

# FM3612 Product Change Notifications

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**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FM3612. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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## 2019.07.22: new no brand Eco friendly boxes

Effective September 2019, FM3612 trackers with no brand packaging will be shipped with a **new no brand eco friendly box**.

<b>Change description</b>		
Change type	Packaging Improved and more environmentally friendly packaging box Old single packaging version: <input type="checkbox"/>	New single packaging version: <input type="checkbox"/>
Detailed description	<b>Dimensions:</b> 165 (W) x 145 (D) x 35 (H) Old group packaging version: <input type="checkbox"/>	<b>Dimensions:</b> 175 (W) x 150 (D) x 35 (H) New group packaging version: <input type="checkbox"/>
Change reasons	<b>Dimensions:</b> 355 (W) x 175 (D) x 60 (H) The new box is better for the environment	<b>Dimensions:</b> 355 (W) x 175 (D) x 60 (H)
Product release date	Devices with new packaging will be released in manufacturing from september with 2 months of transition period. Over this period devices with white packaging can be delivered as well as devices with the new eco boxes.	
<b>Affected products</b>		
Model	Affected order codes	Order code changes
FMB001, FMB010, FMB100, FMB110, FMB120, FMB122, FMB125, FMB202, FMB204, FMB900, FMB920, FMB964, FMT100, FMB130, MTB100.	FMB001*****, FMB010*****, FMB100*****, FMB110*****, FMB120*****, FMB122*****, FMB125*****, FMB202*****, FMB204*****, FMB900*****, FMB920*****, FMB964*****, FMT100*****, FMB130*****, MTB100*****	No changes
<b>Change impact</b>		
Risk assessment	No risk factors encountered with this change	
Suggested implementation plan	Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

## 2019.04.10: new eco friendly box

Effective April 2019 week 16, FM3612 trackers will be packed with a **new eco friendly box**.

**Change description**

Change type Packaging  
Improved and more environmentally friendly packaging box

Detailed description Old version:

Change reasons The new box is better for the environment

Product release date April 2019, week 16

New version:

**Affected products**

Model Affected order codes Order code changes  
FM3612 FM3612\*\*\*\*\*\* No changes

**Change impact**

Risk assessment No risk factors encountered with this change

Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2019.04.10: IMEI/SN display on device Changes

We would like to inform you, that IMEI/SN info display on FM3612 device will be updated in factory from June 2019.

**Change description**

Change type External/visual  
IMEI/SN info on device display change from barcode to QR  
Old Version:

New Version:

This change will not affect device packing and logistic lists. It will remain as barcode.

**Detailed description****Change reasons**

QR format will increase reliability and minimize error rate, because of the error correction feature and improved reading in low contrast.

**Product release date**

Devices with new QR Code format will be released in manufacturing from June with 2 months of transition period. Over this period devices with barcode can be delivered as well as devices with QR code.

**Affected products**

Model Affected order codes Order code changes  
FM3612 FM3612\*\*\*\*\*\* No changes

**Change impact**

Risk assessment Risk assessment for devices management required

Suggested implementation plan Due to changes in device information display we strongly recommend to check, and prepare your tools to read QR codes.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2019.03.04: Top Tampography Changes

We would like to inform you, that tampography of FM3612 device was updated in factory on the 4th of March.

**Change description**

Change type External/visual  
Top Tampography design changed  
Detailed description Old Version:

New Version:

**Change reasons**

1. Updated Teltonika address to Saltoniskiu st. 9B-1
2. Added WEEE label. (WEEE - Waste from Electrical and Electronic Equipment)

Product release date Updated tampographs will be used from the time when the stock will be sold all leftovers.

**Affected products**

Model	Affected order codes	Order code changes
FM3612	FM3612******	No changes

**Change impact**

Risk assessment No risk factors encountered with this change

Suggested implementation plan No implementation plan needed

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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