DualCam Product Change Notifications

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Product change notifications (PCN) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. **This page stores information regarding changes to the DualCam video/photo recording device and FMX125/FMX225 tracking device since they are closely developed to work with each other.** Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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Contents

2023.01.20: Dualcam HW changes

We would like to inform you about the HW change for Dualcam hardware. The old DualCam voltage converter (white box) has been integrated into the camera hardware.

Change description

Change type	DualCam Hardware Change	
Detailed description	Old version: Dualcam with the voltage converter (in the white box) 	New version: New DualCam without a voltage converter (white box) it has been integrated into the camera hardware.
Change reasons	The change was made according of client feedback that sometimes the voltage converter (white box) is hard to hide in the car during installation, so we integrated the voltage converter into DualCam hardware.	
Product release date	2023-01-20	

Affected products

Model	Affected order codes	Order code changes

DualCam	DUALCAM***** all order codes	DualCam Hardware Change

Change impact	
Risk assessment	During the transition period, clients might receive DualCam with the previous hardware version that has a voltage converter (white box).
Suggested implementation plan	DualCam is still the same so not need any additional movement to make.

2022.11.29: FMX125 Base firmware update for MEIG support

We would like to inform you about the base firmware update for FMX125 starting from 17th of June 2022. New tracking device production firmware version will be 03.27.13.Rev.367.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: FMX125 03.27.07.Rev.365	New version: FMX125 03.27.13.Rev.367
Change reasons	FMX125 base firmware version update	
Product release date	2022 November	

Affected products

Model	Affected order codes	Order code changes
FMX125	FMX125******** order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2022.05.20: DualCam watch dog implementation update

We would like to inform you about the base firmware update for DualCam starting from 20th of May 2022. New production firmware version will be V2.2.3.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: DualCam V2.2.2	New version: DualCam V2.2.3
Change reasons	DualCam base firmware version update	
Product release date	2022 May	

Affected products

Model	Affected order codes	Order code changes
DualCam	DUALCAM***** order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2022.03.17: FMX125 Base firmware update

We would like to inform you about the base firmware update for FMX125 starting from 17th of June 2022. New tracking device production firmware version will be 03.27.07.Rev.365.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: FMX125 03.27.07.Rev.361	New version: FMX125 03.27.07.Rev.365
Change reasons	FMX125 base firmware version update	
Product release date	2022 June	

Affected products

Model	Affected order codes	Order code changes
FMX125	FMX125******** order codes with base Firmware	Update firmware

Change impact

| Risk assessment | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. |
| Suggested implementation plan | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager. |

2022.01.06: DualCam base update

We would like to inform you about the base firmware update for DualCam starting from 6th of January 2022. New production firmware version will be V2.2.2.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: DualCam V1.9.3	New version: DualCam V2.2.2
Change reasons	DualCam base firmware version update	
Product release date	2022 January	

Affected products

| Model | Affected order codes | Order code changes |
| DualCam | DUALCAM***** order codes with base Firmware | Update firmware |

Change impact

| Risk assessment | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. |
| Suggested implementation plan | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager. |

2021.09.17: FMX125 Minor update

We would like to inform you about the base firmware update for FMX125 starting from 17th of September 2021. New tracking device production firmware version will be 03.27.07.Rev.361.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: FMX125 03.27.07.Rev.360	New version: FMX125 03.27.07.Rev.361
Change reasons	FMX125 base firmware version update	
Product release date	2021 September	

Affected products

| Model | Affected order codes | Order code changes |
| FMX125 | FMX125******** order codes with base Firmware | Update firmware |

Change impact

| Risk assessment | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. |
| Suggested implementation plan | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager. |

2021.08.30: FMX125 Base firmware update

We would like to inform you about the base firmware update for FMX125 starting from 30th of August 2021. New tracking device production firmware version will be 03.27.07.Rev.360.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: FMX125 03.27.03.Rev.104	New version: FMX125 03.27.07.Rev.360
Change reasons	FMX125 base firmware version update	
Product release date	2021 August	

Affected products

| Model | Affected order codes | Order code changes |
| FMX125 | FMX125******** order codes with base Firmware | Update firmware |

Change impact

| Risk assessment | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. |
| Suggested implementation plan | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager. |

2021.07.15: DualCam base update

We would like to inform you about the base firmware update for DualCam starting from 15th of July 2021. New production firmware version will be V1.9.3.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: DualCam V1.9.2	New version: DualCam V1.9.3
Change reasons	DualCam base firmware version update	
Product release date	2021 July	

Affected products

Model	Affected order codes	Order code changes
DualCam	DUALCAM***** order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2021.06.18: FMX125 Base firmware update

We would like to inform you about the base firmware update for FMX125 starting from 18th of June 2021. New tracking device production firmware version will be 03.27.03.Rev.104.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: FMX125 03.27.00.Rev.100	New version: FMX125 03.27.03.Rev.104
Change reasons	FMX125 base firmware version update	
Product release date	2021 June	

Affected products

Model	Affected order codes	Order code changes
FMX125	FMX125******** order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2021.06.02: DualCam base update

We would like to inform you about the base firmware update for DualCam starting from 2nd of June 2021. New production firmware version will be V1.9.2.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: DualCam V1.9.0	New version: DualCam V1.9.2
Change reasons	DualCam base firmware version update	
Product release date	2021 June	

Affected products

Model	Affected order codes	Order code changes
DualCam	DUALCAM***** order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2021.02.19: FMX125 Initial firmware release

We would like to inform you about the new base firmware release for FMX125 starting from 19th of February 2021. New tracking device production firmware version will be 03.27.00.Rev.100.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: N/A	New version: FMX125 03.27.00.Rev.100
Change reasons	FMX125 base firmware version update	
Product release date	2021 February	

Affected products

Model	Affected order codes	Order code changes
FMX125	FMX125******** order codes with base Firmware	New firmware release

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

2021.02.19: DualCam firmware initial release

We would like to inform you about the base firmware update for DualCam starting from 19th of February 2021. New production firmware version will be V1.9.0.

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/DualCam_Firmware_errata	
	Old version: N/A	New version: DualCam V1.9.0
Change reasons	DualCam base firmware version update	
Product release date	2021 February	

Affected products

Model	Affected order codes	Order code changes
DualCam	DUALCAM***** order codes with base Firmware	Initial firmware release

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.