

# Getting Started

Here you will discover basic information on what FM devices support FOTA Web solution and where you can get started by following step by step guide from the invitation to your first login. Additionally you will find web sites basic settings such as changing language, API and more.

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## Device requirements

### Supported Devices



#### Basic Trackers

Rich tracking features at a competitive price

#### Product list [+/-]

[FMB900](#)  
[FMB910](#)  
[FMB920](#)  
[FMC920](#)  
[FMM920](#)  
[FMB930](#)

#### IP67 Trackers

[FMB965](#)

#### Fleet Telematics

Trackers

[FTC921](#)  
[FTC961](#)



#### Fast & Easy Trackers

Fast installation and accurate tracking

#### Product list [+/-]

[FMP100](#)  
[FMB010](#)  
[FMB020](#)  
[FMC800](#)  
[FMM800](#)  
[FMM80A](#)

#### IP65 Trackers

[FMT100](#)

[FMC880](#)

[FMM880](#)

#### Fleet Telematics

Trackers  
[FTC881](#)



#### Advanced Trackers

Flexible and sophisticated all-rounders

#### Product list [+/-]

[FMB110](#)  
[FMB120](#)  
[FMB122](#)  
[FMB130](#)  
[FMC130](#)  
[FMC13A](#)  
[FMM130](#)  
[FMM13A](#)

#### IP67 Trackers

[FMB202](#)  
[FMB204](#)  
[FMB209](#)  
[FMB230](#)  
[FMC230](#)  
[FMC234](#)  
[FMM230](#)



### **OBD Trackers**

Compact Plug & Play models to read OBD II data

#### **Product list [+/-]**

[FMB001](#)  
[FMB002](#)  
[FMB003](#)  
[FMC001](#)  
[FMC003](#)  
[FMC00A](#)  
[FMM001](#)  
[FMM003](#)  
[FMM00A](#)



### **CAN Trackers**

Provide CAN bus data for all vehicle types

#### **Product list [+/-]**

[FMB140](#)  
[FMB150](#)  
[FMC150](#)  
[FMM150](#)  
[LV-CAN200](#)  
[ALL-CAN300](#)  
[CAN-CONTROL](#)  
[ECAN02](#)

#### **IP67 Trackers**

[FMB240](#)  
[FMC250](#)  
[FMM250](#)



### **Professional Trackers**

Comprehensive solutions for professional use

#### **Product list [+/-]**

[FMC650](#)  
[FMM650](#)  
[FMB125](#)  
[FMC125](#)  
[FMM125](#)

#### **IP67 Trackers**

[FMB225](#)  
[FMC225](#)

**Note:** 1. All FMBXXX devices except for FMB64X should have at least [01.03.03.Rev.00](#) firmware version installed.

2. FMB64X should have at least [00.02.05](#) version installed.

Please check [Firmware Link](#) to find latest base firmware for your device.

### **Default FOTA WEB configuration settings:**

**Domain:** fota.teltonika.lt

**Port:** 5000

**Period:** 720 minutes (every 720 minutes device shall connect to FOTA WEB)



## **Network requirements**

If your SIM cards are within Mobile Operator's VPN (private APN), the following must be ensured and paid special attention.

1. Must ensure that domain <https://fota.teltonika.lt> can be resolved from within Operator's network.

2. Following IP and ports (egress) must be allowed by the operator.

- IP: 35.156.7.140
- Ports:
  - 5000 (TCP)
  - 5055 (UDP)
  - 5005 (TCP)
  - 6000 (TCP)

When using VPN SIM cards, you should still configure <https://fota.teltonika.lt> domain in your

configurator, not the plain IP address.

## How to access FOTA WEB

FOTA WEB is reached using domain address <https://fota.teltonika.lt>. FOTA WEB uses HTTPS port 443, so if your network has HTTPS proxy service or is blocking outgoing traffic - make sure that those two ports are added to exceptions in network proxy service and firewall.

**1.** Invitation for FOTA WEB is being delivered to user e-mail. Press the URL to create a password for your account.



**2.** After pressing the URL Link you will be asked to create a password for your account.



**3.** Last step is logging into FOTA WEB with the newly created account by entering your email address and password for your account. Email address is the same as the address you've received the invitation.



