## **FMT100 Getting Started with AWS IoT Core**

<u>Main Page</u> > <u>Fast & Easy Trackers</u> > <u>FMT100</u> > <u>FMT100 Manual</u> > **FMT100 Getting Started with AWS IoT Core** 

Template:AWSFMT100

## Contents

- <u>1 Document Information</u>
  - 1.1 Glossary
- <u>2 Other software required to develop and debug applications for the device</u>
- <u>3 Setup your AWS account and Permissions</u>
- <u>4 Create Resources in AWS IoT</u>
- <u>5 Provide Device with credentials</u>
  - $\circ \ \underline{5.1 \ \textbf{AWS IoT Core Configuration}}$ 
    - <u>5.1.1 Setting up AWS IoT Core</u>
    - <u>5.1.2 Finding device data endpoint (server domain)</u>
  - <u>5.2 Configuring the device</u>
    - 5.2.1 Security and certificates
      - <u>5.2.1.1 Using certificate, private key and root certificate. (Via Cable)</u>
    - 5.2.2 Device GPRS configuration for AWS IoT Custom MQTT settings
- <u>6 Checking received data and sending commands in the AWS IoT core</u>
- <u>7 Debugging</u>
- 8 Troubleshooting
- 9 Troubleshooting
- 10 **Debugging**

## **Document Information**

#### Glossary

- Wiki Teltonika IoT knowledge base <u>https://wiki.teltonika-iot-group.com/</u>.
- FOTA Firmware Over The Air.
- Configurator Tool to configure Teltonika Telematics devices.
- Crowd support forum knowledge base dedicated for Troubleshooting.

For firmware supporting MQTT please contact your sales manager or contact directly via Teltonika Helpdesk.

## Other software required to develop and debug applications

## for the device

For debugging situations, device internal logs can be downloaded OTA by using our <u>FotaWEB</u> platform or by using Teltonika Configurator.

## **Setup your AWS account and Permissions**

Refer to the online AWS documentation at Set up your AWS Account. Follow the steps outlined in the sections below to create your account and a user and get started:

- Sign up for an AWS account
- <u>Create a user and grant permissions</u>
- Open the AWS IoT console

Pay special attention to the Notes.

## **Create Resources in AWS IoT**

Refer to the online AWS documentation at Create AWS IoT Resources. Follow the steps outlined in these sections to provision resources for your device:

- Create an AWS IoT Policy
- <u>Create a thing object</u>

Pay special attention to the Notes.

## **Provide Device with credentials**

Whole device, AWS IoT and testing information can be downloaded in PDF format here.

NOTE: MQTT will not work without uploaded TLS certificates.

#### **AWS IoT Core Configuration**

#### Setting up AWS IoT Core

When logged in the AWS console, click on Services on the top left hand side screen, to access IoT core.



Figure 1. Accessing AWS IoT core from AWS console

NOTE: If you can't see "Services" in the top left, click on "My account" in the top right and "AWS Management Console"

Select Manage, Security, Policies (Manage > Security > Policies) and press Create policy or Create buttons.

#### Figure 2. Accessing policy creation

In the Create Policy window, enter Policy name. In the Policy document tab for Policy Action (1) select "\*" and for Policy resource (2) enter "\*" and press create.

Figure 3. Creating a policy

Now, that you have created a policy, select Manage on the sidebar on the left side, then select All devices, Things (Manage>All devices>Things). And click on Create things.

Figure 4. Accessing Things

Afterwards select Create single thing and click Next.

### Create things Info

A thing resource is a digital representation of a physical device or logical entity in AWS IoT. Your device or entity needs a thing resource in the registry to use AWS IoT features such as Device Shadows, events, jobs, and device management features.

0	Create single thing
	Create a thing resource to register a device. Provision the certificate and policy necessary to allow the device to connect to AWS IoT.
0	Create many things
	Create a task that creates multiple thing resources to register devices and provision the resources those devices require to connect to AWS IoT.

#### Figure 5. Creating single thing

After creating a single thing, enter Thing's name and in the Device Shadow tab select Unnamed shadow (classic). Then click Next.

