

# TCT FAQ

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## Frequently Asked Questions

- [Which Operating Systems are supported by the TCT?](#)

The current TCT version is compatible only with Windows OS. TCT does not support Mac OS, Linux, or other OS platforms at the moment, for more information please check our wiki page. >>> [Minimum System Requirements](#)

- [Is TCT supported by the mobile platforms?](#)

No, mobile version of TCT is not available.

- [Which device firmware versions support TCT?](#)

Teltonika FTCXYX devices with firmware version **0.26.2** or higher are supported by the TCT.

- [Does TCT support any of the Special/Experimental Firmware versions?](#)

At the moment - no. Though support of some of the Special firmware versions will be added gradually. Experimental firmware versions won't be supported. The client can still use the old FMB configurator to setup devices with experimental firmware version.

- [What happens if a device with unsupported firmware version is connected?](#)

Device will be seen as "Not supported" in TCT.



- [Which Teltonika Telematics devices are supported by the TCT?](#)

TCT supports all [Teltonika FTCXYX devices](#).

- [Are there any plans to support currently available Autonomous devices in TCT?](#)

No, the currently available Autonomous devices like TAT100 won't be supported by the TCT.

- [Can we manually adjust the Screen Resolution of TCT?](#)

No, but TCT automatically adapts to different screen sizes.

- [Which languages TCT support?](#)

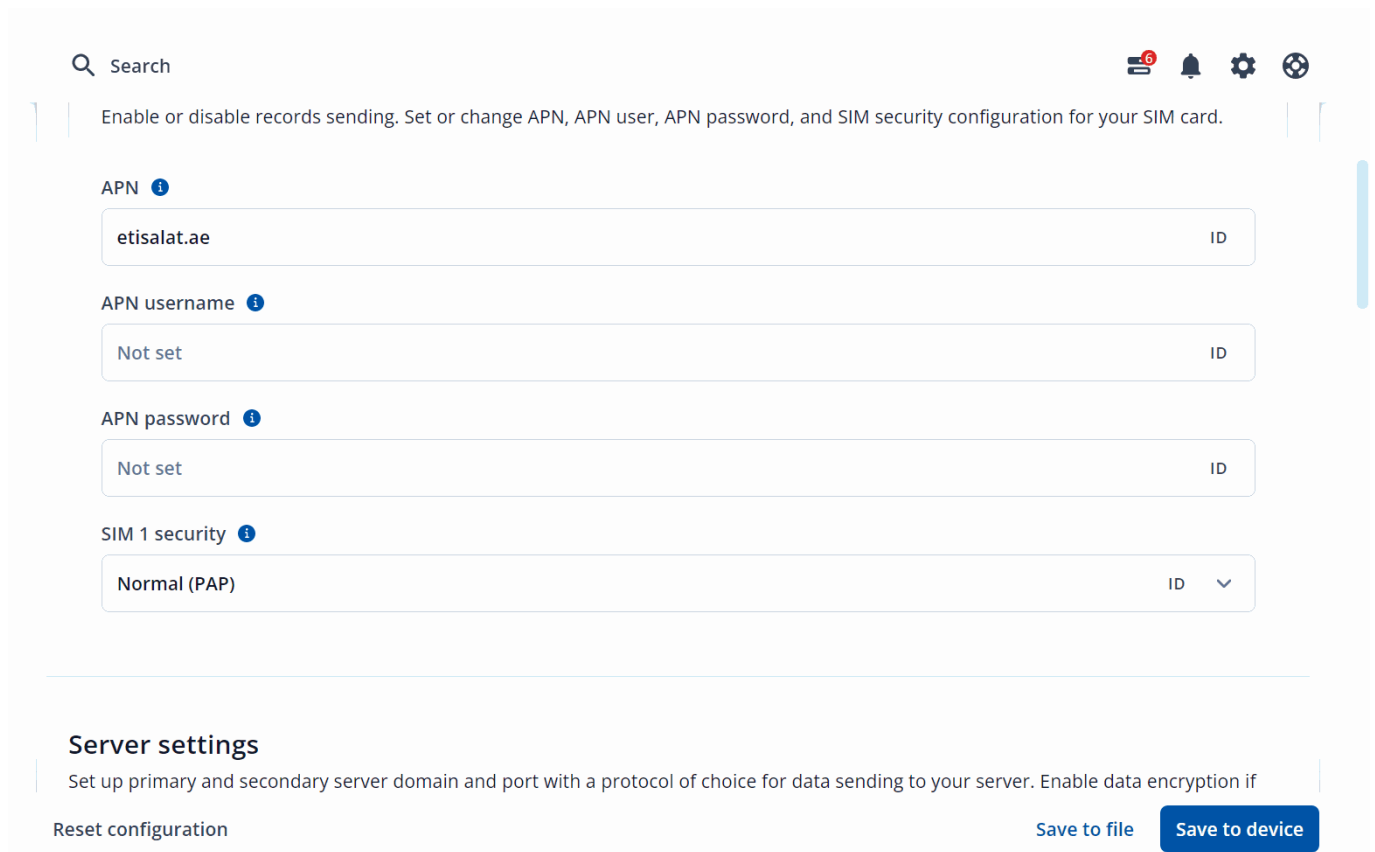
Currently, TCT is only available in the English language. Though in the future we might add more languages.

- [Can we check the current device Configuration File name on TCT?](#)

Yes, please check our wiki page for more information. >>> [Editing a Configuration file.](#)

- [How to check the Parameter ID using the TCT?](#)

Mouseover to the ID icon inside the parameter box. Please check the visual example below.



The screenshot displays the TCT configuration interface. At the top, there is a search bar and navigation icons. Below this, a section titled "Enable or disable records sending. Set or change APN, APN user, APN password, and SIM security configuration for your SIM card." contains four parameter boxes:

- APN** (with an information icon 'i'): Value is "etisalat.ae", ID icon is visible.
- APN username** (with an information icon 'i'): Value is "Not set", ID icon is visible.
- APN password** (with an information icon 'i'): Value is "Not set", ID icon is visible.
- SIM 1 security** (with an information icon 'i'): Value is "Normal (PAP)", ID icon is visible.

Below this section is a "Server settings" section with a description: "Set up primary and secondary server domain and port with a protocol of choice for data sending to your server. Enable data encryption if". It includes a "Reset configuration" link and two buttons: "Save to file" and "Save to device".

- [How to use tooltip?](#)

Mouse over to the 'i' icon located on the upper left side of the parameter box to view the summarized description of the parameter, click that icon to see more detailed information. Please check the visual example below.



- Is it possible to search for parameters using Parameter ID/Keyword?

Yes, please check our wiki page for more information. >>> [TCT Search](#).

- How to find debug information? Where log files will be saved?

By opening Configuration settings, you will see the path of the log files saving place. Log files will be saved locally. >>> [TCT Maintenance](#).

- Will the old FMB Configurator support new firmware releases and new devices in the future?

FMB Configurator will still be maintained and have its own new releases with support for new firmware versions till it reaches the EOL final stage.

- When is the EOL of the FMB configurator?

The EOL of FMB configurator is not announced yet. We want to give our customers enough time to get used to TCT, before discontinuing the FMB configurator.