WEB Tacho History

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History

Time, date, and status of downloaded schedules are shown in the menu item "History":

Menu item "History":

- a) Download tacho history in *.csv;
- **b)** Filter history by date and time;
- c) Selected vehicle history;

Below is shown all status designations of **Status** column:

- Data download has not been started Download failed Request failed Request timeout ☑ Vehicle not found ☑ Incorrect request Incorrect hardware key Ignition off Authentication failed % Connection timeout S Error Ignition off during download Tacho Not Responsing Strong Error Not scheduled vehicle connection X Waiting for connection - Pending Starting Authenticating Downloading

Resuming after ignition off

Request sent Connected ■ Authenticated Downloaded

Display Tacho Error Codes

Display Tacho Error Codes functionality basically lets you see the Error description that occurred at a specific time. It is useful, because you can identify the exact issues that happened at that time, take actions to it. Also this feature is necessary if you are creating a HelpDesk ticket about the error code. So please provide a screenshot of the error code with the explanation in the ticket.

•To check the error code description, hover your mouse over Error symbol:



•Example of error code:



•This error messages could be copied to the clipboard by pressing on "X' Icon of the error for providing the information in system. Example of clipboard message.

