

Why does TAT240 not send data?

[Main Page](#) > [Autonomous Trackers](#) > [TAT240](#) > [TAT240 FAQ](#) > **Why does TAT240 not send data?**

1. Make sure Tracking settings are configured correctly, according to these [instructions](#)
2. Check if your **APN** , **Domain** and **Port** entered correctly and GPRS data is **Enabled**.

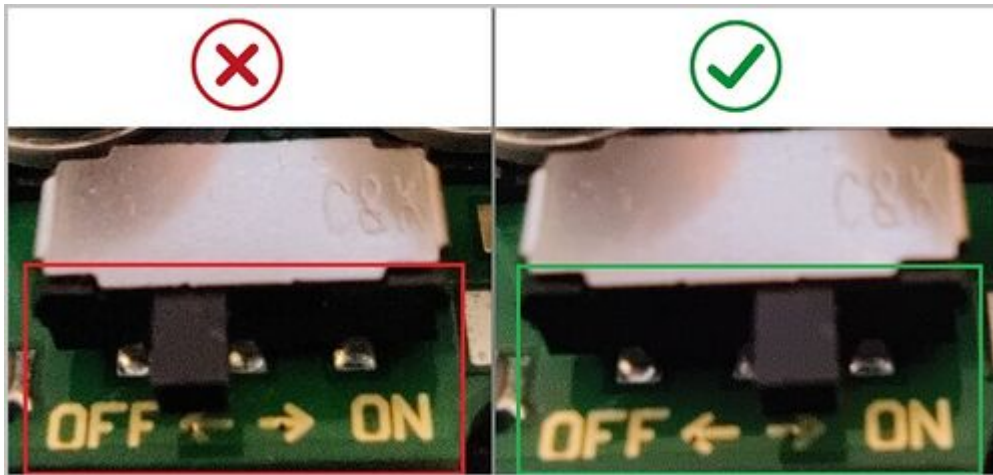


3. In some rare cases it helps to clear the device's memory:



It could be done remotely using SMS/GPRS command *sdformat*.
More info about the commands [here](#).

4. Make sure the device is turned **ON**.



NOTE! Please do not change Open Link Timeout in TAT100 configuration

- ✘ GPRS -> Record Settings -> Open Link Timeout -> Should be set to [30] / Response Timeout -> Should be set to [30] / Network Ping Timeout -> Should be set to [0]
- ✘ NOTE! Scheduler days has to be selected to enable data sending. More info [here](#).