

# GH5200 Product Change Notifications

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Product change notifications (PCN) is a way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the GH5200 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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## 2024.01.30: Base firmware update

We would like to inform you about the base firmware update for GH5200 starting from January 30th, 2024. New production firmware version will be 55.02.03.Rev.05

### Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: <a href="https://wiki.teltonika-gps.com/view/GH5200_Stable_firmware">https://wiki.teltonika-gps.com/view/GH5200_Stable_firmware</a>	
Change reasons	Old Version: GH5200 55.01.10.Rev.00	New Version: GH5200 55.02.03.Rev.05
	GH5200 base firmware version update	

### Affected products

Model	Affected order codes	Order code changes
GH5200	GH5200 order codes with base Firmware	Update firmware

### Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

## 2022.03.17: New no brand Eco friendly boxes

We would like to inform you that new update is starting from 2022 1st quarter.

## Change description

Change type

Packaging  
Improved and more environmentally friendly packaging box

Old single packaging version:



**Dimensions:** 124 (W) x 100 (D) x 46 (H)

Old group packaging version:

New single packaging version:



**Dimensions:** 175 (W) x 150 (D) x 35 (H)

Detailed description



New group packaging version:



**Dimensions:** 338 (W) x 171 (D) x 97 (H)

**Dimensions:** 390 (W) x 185 (D) x 185 (H)

Change reasons

The new box is better for the environment

Product release date

Devices with new packaging will be released in manufacturing from March with 2 months of transition period.

### Affected products

Model

Affected order codes

Order code changes

GH5200

GH5200\*\*\*\*\*

No changes

### Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan

Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

## 2021.10.26: Flash memory component

We would like to inform you that new update is starting from 2021 4th quarter.

### Change description

Change type

Hardware

Detailed description

Flash memory component

Old Version: **GD5F1GQ4UEYIG**

New Version: **XT26G01CWSIGT**

Change reasons

Flash memory component has been changed due the old model being no longer available.

### Affected products

Model

Affected order codes

Order code changes

GH5200

GH5200\*\*\*\*\*

No changes

### Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan

No actions required.

## 2021.10.26: Removed Restart button

We would like to inform you that new update is starting from 2022 2nd quarter.

### Change description

Change type

Hardware

Detailed description

Restart button and hole of the cover have been removed

Old Version:



Change reasons

Restart button is no longer needed due to rare use. Hole for restart button pressing has been removed from the cover because of restart button removal.

### Affected products

Model

Affected order codes

Order code changes

GH5200

GH5200\*\*\*\*\*

No changes

### Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan

No actions required.


## 2021.10.20: Top sticker changes

We would like to inform you that new update is starting from 2022 1st quarter.

### Change description

Change type External/visual  
Top sticker design has changed  
New Version:

### Detailed description

Old Version:  




### Change reasons

1. UKCA logo has been added
2. FCC ID has been added
3. Teltonika web page has been updated
4. Anatel certificate number has been added

### Affected products

Model	Affected order codes	Order code changes
GH5200	GH5200******	No changes

### Change impact

Risk assessment No risk factors encountered with this change  
Suggested implementation plan No actions required.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

## 2021.10.08: USB socket has been changed

We would like to inform you that new update is starting from 2022 1st quarter.

### Change description

Change type Hardware  
USB socket model has been changed  
Old Version:

New Version:

### Detailed description



Change reasons New USB connector holds more firmly on the PCB.

### Affected products

Model	Affected order codes	Order code changes
GH5200	GH5200******	No changes

### Change impact

Risk assessment No risk factors encountered with this change  
Suggested implementation plan No actions required.

## 2021.09.23: Battery, GSM, GPS Text changed into graphic logos on the front cover

We would like to inform you that new update is starting from 2022 2nd quarter.

### Change description

Change type Hardware  
Battery, GSM, GPS Text changed into graphic logos on the front cover  
Old Version:

New Version:

### Detailed description



Change reasons Logos is more understandable and can be used for 2G and 4G devices

**Affected products**

Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes

**Change impact**

Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	No actions required.	

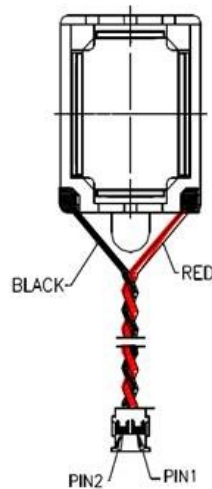
## 2021.08.25: Changed speaker's connector

We would like to inform you that new update is starting from 2022 1st quarter.

