FMM003 Product Change Notifications

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Product change notifications (PCN) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMC003 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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2024.02.19: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMM003 device was updated in the factory from February 2024.

Change description

Change type External/visual

Top laser printing design was changed, additional IMEI/SN QR engraving on

Detailed the top part of the casing was added

description Old version: New version:

x

Change reasons

Due to improved quality of engraving, IMEI/SN and QR on the top part of

casing were added

Product release February 20

date February 2024

Affected products

Model Affected order codes Order code changes

FMM003 FMM003 ****** New casing

Change impact

Risk assessment No risk factors encountered with this change

Suggested Due to changes in device appearance we strongly recommend to contact your implementation customs agent with our change log information, to avoid any unexpected delays

plan in customs clearance process

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.04.12: Base firmware update

We would like to inform you about the base firmware update for FMM003 starting from April 12th, 2023. New production firmware version will be 03.28.03.Rev.97

Change description

Change type Firmware update

 $\begin{tabular}{ll} Key improvements from last production firmware are listed in errata: {\bf FMM003_firmware_errata} \\ \end{tabular}$

Detailed description Old version:

New version: FMM003 03.28.03.Rev.97 FMM003 03.28.03.Rev.94

Change reasons FMx003 base firmware version update

2023 April Product release date

Affected products

Affected order codes Order code changes Model FMM003****** order codes with base Firmware FMM003 Update firmware

Change impact

Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. Risk assessment

During the transition period clients might receive devices with previous Firmware version used in manufacture.

Suggested implementation plan If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

Acknowledgement If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been of PCN receipt tacitly accepted and can implement the change as indicated above