Step 1 Specify thing properties	Specify thing properties w/o A thing resource is a digital representation of a physical device or logical entity in AWS IoT. Your device or entity needs a thing resource is the prior to be a MMS IoT features that prior and a physical device or logical entity in AWS IoT. Your device or entity needs a thing	
Step 2 - optional Configure device contificates	resource in the registry to use AWS IoT features such as Device Shadows, events, jobs, and device management features.	
Step 3 - optionol Attach policies to certificate		
	Thing name	
	FMB190	
	Thing type - optional     Searchable thing attributes - optional     Thing groups - optional     Billing group - optional	
	Device Shadow tota Device Shadows allow connected devices to sunc states with AWS. You can also get, update, or delete the state information of this thing's shadow using either HTTPs or MQTT tapks.	
	No shadow     Named shadow     Devate multiple shadow with different names to manage access to properties, and logically group     prod divides properties.	
	Unnamed shadow (classic)     A tilting can have only one unnamed shadow.	

Figure 6. Thing's properties

Then when selecting Device certificate, select Auto-generate a new certificate and click Next.

	Step 1 Specify thing properties	Configure device certificate - optional Info A device requires a certificate to connect to AWS IoT. You can choose how you to register a certificate for your device now,		
	Step 2 - optional Configure device certificate	you can create and register a certificate for your device later. Your device won't be able to connect to AWS IoT until it has a active certificate with an appropriate policy.		
	Step 3 - optional Attach policies to certificate	Device certificate		
		Auto-generate a new certificate (recommended)     Generate a certificate, public key, and private key using AWS IoT's certificate authority.		
		Use a certificate Use a certificate signed by your own certificate authority.		
		Upload CSR     Register your CA and use your own certificates on one or many devices.      Skip creating a certificate at this time     You can create a certificate for this thing and attach a policy to the certificate at a later time.		
		Cancel Previous Nex		

#### Figure 7. Certificate configuration

Now, select the policy you have created before to attach it to the certificate and thing. After that click Create thing.

aws	Services Q. Search for services, f	eatures, blogs, docs, and more [Alt+S]
=	AWS IoT > Manage > Things > Step 1 Specify thing properties Step 2 - optional Configure device certificate	Create things > Create single thing Attach policies to certificate - optional Info AWS IoT policies grant or deny access to AWS IoT resources. Attaching policies to the device certificate applies this access to the device.
	Step 3 - optional Attach policies to certificate	Policies (1/1)       C       Create policy       C         Select up to 10 policies to attach to this certificate.       < 1 > ©          Q. Filter policies       < 1 > ©
		Image: Name       Image: FMB130Policy
		Cancel Previous Create thing

Figure 8. Attaching policy to certificate

Then window with Certificate files and key files download options should pop out. It's recommended to download all files, because later some of them will not be available for download. The files that are required for usage with FMX devices are: Device certificate (1), private key(2), and Amazon Root CA 1 file(3), but it's recommended to download them all and store them in secured place.





#### Finding device data endpoint (server domain)

To receive server domain (in AWS endpoint) click on the side bar on the left Settings (AWS IoT->Settings). Or click on the side bar on left side Things, select the created thing, after it click Interact->View Settings. Whole path - (Things->\*YourThingName\*->Interact->ViewSettings). Page containing endpoint will open. Copy the whole endpoint address. Port for accessing this endpoint is 8883.



Figure 10. Device data endpoint

#### **Configuring the device**

#### Security and certificates

#### Using certificate, private key and root certificate. (Via Cable)

Find Certificate file ending with extension pem.crt (ending may be just .pem) Private key file and AmazoonRootCA1 file (no need to change filenames). These files should have been downloaded when creating Thing in AWS IoT Core.



Figure 17. Certificate, private key and root certificate

Upload the mentioned files in the Security tab in the Teltonika Configurator.  $\fbox{}$ 

Figure 18. Uploading certificates and keys

After uploading certificates, go to System tab and in Data protocol section select - Codec JSON.



Figure 19. Choosing data protocol

#### **Device GPRS configuration for AWS IoT Custom MQTT settings**

In the GPRS tab, under Server Settings select:

- 1. Domain Endpoint from the AWS, Port: 8883
- 2. Protocol MQTT
- 3. TLS Encryption TLS/DTLS

In the MQTT Settings section select:

- 1. MQTT Client Type AWS IoT Custom
- 2. Device ID enter device IMEI (optional)
- 3. Leave Data and Command Topics unchanged.

Save the configuration to the device.

