# **FMM800 Product Change Notifications**

<u>Main Page</u> > <u>Fast & Easy Trackers</u> > <u>FMM800</u> > **FMM800 Product Change Notifications** 

**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMM800 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

## Contents

- <u>1 2024.08.13: Base firmware update</u>
- 2 2024.06.03: New packaging of OBD devices
- <u>3 2024.05.03: Base firmware update</u>
- <u>4 2024.03.08: Top Laser Printing Changes</u>
- <u>5 2023.09.29: Base firmware update</u>
- <u>6 2023.04.10: Base firmware update</u>
- 7 2023.02.17: Base firmware update

# 2024.08.13: Base firmware update

We would like to inform you about the base firmware update for FMM800 starting from August, 2024. New production firmware version will be 03.29.00.rev.458

	Change description			
	Change type	Firmware update		
		Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMM800_firmware_errata		
	Detailed description	Old version:	New version:	
		FMM800 03.28.07.Rev.457	FMM800 03.29.00.rev.458	
	Change reasons	FMM800 base firmware version update		
	Product release date	2024 August		
Affected products				
	Model	Affected order codes	Order code changes	
	FMM800	FMM800******* order codes with base Firmware	Update firmware	
Change impact				
	Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically.		
14151		During the transition period clients might receive devices with previous Firmware version used in manufacture.		
	Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your <sup>n</sup> Teltonika sales manager.		

# 2024.06.03: New packaging of OBD devices

We would like to inform you, that packaging of the FMM800 device will be updated in the factory from June 2024.

#### **Change description**

Change type External/visual

Detailed description	Additional spacer was added inside the box (applicable to all order codes with SPQ 1) to secure device in place while shipping and create more pleasant unboxing experience.		
description	Old version:	New version:	
Change reasons	Due to device being too lose in SPQ 1 box, additional spacer has been added.		
Product release date	June 2024		
Affected products			
Model	Affected order codes	Order code changes	
	Standard and Sample order codes with		
FMM800	SPQ 1: FMM800*****	New packaging	
Change impact			
Risk assessment	No risk factors encountered with this change		
Suggested implementation plan	Change instructions and update promotional material if required.		

### 2024.05.03: Base firmware update

We would like to inform you about the base firmware update for FMM800 starting from May, 2024. New production firmware version will be 03.29.00.rev.457

Change description		
Change type	Firmware update	
	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMM800_firmware_e	
Detailed description	Old version: FMM800 03.28.07.Rev.353	New version: FMM800 03.29.00.rev.457
Change reasons	FMM800 base firmware version update	
Product release date	2024 May	
Affected products		
Model	Affected order codes	Order code changes
FMM800	FMM800******* order codes with base Firmware	Update firmware
Change impact		
Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.	
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.	

# 2024.03.08: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMM800 device was updated in the factory in March, 2024.

#### **Change description**

Change type	External/visual	
Detailed	Top laser printing design changed	
description	Old version:	New version:
Change reasons	<ol> <li>Serial number, IMEI QR codes will now be laser engraved</li> <li>Stickers containing serial number, IMEI QR codes will no longer be present on the casing.</li> </ol>	

Product release March 2024 date

#### **Affected products**

Change impact		
FMM800	FMM800******	New casing
Model	Affected order codes	Order code changes

**Risk** assessment No risk factors encountered with this change

Suggested Due to changes in device appearance we strongly recommend to contact your implementation customs agent with our change log information, to avoid any unexpected delays plan in customs clearance process

#### **Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

### 2023.09.29: Base firmware update

We would like to inform you about the base firmware update for FMM800 starting from September 29th, 2023. New production firmware version will be 03.28.07.Rev.353

Change description			
Change type	Firmware update		
	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMM800_firmware_errate		
Detailed description	Old version:	New version:	
	FMM800 03.28.02.Rev.143	FMM800 03.28.07.Rev.353	
Change reasons	FMM800 base firmware version update		
Product release date	2023 September		
Affected products			
Model	Affected order codes	Order code changes	
FMM800	FMM800******* order codes with base Firmware	Update firmware	
Change impact			
Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.		
Suggested implementation plan	<sup>1</sup> If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your <sup>1</sup> Teltonika sales manager.		

### 2023.04.10: Base firmware update

We would like to inform you about the base firmware update for FMMM800 starting from April 24th, 2023. New production firmware version will be 03.28.02.Rev.143

Change description			
Change type	Firmware update		
	Key improvements from last production firmware are listed in err	roduction firmware are listed in errata: <u>https://wiki.teltonika-gps.com/view/FMM800_firmware_errata</u>	
Detailed description	Old version: FMM800 03.28.02.Rev.142	New version: FMM800 03.28.02.Rev.143	
Change reasons	Manufacture testing optimization.		
Product release date	2023 - April		
Affected products			
Model	Affected order codes	Order code changes	
FMM800	FMM800******* standard order codes with base firmware	Update firmware	

### 2023.02.17: Base firmware update

We would like to inform you about the base firmware update for FMMM800 starting from February 17th, 2023. New production firmware version will be 03.28.02.Rev.142

**Change description** Change type

Firmware update

Detailed description

 Key improvements from last production firmware are listed in errata: <a href="https://wiki.teltonika-gps.com/view/FMM800\_firmware\_errata">https://wiki.teltonika-gps.com/view/FMM800\_firmware\_errata</a>
 Old version:
 FMM800 03.28.02.Rev.126

 FMM800 03.28.02.Rev.126
 FMM800 03.28.02.Rev.142

 Manufacture testing optimization.
 2023 - February Firmware Update with network jamming support

Change reasons Product release date **Affected products** Model FMM800

Affected order codes

 $FMM800^{\ensuremath{\texttt{scalar}}\ensuremath{\scalar}\ensuremath{\texttt{scalar}}\ensuremath{\scalar}\ens$ 

Order code changes Update firmware