

FM3001 Product Change Notifications

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Product change notifications (PCN) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FM3001 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).



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2019.07.22: new no brand Eco friendly boxes

Effective September 2019, FM3001 trackers with no brand packaging will be shipped with a **new no brand eco-friendly box**.

Change description

Change type

Packaging
Improved and more environmentally friendly packaging box
Old single packaging version:



New single packaging version:



Detailed description

Dimensions: 165 (W) x 145 (D) x 35 (H)
Old group packaging version:



Dimensions: 175 (W) x 150 (D) x 35 (H)

New group packaging version:



Dimensions: 355 (W) x 175 (D) x 60 (H)

Change reasons

The new box is better for the environment

Product release date

Devices with new packaging will be released in manufacturing from September with 2 months of transition period. Over this period devices with white packaging can be delivered as well as devices with the new eco boxes.

Affected products

Model

FMB001, FMB010, FMB100,
FMB110, FMB120, FMB122,
FMB125, FMB202, FMB204,
FMB900, FMB920, FMB964,
FMT100, FMB130, MTB100.

Affected order codes

FMB001*****, FMB010*****, FMB100*****, FMB110*****,
FMB120*****, FMB122*****, FMB125*****, FMB202*****,
FMB204*****, FMB900*****, FMB920*****, FMB964*****,
FMT100*****, FMB130*****, MTB100*****.

Order code changes

No changes

Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan

Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2019.04.10: new eco friendly box

Effective April 2019 week 15, FM3001 trackers will be packed with a **new eco-friendly box**.

Change description

Change type Packaging
Improved and more environmentally friendly packaging box

Detailed description

Old version:



New version:



Change reasons

The new box is better for the environment

Product release date

April 2019, week 15

Affected products

Model

Affected order codes

Order code changes

FM3001

FM3001*****

No changes

Change impact

Risk assessment

No risk factors encountered with this change

Suggested implementation plan

Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

2019.04.10: IMEI/SN display on device Changes

We would like to inform you, that IMEI/SN info display on the FM3001 device will be updated in the factory from June 2019.

Change description

Change type

External/visual

IMEI/SN info on device display change from barcode to QR

Old Version:



New Version:



This change will not affect device packing and logistic lists. It will remain as barcode.

Detailed description



Change reasons

QR format will increase reliability and minimize error rate, because of the error correction feature and improved reading in low contrast.

Product release date

Devices with new QR Code format will be released in manufacturing from June with 2 months of transition period. Over this period devices with barcode can be delivered as well as devices with QR code.

Affected products

Model

Affected order codes

Order code changes

FM3001

FM3001*****

No changes

Change impact

Risk assessment

Risk assessment for devices management required

Suggested implementation plan

Due to changes in device information display we strongly recommend to check, and prepare your tools to read QR codes.

Acknowledgement of PCN receipt



If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

2019.03.04: new eco friendly box

Effective March 2019, FM3001 trackers will be shipped with a **new eco-friendly box**.

Change description

Change type	Packaging	
Detailed description	Improved and more environmentally friendly packaging box	
	Old version:	New version:
		
Change reasons	The new box is better for the environment	
Product release date	March 2019	

Affected products

Model	Affected order codes	Order code changes
FM3001	FM3001*****	No changes

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.



Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2019.03.04: Top Tampography Changes

We would like to inform you, that the tampography of the FM3001 device was updated in the factory on the 4th of March.

Change description

Change type	External/visual	
Detailed description	Top Tampography design changed	
	Old Version:	New Version:
		
Change reasons	1. Updated Teltonika address to Saltoniskiu st. 9B-1 2. Added WEEE label. (WEEE - Waste from Electrical and Electronic Equipment)	
Product release date	Updated tampographs will be used from the time when the stock will be sold all leftovers.	

Affected products

Model	Affected order codes	Order code changes
FM3001	FM3001*****	No changes

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above