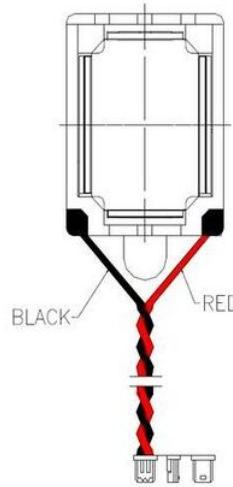
**Change description**

Change type Hardware  
Connector type of the speaker has been changed

Old Version:



New Version:



Detailed description

Change reasons Improved connection stability and vibration resistance.

**Affected products**

Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes

**Change impact**

Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	No actions required.	

## 2021.07.30: Screwdriver and bolt removal

**Change description**

Change type Packaging  
Bolt was removed from GH5200 casing and screwdriver is no longer added to the GH5200 orders.

Detailed description



Change reasons Screwed bolt doesn't perform any significant function after casing update made a while ago to GH5200.

**Affected products**

Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes

**Change impact**

Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.	

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

## 2020.10.06: Top sticker changes

**Change description**

Change type External/visual  
Top sticker design has changed

Detailed description

Old Version:



New Version:



Change reasons 1. Updated manufacturer name to Teltonika Telemedic  
2. Updated address and post code to Naugarduko st. 102 LT-03160  
3. Marketing name was changed to WORKER BADGE<sup>PLUS</sup>  
4. Added EAC mark (The Eurasian Conformity mark is a certification mark to indicate products that conform to all technical regulations of the Eurasian Customs Union)

#### Affected products

Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes

#### Change impact

Risk assessment No risk factors encountered with this change

Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

## 2020.02.28: RFID ID Holder

#### Change description

Change type External/visual  
RFID holder added

Detailed description	Old Version: <input type="checkbox"/>	New Version: <input type="checkbox"/>
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Change reasons Added RFID ID holder to WORKER BADGE<sup>PLUS</sup> case

#### Affected products

Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes

#### Change impact

Risk assessment No risk factors encountered with this change

Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.

## 2019.10.23: Added polymer stickers

#### Change description

Change type External/visual  
Polymer stickers added on the both sides on the bottom of box

Detailed description	<input type="checkbox"/>
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Change reasons To ensure that box with the device inside does not open accidentally

#### Affected products

Model	Affected order codes	Order code changes
GH5200	GH5200*****	No changes

#### Change impact

Risk assessment No risk factors encountered with this change

Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

## 2019.09.25: New packaging

### Change description

Change type Packaging  
Improved packaging box

Detailed description	<input type="checkbox"/>	<input type="checkbox"/>
	Old single packaging version: <b>Dimensions:</b> 113 (W) x 100 (D) x 25 (H)	New single packaging version: <b>Dimensions:</b> 124 (W) x 100 (D) x 46 (H)

Change reasons 1. Changed box colour from white to black  
2. Added Teltonika logo on the top front of the box  
3. Added framed case device holder

#### Affected products

Model Affected order codes Order code changes  
 GH5200 GH5200\*\*\*\*\*. No changes

**Change impact**

Risk assessment No risk factors encountered with this change  
 Suggested implementation plan Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).

Acknowledgement of PCN receipt If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

**2019.06.14: Device module information display changes**

We would like to inform you, that information display on device module TM2500 will be updated in factory from july 2019.

**Change description**

Change type External/visual  
 Detailed description Information display on TM2500 module will change from sticker to laser print. Information provided on module will remain the same.  
 Old Version:  New Version:   
 Change reasons Laser printing will increase reliability, speed, and will reduce paper waste.

**Affected products**

Model	Affected order codes	Order code changes
FMB001, FMB010, FMB100, FMB110, FMB120, FMB122, FMB125, FMB202, FMB204, FMB900, FMB920, FMB964, FMT100, FMB640, FMB130, MTB100, TMT250, GH5200.	FMB001*****, FMB010*****, FMB100*****, FMB110*****, FMB120*****, FMB122*****, FMB125*****, FMB202*****, FMB204*****, FMB900*****, FMB920*****, FMB964*****, FMT100*****, FMB640*****, TMT250*****, FMB130*****, MTB100*****, GH5200*****.	No changes

**Change impact**

Risk assessment The change will not affect clients. All the module characteristics will remain unchanged. The only sticker on module will be changed to laser print. The displayed information will remain the same.  
 Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in the customs clearance process.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above