.NET Runtime for Desktop installation

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Description

From *Teltonika Configurator* version 1.7.30 is required to update *.NET framework* version to 5.x.x because of added interactive Tool Tips let which lead to the corresponding *Teltonika Telematics Wiki* page in terms of functionality. For instance:

Click on **Info** icon:

You will be lead to *Teltonika Telematics Wiki* page of the feature:

Because of this improvement, you need to do an update of the *.NET framework* version by the below provided steps.

Steps how to install .NET Runtime for Desktop

1. When you will get a notification about the installation of the newer *.NET framework version*, please click on the **Yes** button:

2. Then, when you will receive the below-provided window, please click on the **Download x86** button which you will find under **Run desktop apps**:

3. In a pop-up window please click on **Save File** button:

4. Then, open the file and start the installation of the .NET framework:

5. After successful installation, please try to open **Teltonika Configurator** for fleet management, again.

Ways to determine the required version

1. After you will get a notification about the installation of the newer .NET framework version open the Run dialog by pressing Windows+R.

2. Type eventvwr (or eventvwr.msc) and click OK

3. Expand Windows Logs Selection and Right click on Application

4. Press Filter Current Log. In the pop-up table select Event levels as indicated on the screen-shot (Critical, Warning, Error) and select Logged time to Last Hour and click OK

5. In the column Source of the list displayed, find the latest event .NET Runtime. The General description will show the required version.

Additional Notes

Note No. 1: in some cases, the *x64* version should be installed as well like when using **Windows 11**.

Note No. 2: when after installing the *x86* version the [*Teltonika Configurator*](#) is still not running, please try to install the *x64* version.