FMC920 Product Change Notifications

[Main Page](#) > [Basic Trackers](#) > [FMC920](#) > **FMC920 Product Change Notifications**

Product change notifications (**PCN**) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMC920 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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Contents

2024.01.19: Base firmware update

We would like to inform you about the base firmware update for FMC920 starting from January 19th, 2024. New production firmware version will be **03.29.00.Rev.13**

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: [FMC920_firmware_errata](#)	
	Old version:	New version:
	FMC920 03.28.02.Rev.197	FMC920 03.29.00.Rev.13
Change reasons	FMC920 base firmware version update	
Product release date	2024 January	

Affected products

Model	Affected order codes	Order code changes
FMC920	FMC920******* order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.
Acknowledgement of PCN receipt	If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.11.13: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMC920-QKIB0 device will updated in the factory starting from December 15th 2023.

Change description

Change type	External/visual
	Top laser printing design changed
	Old version:
Detailed description	

New version:
[400px](#)

Change reasons	1. Added Anatel certificate number. 2. Added Bluetooth® SIG label.

Product release date December 2023

Affected products

Model	Affected order codes	Order code changes
FMC920	FMC920VQ****	New laser marking

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.05.12: Base firmware update

We would like to inform you about the base firmware update for FMC920 starting from June 19th, 2023. New production firmware version will be 03.28.02.Rev.197

Change description

Change type	Firmware update	
Detailed description	Key improvements from last production firmware are listed in errata: FMC920_firmware_errata	
	Old version: FMC920 03.28.02.Rev.195	New version: FMC920 03.28.02.Rev.197
Change reasons	FMC920 base firmware version update	
Product release date	2023 June	

Affected products

Model	Affected order codes	Order code changes
FMC920	FMC920******* order codes with base Firmware	Update firmware

Change impact

Risk assessment	Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture.
Suggested implementation plan	If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.
Acknowledgement of PCN receipt	If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.03.08: TOP and BOT casing changes

We would like to inform you, TOP and BOT casing part is updated for FMB920, FMB900, FMC920, FMM920 projects starting from 2023 March.

Change description

Change type	Internal/visual
Detailed description	TOP and BOT casing parts inner design updated TOP part: BOT part:

Changes	TOP casing part 1. Unused legacy holes for holes for screws removed to reduce plastic and complexity 2. PCB end support features optimized to reduce plastic and lower the risk of cosmetic defects on the outside 3. Part number and material type (polycarbonate) now shown on the inside of the casing 4. PCB side support design optimized to improve easy of assembly	BOT casing part 1. Unused legacy holes for holes for screws removed to reduce plastic and complexity 2. PCB end support features optimized to reduce plastic and lower the risk of cosmetic defects on the outside 3. Part number and material type (polycarbonate) now shown on the inside of the casing 4. PCB side support design optimized to improve easy of assembly
Product release date	March 2023	

Affected products

Models	Affected order codes	Order code changes
FMB920, FMB900, FMC920, FMM920	All order codes	No changes for the order codes

Change impact

Risk assessment	During the transition period clients might receive devices with old type casing.
Suggested implementation plan	No implementation plan needed

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika Telematics may accept that this change has been tacitly accepted and can implement the change as indicated above