## Select company

At the top-right corner, you can find the **Company selector** button. Pressing on a button will open a list of parent and child companies. Selecting a company allows for filtering resources available such as devices, task groups, groups, users, and files. It is an easy way to separate resources and make sure that you are working with the correct ones. Company selector button behavior:

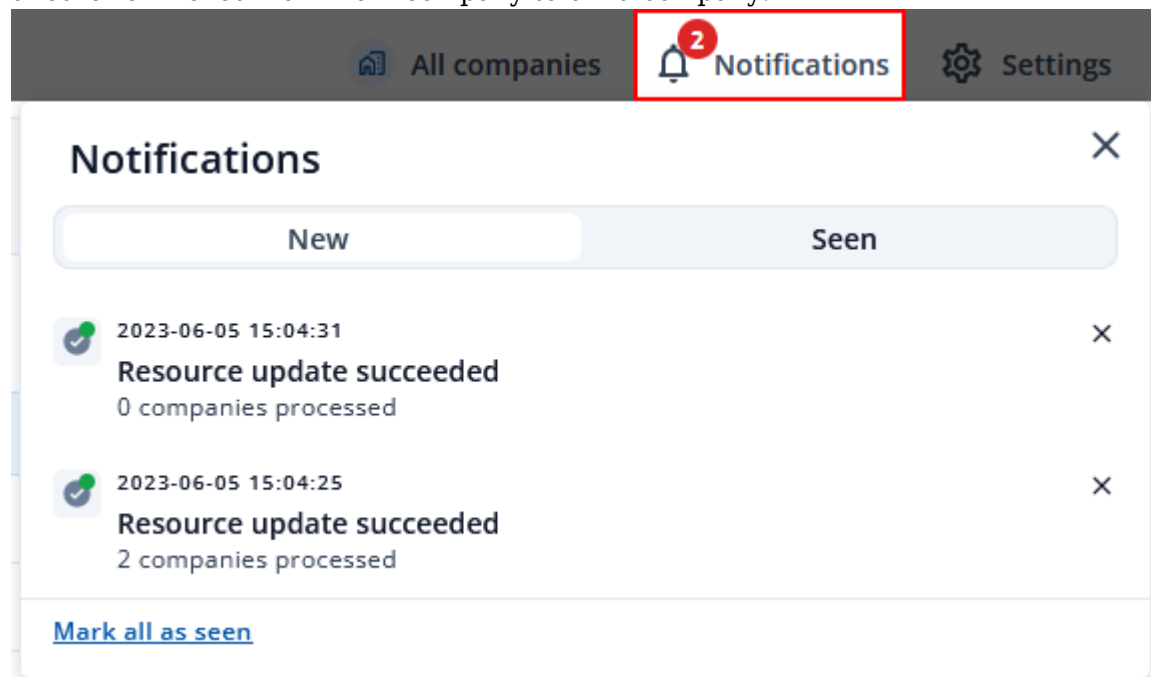
- When a single company is selected, you will see the company button label change to the selected company's name.
- When two or more companies are selected, you will see a number of companies selected instead of an icon and "Companies" label.
- When nothing is selected, you will see everything available and "All companies" label.

**Note:** Every company has to be selected individually.

The screenshot shows a top navigation bar with three items: "All companies" (highlighted with a red box), "Notifications" (with a red circle containing the number 3), and "Settings". Below this, a "Companies selector" dropdown menu is open, featuring a search bar with the placeholder text "Search company name". Under the search bar, three company names are listed with corresponding radio buttons: "MyCompanyName", "Sub-Company", and "Second Sub-Company". At the bottom of the dropdown, there is a "Clear all" link.

# Notifications

**Notifications** is located at the top-right corner of the page. Notifications will inform you when certain actions are completed such as devices firmware got updated, configuration got uploaded to or downloaded from the device and also notifies when devices are transferred from one company to another or moved from main company to child company.



The screenshot shows a dark grey navigation bar at the top with three items: 'All companies' with a building icon, 'Notifications' with a bell icon and a red circle containing the number '2', and 'Settings' with a gear icon. Below this is a 'Notifications' panel with a close button (X) in the top right. The panel has two tabs: 'New' (active) and 'Seen'. It contains two notification items, each with a green checkmark icon, a timestamp, a title, and a subtitle, and a close button (X) on the right. At the bottom of the panel is a blue link that says 'Mark all as seen'.

Timestamp	Message	Action
2023-06-05 15:04:31	Resource update succeeded 0 companies processed	Close (X)
2023-06-05 15:04:25	Resource update succeeded 2 companies processed	Close (X)

[Mark all as seen](#)