

FMM003 Product Change Notifications

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Product change notifications (PCN) is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMM003 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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2024.07.01: Base firmware update

We would like to inform you about the base firmware update for FMM003 starting from July 1st, 2024. New production firmware version will be 03.29.00.Rev.358

Change description

| | | |
|----------------------|---|---|
| Change type | Firmware update | |
| | Key improvements from last production firmware are listed in errata: FMM003 firmware errata | |
| Detailed description | Old version: FMM003 03.28.03.Rev.97 | New version: FMM003 03.29.00.Rev.358 |
| Change reasons | FMx003 base firmware version update | |
| Product release date | 2024 July | |

Affected products

| | | |
|--------|--|--------------------|
| Model | Affected order codes | Order code changes |
| FMM003 | FMM003***** order codes with base Firmware | Update firmware |

Change impact



| | | |
|-------------------------------|---|--|
| Risk assessment | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. | |
| Suggested implementation plan | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager. | |

Acknowledgement of PCN receipt If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2024.05.24: New packaging of OBD devices

We would like to inform you, that packaging of the FMM003 device will be updated in the factory from June 2024.

Change description

| | | |
|----------------------|--|---|
| Change type | External/visual | |
| | Additional spacer was added inside the box (applicable to all order codes with SPQ 1) to secure device in place while shipping and create more pleasant unboxing experience. | |
| Detailed description | Old version:  | New version:  |

Change reasons Due to device being too loose in SPQ 1 box, additional spacer has been added.
Product release date June 2024

Affected products

| Model | Affected order codes | Order code changes |
|--------|--|--------------------|
| FMM003 | All order codes with SPQ 1: FMM003***** | New packaging |

Change impact

Risk assessment No risk factors encountered with this change
Suggested implementation Change instructions and update promotional material if required.
plan



Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2024.02.19: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMM003 device was updated in the factory from February 2024.

Change description

| | | |
|----------------------|--|---|
| Change type | External/visual | |
| Detailed description | Top laser printing design was changed, additional IMEI/SN QR engraving on the top part of the casing was added | |
| | Old version:  | New version:  |
| Change reasons | Due to improved quality of engraving, IMEI/SN and QR on the top part of casing were added | |
| Product release date | February 2024 | |

Affected products

| Model | Affected order codes | Order code changes |
|--------|----------------------|--------------------|
| FMM003 | FMM003 ***** | New casing |

Change impact

Risk assessment No risk factors encountered with this change
Suggested implementation Due to changes in device appearance we strongly recommend to contact your customs agent with our change log information, to avoid any unexpected delays in customs clearance process
plan

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.04.12: Base firmware update

We would like to inform you about the base firmware update for FMM003 starting from April 12th,

2023. New production firmware version will be 03.28.03.Rev.97

Change description

| | |
|----------------------|---|
| Change type | Firmware update |
| Detailed description | Key improvements from last production firmware are listed in errata: FMM003 firmware errata |
| Change reasons | Old version: FMM003 03.28.03.Rev.94 New version: FMM003 03.28.03.Rev.97 |
| Product release date | FMx003 base firmware version update 2023 April |

Affected products

| | | |
|--------|--|--------------------|
| Model | Affected order codes | Order code changes |
| FMM003 | FMM003***** order codes with base Firmware | Update firmware |

Change impact

| | |
|-------------------------------|---|
| Risk assessment | Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically. During the transition period clients might receive devices with previous Firmware version used in manufacture. |
| Suggested implementation plan | If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager. |

Acknowledgement of PCN receipt If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above