

# FMC920 Product Change Notifications

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**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMC920 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).



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## 2024.05.13: Base firmware update

We would like to inform you about the base firmware update for FMC920 starting from June, 2024. New production firmware version will be **03.29.00.Rev.18**

| Change description            |   |                                 |
|-------------------------------|---|---------------------------------|
| Change type                   | Firmware update   |                                 |
|                               | Key improvements from last production firmware are listed in errata: <a href="#">FMC920 firmware errata</a>   |                                 |
| Detailed description          | Old version:<br>03.29.00.Rev.13   | New version:<br>03.29.00.Rev.18 |
| Change reasons                | FMC920 base firmware version update   |                                 |
| Product release date          | 2024 June   |                                 |
| Affected products             |   |                                 |
| Model                         | Affected order codes  | Order code changes              |
| FMC920                        | Order codes with base Firmware  | New firmware version            |
| Change impact                 |   |                                 |
| Risk assessment               | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. |                                 |
| Suggested implementation plan | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.   |                                 |

## 2024.01.19: Base firmware update

We would like to inform you about the base firmware update for FMC920 starting from January 19th, 2024. New production firmware version will be **03.29.00.Rev.13**

| Change description   |   |  |
|----------------------|---|--|
| Change type          | Firmware update   |  |
|                      | Key improvements from last production firmware are listed in errata: <a href="#">FMC920 firmware errata</a> |  |
| Detailed description | Old version:<br>FMC920 03.28.02.Rev.197   | New version:<br>FMC920 03.29.00.Rev.13 |
| Change reasons       | FMC920 base firmware version update   |  |
| Product release date | 2024 January  |  |

|                                       |   |                    |
|---------------------------------------|---|--------------------|
| <b>Affected products</b>              |   |                    |
| Model                                 | Affected order codes  | Order code changes |
| FMC920                                | FMC920***** order codes with base Firmware  | Update firmware    |
| <b>Change impact</b>                  |   |                    |
| Risk assessment                       | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. |                    |
| Suggested implementation plan         | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.   |                    |
| <b>Acknowledgement of PCN receipt</b> | If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above   |                    |

2023.11.13: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMC920-QKIB0 device will updated in the factory starting from December 15th 2023.

Change description

|             |                                   |
|-------------|-----------------------------------|
| Change type | External/visual                   |
|             | Top laser printing design changed |
|             | Old version:                      |

Detailed description

New version: [400px](#)

|                |   |
|----------------|---|
| Change reasons | 1. Added Anatel certificate number.<br>2. Added Bluetooth® SIG label. |
|----------------|---|

Product release date December 2023

Affected products

|        |                      |                    |
|--------|----------------------|--------------------|
| Model  | Affected order codes | Order code changes |
| FMC920 | FMC920VQ****         | New laser marking  |

Change impact

|                               |  |
|-------------------------------|--|
| Risk assessment               | No risk factors encountered with this change   |
| Suggested implementation plan | Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process |

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.05.12: Base firmware update

We would like to inform you about the base firmware update for FMC920 starting from June 19th, 2023. New production firmware version will be 03.28.02.Rev.197



|                           |   |   |
|---------------------------|---|---|
| <b>Change description</b> |   |   |
| Change type               | Firmware update   |   |
| Detailed description      | Key improvements from last production firmware are listed in errata: <a href="#">FMC920 firmware errata</a> |   |
|                           | Old version:<br>FMC920 03.28.02.Rev.195   | New version:<br>FMC920 03.28.02.Rev.197 |
| Change reasons            | FMC920 base firmware version update   |   |

|                                       |   |                    |
|---------------------------------------|---|--------------------|
| Product release date                  | 2023 June   |                    |
| <b>Affected products</b>              |   |                    |
| Model                                 | Affected order codes  | Order code changes |
| FMC920                                | FMC920***** order codes with base Firmware  | Update firmware    |
| <b>Change impact</b>                  |   |                    |
| Risk assessment                       | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. |                    |
| Suggested implementation plan         | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.   |                    |
| <b>Acknowledgement of PCN receipt</b> | If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above   |                    |

## 2023.03.08: TOP and BOT casing changes

We would like to inform you, TOP and BOT casing part is updated for FMB920, FMB900, FMC920, FMM920 projects starting from 2023 March.

### Change description

|                      |  |  |
|----------------------|--|--|
| Change type          | Internal/visual  |  |
| Detailed description | TOP and BOT casing parts inner design updated  |  |
|                      | TOP part:<br>   | BOT part:<br>   |
| Changes              | TOP casing part<br>1. Unused legacy holes for holes for screws removed to reduce plastic and complexity<br>2. PCB end support features optimized to reduce plastic and lower the risk of cosmetic defects on the outside<br>3. Part number and material type (polycarbonate) now shown on the inside of the casing<br>4. PCB side support design optimized to improve easy of assembly | BOT casing part<br>1. Unused legacy holes for holes for screws removed to reduce plastic and complexity<br>2. PCB end support features optimized to reduce plastic and lower the risk of cosmetic defects on the outside<br>3. Part number and material type (polycarbonate) now shown on the inside of the casing<br>4. PCB side support design optimized to improve easy of assembly |
| Product release date | March 2023   |  |

### Affected products

|                                |                      |                                |
|--------------------------------|----------------------|--------------------------------|
| Models                         | Affected order codes | Order code changes             |
| FMB920, FMB900, FMC920, FMM920 | All order codes      | No changes for the order codes |

### Change impact

|                               |  |
|-------------------------------|--|
| Risk assessment               | During the transition period clients might receive devices with old type casing. |
| Suggested implementation plan | No implementation plan needed  |

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika Telematics may accept that this change has been tacitly accepted and can implement the change as indicated above