

# Why does TAT100 not send data?

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1. Make sure Tracking settings are configured correctly, according to these [instructions](#)
2. Check if your **APN** , **Domain** and **Port** entered correctly and GPRS data is **Enabled**.

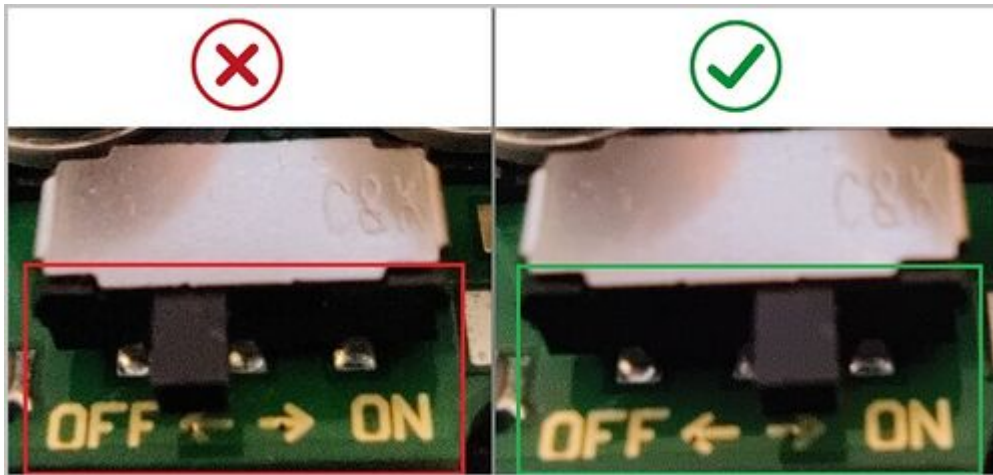


3. In some rare cases it helps to clear the device's memory:



**It could be done remotely using SMS/GPRS command *sdformat*.**  
More info about the commands [here](#).

4. Make sure the device is turned **ON**.



NOTE! Please do not change Open Link Timeout in TAT100 configuration

- ✘ GPRS -> Record Settings -> Open Link Timeout -> Should be set to [30] / Response Timeout -> Should be set to [30] / Network Ping Timeout -> Should be set to [0]
- ✘ NOTE! Scheduler days has to be selected to enable data sending. More info [here](#).