

FMB920 Product Change Notifications

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Product change notifications (PCN) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMB920 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).





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2023.03.08: TOP and BOT casing changes

We would like to inform you, TOP and BOT casing part is updated for FMB920, FMB900, FMC920, FMM920 projects starting from 2023 March.

Change description

Change type	Internal/visual	
Detailed description	TOP and BOT casing parts inner design updated	
	TOP part:	BOT part:
		

Changes	TOP casing part	BOT casing part
	1. Unused legacy holes for holes for screws removed to reduce plastic and complexity 2. PCB end support features optimized to reduce plastic and lower the risk of cosmetic defects on the outside 3. Part number and material type (polycarbonate) now shown on the inside of the casing 4. PCB side support design optimized to improve easy of assembly	1. Unused legacy holes for holes for screws removed to reduce plastic and complexity 2. PCB end support features optimized to reduce plastic and lower the risk of cosmetic defects on the outside 3. Part number and material type (polycarbonate) now shown on the inside of the casing 4. PCB side support design optimized to improve easy of assembly

Product release date March 2023

Affected products

Models	Affected order codes	Order code changes
FMB920, FMB900, FMC920, FMM920	All order codes	No changes for the order codes

Change impact

Risk assessment	During the transition period clients might receive devices with old type casing.
Suggested implementation plan	No implementation plan needed

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika Telematics may accept that this change has been tacitly accepted and can implement the change as indicated above

2022.12.21: Base firmware update and new accelerometer component support

We would like to inform you about the base firmware update for FMB920 starting from December 21st, 2022. New production firmware version will be 03.27.14.Rev.00

Change description		
Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB920_firmware_errata	
	Old version: FMB920 03.27.13.Rev.03	New version: FMB920 03.27.14.Rev.00
Change reasons	Assembly optimization to prevent accelerometer component shortage in order to ensure stable supply. Together with assembly update new firmware released to support new accelerometer component.	
Product release date	2022 - December Firmware Update with new accelerometer component support	
Affected products		
Model	Affected order codes	Order code changes
FMB920	FMB920***** order codes with base Firmware	Update firmware
Change impact		
Risk assessment	During the transition period clients might receive devices with previous Firmware version used in manufacture.	
Suggested implementation plan	For further assistance, please contact your Teltonika Telematics sales manager or fill query on HelpDesk.	

2022.08.01: Base firmware update

We would like to inform you about the base firmware update for FMB920 starting from August 1st, 2022. New production firmware version will be 03.27.13.Rev.03

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB920_firmware_errata	
	Old version: FMB920 03.27.07.Rev.00	New version: FMB920 03.27.13.Rev.03
Change reasons	FMB920 base firmware version update	
Product release date	2022 August	
Affected products		
Model	Affected order codes	Order code changes
FMB920	FMB920***** order codes with base Firmware	Update firmware

2021.08.13: Base firmware update

We would like to inform you about the base firmware update for FMB920 starting from August 13th, 2021. New production firmware version will be 03.27.07.Rev.00

Change description		
Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB920_firmware_errata	
	Old version: FMB920 03.25.18.Rev.08	New version: FMB920 03.27.07.Rev.00
Change reasons	FMB920 base firmware version update	
Product release date	2021 August	
Affected products		
Model	Affected order codes	Order code changes
FMB920	FMB920***** order codes with base Firmware	Update firmware
Change impact		
Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.	
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.	

2021.05.17: Base firmware update

We would like to inform you about the base firmware update for FMB920 starting from May 17th, 2021. New production firmware version will be **03.25.18.Rev.08**.

Change description		
Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB920_firmware_errata	
	Old version: 03.25.18.Rev.05	New version: 03.25.18.Rev.08
Change reasons	FMB920 base firmware version update	
Product release date	2021 May.	
Affected products		
Model	Affected order codes	Order code changes
FMB920	FMB920***** order codes with base Firmware	Update firmware
Change impact		
Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically	
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.	

2021.03.02: Base firmware update

We would like to inform you about the base firmware update for FMB920 starting from March 03th, 2021. New production firmware version will be **03.25.18.Rev.05**.



