

# ECAN01 Product Change Notifications

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**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the ECAN01 devices. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).



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## 2023.08.05: ECAN01 END OF LIFE Announcement

The product End of Life (EOL) announcement signifies that a product has entered the final phase of Teltonika Product Life Cycle. Announcement serves as an advance notice of product termination in accordance with Teltonika EOL policy. Nevertheless, there is still enough time for you to order and get support that you need for the products that will be discounted. Please contact your sales manager for more information.

- Last Order date: 20 October 2023
- End of Production date: 22 January 2024
- End of Support date: 22 July 2024

## 2023.03.22: New ECAN01 packaging for 1-2 SPQ orders

Effective April 2023, ECAN01 accessories (SPQ 1-2) will be shipped with **new eco friendly envelope**.

### Change description

Change type

Packaging  
More environmentally friendly envelope packaging  
Old single packaging version:

Detailed description





New single packaging version:

Change reasons

**Dimensions:** 113 (W) x 100 (D) x 25 (H)  
The new packaging is better for the environment, easier to process in warehouse.

Product release date

**Dimensions:** 100(W) x 165 (D)  
Accessory with new packaging will be released in manufacturing from April.

### Affected products

Model

Affected order codes

Order code changes

ECAN01

ECAN01SAMPLE, ECAN01000001, ECAN01000002,  
ECAN01NP8401

No changes

### Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan Due to the new look of packaging we strongly recommend to update your marketing materials. Because of the new color and type of the packaging, if necessary.



#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

## 2021.03.05: E-MARK marking changes

We would like to inform you, that laser printing of the ECAN01 device was updated in the factory in March 2021.

### Change description

Change type	External/visual	
Detailed description	E-MARK marking changed	
	Old version:	New version:
		
Change reasons	1. Updated Emark certificate number.	
Product release date	March 2021	

### Affected products

Model	Affected order codes	Order code changes
ECAN01	ECAN01*****	New certificate number

### Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above