# FMM800 Product Change Notifications

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**Product change notifications (PCN)** is the way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, firmware changes, changes to package contents, etc. This page stores information regarding changes to the FMM800 tracking device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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### 2024.03.08: Top Laser Printing Changes

We would like to inform you, that laser printing of the FMM800 device was updated in the factory in March, 2024.

#### Change description

Change type External/visual

Top laser printing design changed

Detailed Old version: New version: description

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1. Serial number, IMEI QR codes will now be laser engraved

2. Stickers containing serial number, IMEI QR codes will no longer be present Change reasons

on the casing.

Product release

March 2024 date

**Affected products** 

Model Affected order codes Order code changes

FMM800\*\*\*\*\* FMM800 New casing

Change impact

Risk assessment No risk factors encountered with this change

Due to changes in device appearance we strongly recommend to contact your Suggested implementation customs agent with our change log information, to avoid any unexpected delays

plan in customs clearance process

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

### 2023.09.29: Base firmware update

We would like to inform you about the base firmware update for FMM800 starting from September 29th, 2023. New production firmware version will be 03.28.07.Rev.353

Change description

Change type Firmware update

 $Key improvements from \ last \ production \ firmware \ are \ listed \ in \ errata: \ \underline{https://wiki.teltonika-gps.com/view/FMM800} \ \underline{\ firmware\_errata} = \underline{\ firmware\_errata} =$ 

Detailed description Old version:

 Old version:
 New version:

 FMM800 03.28.02.Rev.143
 FMM800 03.28.07.Rev.353

Change reasons FMM800 base firmware version update

Product release date 2023 September

Affected products

 Model
 Affected order codes
 Order code changes

 FMM800
 FMM800\*\*\*\*\*\*\*\* order codes with base Firmware
 Update firmware

Change impact

Risk assessment Client's special firmware versions or order codes with special firmware will not be updated to latest base firmware automatically.

During the transition period clients might receive devices with previous Firmware version used in manufacture.

Suggested implementation plan If you are using special firmware version and would like an upgrade to new features of latest base firmware, please contact your Teltonika sales manager.

### 2023.04.10: Base firmware update

We would like to inform you about the base firmware update for FMMM800 starting from April 24th, 2023. New production firmware version will be 03.28.02.Rev.143

Change description

Change type Firmware update

Key improvements from last production firmware are listed in errata: https://wiki.teltonika-gps.com/view/FMM800\_firmware\_errata

Detailed description Old version

 Old version:
 New version:

 FMM800 03.28.02.Rev.142
 FMM800 03.28.02.Rev.143

Change reasons Manufacture testing optimization.

Product release date 2023 - April

Affected products

 Model
 Affected order codes
 Order code changes

 FMM800
 FMM800\*\*\*\*\*\*\*\* standard order codes with base firmware
 Update firmware

## 2023.02.17: Base firmware update

We would like to inform you about the base firmware update for FMMM800 starting from February 17th, 2023. New production firmware version will be 03.28.02.Rev.142

Change description

Detailed description

Change type Firmware update

 $Key improvements \ from \ last \ production \ firmware \ are \ listed \ in \ errata: \ \underline{https://wiki.teltonika-gps.com/view/FMM800\_firmware\_errata}$ 

 Old version:
 New version:

 FMM800 03.28.02.Rev.126
 FMM800 03.28.02.Rev.142

Change reasons Manufacture testing optimization.

Product release date 2023 - February Firmware Update with network jamming support

Affected products

Model Affected order codes Order code changes FMM800 FMM800\*\*\*\*\*\*\* standard order codes with base firmware Update firmware