Change description		
Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB920_firmware_errata	
	Old version: 03.25.15.Rev.32	New version: 03.25.18.Rev.05
Change reasons	FMB920 base firmware version update	
Product release date	2021 March.	
Affected products		

Model	Affected order codes	Order code changes
FMB920	FMB920***** order codes with base Firmware	Update firmware
Change impact		
Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically	
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.	

2020.11.01: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMB920 device was updated in the factory in November 2020.

Change description

Change type	External/visual	
Detailed description	Top laser printing design changed	
	Old version:	New version:
		
Change reasons	1. Updated Emark certificate number. 2. Added UKCA label. 3. Updated Teltonika brand to Teltonika Telematics.	
Product release date	November 2020	

Affected products

Model	Affected order codes	Order code changes
FMB920	FMB920*****	New casing

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2020.01.22: Base firmware update

We would like to inform you about the base firmware update for FMB920 starting from January 22th, 2020. New production firmware version will be **03.25.15.Rev.01**.



Change description		
Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMB920_firmware_errata	
	Old version:	New version:
	FMB920 03.25.05.Rev.00	FMB920 03.25.15.Rev.01
Change reasons	FMB920 base firmware version update	
Product release date	2020 January 22th.	
Affected products		
Model	Affected order codes	Order code changes
FMB920	FMB920***** order codes with base Firmware	Update firmware
Change impact		
Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically	
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.	

2019.12.02: new FMB920 case design

Effective December 2019, FMB920 trackers will be shipped with **new case design**.

Change description

Change type External/visual
New design of laser printing. Information provided on module will remain the same

Detailed description
Old version:  New version: 

Change reasons Unification of all Teltonika devices markings

Product release date December 2019

Affected products

Model	Affected order codes	Order code changes
FMB920	FMB920*****	New casing

Change impact

Risk assessment No risk factors encountered with this change
Suggested implementation plan Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

Acknowledgement of PCN receipt



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2019.10.09: Top Device Marking Changes

We would like to inform you, that tampography of the FMB920 device was updated to engraving in the factory on the 8th of October.

Change description

Change type External/visual
Device marking changed from tampography to laser printing. Information provided on module will remain the same

Detailed description
Old Version:  New Version: 

Change reasons To improve manufacturing speed, efficiency and reliability
To increase quality, precision and durability of marking.

Product release date Planned date: 2019 October

Affected products

Model	Affected order codes	Order code changes
FMB920	FMB920*****	No changes

Change impact

Risk assessment No risk factors encountered with this change
Suggested implementation plan No implementation plan needed

Acknowledgement of PCN receipt



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2019.08.14: Top Tampography Changes

We would like to inform you, that tampography of the FMB920 device was updated in the factory on the 5th of August.

Change description

Change type	External/visual	
Detailed description	Top tampography design changed	
	Old Version: 	New Version: 
Change reasons	1. Updated Emark certificate number.	
Product release date	Updated tampographs will be used from the time when the stock will be sold all leftovers. Planned date: 35 week	

Affected products

Model	Affected order codes	Order code changes
FMB920	FMB920*****	No changes

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

Acknowledgement of PCN receipt





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2019.07.22: new no brand Eco friendly boxes

Effective September 2019, FMB920 trackers with no brand packaging will be shipped with a **new no brand eco-friendly box**.

Change description

Change type	Packaging Improved and more environmentally friendly packaging box Old single packaging version: 		New single packaging version: 
Detailed description	Dimensions: 165 (W) x 145 (D) x 35 (H) Old group packaging version: 	Dimensions: 175 (W) x 150 (D) x 35 (H) New group packaging version: 	
	Dimensions: 355 (W) x 175 (D) x 60 (H)	Dimensions: 355 (W) x 175 (D) x 60 (H)	
Change reasons	The new box is better for the environment		
Product release date	Devices with new packaging will be released in manufacturing from September with 2 months of transition period. Over this period devices with white packaging can be delivered as well as devices with the new eco boxes.		

Affected products

Model	Affected order codes	Order code changes
FMB001, FMB010, FMB100, FMB110, FMB120, FMB122, FMB125, FMB202, FMB204, FMB900, FMB920, FMB964, FMT100, FMB130, MTB100.	FMB001*****, FMB010*****, FMB100*****, FMB110*****, FMB120*****, FMB122*****, FMB125*****, FMB202*****, FMB204*****, FMB900*****, FMB920*****, FMB964*****, FMT100*****, FMB130*****, MTB100*****.	No changes

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to the new look of boxes we strongly recommend to update your marketing materials. Because of the new color of the packaging box, if necessary, update your branding materials (stickers, logo layouts).

Acknowledgement of PCN receipt



If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2019.06.14: Device module information display changes

We would like to inform you, that the information display on device module TM2500 will be updated in the factory from July 2019.

Change description



Change type	External/visual
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Detailed description	Information display on TM2500 module will change from sticker to laser print. Information provided on module will remain the same.		
	Old Version: 	New Version: 	
Change reasons	Laser printing will increase reliability, speed, and will reduce paper waste.		
Product release date	Devices with new module marking will be released in manufacturing from July with 2 months of transition period. Over this period devices with stickers can be delivered as well as devices with laser print.		
Affected products			
Model	Affected order codes		Order code changes
FMB001, FMB010, FMB100, FMB110, FMB120, FMB122, FMB125, FMB202, FMB204, FMB900, FMB920, FMB964, FMT100, FMB640, FMB130, MTB100, TMT250, GH5200.	FMB001*****, FMB010*****, FMB100*****, FMB110*****, FMB120*****, FMB122*****, FMB125*****, FMB202*****, FMB204*****, FMB900*****, FMB920*****, FMB964*****, FMT100*****, FMB640*****, TMT250*****, FMB130*****, MTB100*****, GH5200*****.		No changes
Change impact			
Risk assessment	The change will not affect clients. All the module characteristics will remain unchanged. The only sticker on module will be changed to laser print. The displayed information will remain the same.		
Suggested implementation plan.	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in the customs clearance process.		
Acknowledgement of PCN receipt			
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above			

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2019.05.02: new eco friendly box

Effective May 2019 week 20, FMB920 trackers will be packed with a **new eco-friendly box**.

Change description		
Change type	Packaging	
	Improved and more environmentally friendly packaging box	
Detailed description	Old version: 	New version: 
Change reasons	The new box is better for the environment	
Product release date	May 2019, week 20	

2019.04.10: IMEI/SN display on device Changes

We would like to inform you, that IMEI/SN info display on the FMB920 device will be updated in the factory from June 2019.

Change description		
Change type	External/visual	
	IMEI/SN info on device display change from barcode to QR	
	Old Version: 	New Version: 
	This change will not affect device packing and logistic lists. It will remain as barcode.	





Change reasons	QR format will increase reliability and minimize error rate, because of the error correction feature and improved reading in low contrast.	
Product release date	Devices with new QR Code format will be released in manufacturing from June with 2 months of transition period. Over this period devices with barcodes can be delivered as well as devices with QR codes.	
Affected products		
Model	Affected order codes	Order code changes
FMB920	FMB920*****	No changes
Change impact		
Risk assessment	Risk assessment for devices management required	
Suggested implementation plan	Due to changes in device information display we strongly recommend to check, and prepare your tools to read QR codes.	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

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2019.03.01: new eco friendly box

Effective March 2019, FMB920 trackers will be shipped with a **new eco-friendly box**.

Change description

Change type	Packaging	
Detailed description	Improved and more environmentally friendly packaging box	
Change reasons	Old version: 	New version: 
Product release date	The new box is better for the environment	
	March 2019	

Affected products

Model	Affected order codes	Order code changes
FMB920	FMB920*****	No changes

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process



Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2019.02.20: Top Tampography Changes

We would like to inform you, that tampography of the FMB920 device was updated in the factory on the 20th of February.

Change description

Change type	External/visual	
Detailed description	Top tampography design changed	
Change reasons	Old Version: 	New Version: 
Product release date	1. Updated Teltonika address to Saltoniskiu st. 9B-1 2. Added WEEE label. (WEEE - Waste from Electrical and Electronic Equipment)	
	Updated tampographs will be used from the time when the stock will be sold all leftovers. Planned date: week 10	

Affected products

Model	Affected order codes	Order code changes
FMB920	FMB920*****	No changes

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

Acknowledgement of PCN receipt

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