×

Figure 27. GPRS Settings for MQTT AWS IoT

# Checking received data and sending commands in the AWS IoT core

The data received from the device can be found in the MQTT test client, which can be found above "Manage" in the sidebar on the left.  $\blacksquare$ 

Figure 28. MQTT test client location

To see incoming data, subscribe to topic - DeviceImei/data. Or subscribe to # to see all incoming outgoing data in the Topics.

Slot 2 MQTT test client		
QTT test client	de l	
can use the MQTT test client to inform devices and apps of chang	monitor the MQTT messages being passed in your AWS account. D ges and events. You can subscribe to MQTT message topics and pub	Devices publish MQTT messages that are identified by topics to communicate their state to AWS IoT. AWS IoT also publishes MQTT messages blah MQTT messages to topics by using the MQTT test client.
Subscribe to a topic	Publish to a topic	
lopic filter Into The topic filter describes the topic(s) t	to which you want to subscribe. The topic filter can include MQTT wildcard cha	waiters.
2		
Subscribe		
Subscribe Subscriptions	358480085331785/data	Pause Clear Export Edit
Subscribe Subscriptions sworites 358480085331785/data	358480085331785/data	Pause Clear Export Edit Pointery 07, 2022, 12:41:46 (UTC+0200)

#### Figure 29. MQTT test client

Incoming data is received in JSON format, for e.g.:  $\fbox$ 

Figure 30. Received data format

To send SMS/GPRS commands to the device subscribe to a topic name - \*DeviceIMEI\*/commands, and, in the same MQTT test client window select Publish to a topic. Enter topic name - \*DeviceIMEI\*/commands. In the Message payload enter wanted GPRS/SMS command in following format and press Publish:

{"CMD":	" <command/> "}
---------	-----------------

Fopic name The topic name identifies the message. The messa	te payload will be published to this topic with a Quality of Service (QoS) of 0.	
Q 358480085331785/commands		×
Message payload		
( "CMD": "setdigout 111" )		
<ul> <li>Additional configuration</li> </ul>	Additional configuration	
Publish		
Publish		
Publish	358480085331785/commands	Pause Clear Export Edit
Publish Subscriptions avorites	358480085331785/commands	Pause Clear Export Edit
Publish Subscriptions avorites 358450085331785/data ♡ ×	358480085331785/commands ▼ 358480085331785/commands	Pause Clear Export Edit February 07, 2022, 12:43:37 (UTC+0200)
Publish Subscriptions avoiltes 358480085331785/data	358480085331785/commands ▼ 358480085331785/commands {	Pause Clear Export Edit February 07, 2022, 12:45:37 (UTC+0200)
Publish Subscriptions avoiltes 358480085331785/data 🜣 × 358480085331785/commands 🜣 × (*CMD*:*setdigout 111*) 🔅 ×	358480085331785/commands	Pause Clear Export Edit February 07, 2022, 12:43:37 (UTC+0200)
Publish Subscriptions avorites 358480085331785/data 🛇 × 358480085331785/commands 🛇 × (*CMD*: *setdigout 111*) 🔗 × III subscriptions	358480085331785/commands	Pause Clear Export Edit February 07, 2022, 12:43:37 (UTC+0200)
Publish Subscriptions avorites 3558480085331785/data $\heartsuit \times$ (*CMD*:*setdigout 111*) $\heartsuit \times$ Il subscriptions	358480085331785/commands	Pause Clear Export Edit February 07, 2022, 12:43:37 (UTC+0200)

The response to the command will be shown in the Data topic:

Subscriptions	358480085331785/data	Pause Clear Export Edit	
avorites 358480085331785/data ♡×	▼ 358480085331785/dəta	February 07, 2022, 12:43:41 (UTC+0200)	
358480085331785/commands ♥ × ( "CMD": "setdigout 111" ) ♥ ×	<pre>{     "RSP": "DOUT1:1 Timeout:INFINITY DOUT2:1 Timeout:INFINITY DOUT3:1 Timeout:INFINITY " }</pre>		
l subscriptions			

Figure 32. Response to a command in the data topic, the command was published in command topic

## Debugging

In the situation when the issue with information upload appears, device internal logs can be taken directly from device configuration software (<u>instructions</u>), via Terminal.exe by connecting selecting device USB connection port, or by receiving internal logs via FotaWEB in <u>task section</u>.

## Troubleshooting

The information can be submitted to Teltonika HelpDesk and Teltonika engineers will assist with troubleshooting. For a more detailed information regarding what information should be collected for debugging, please visit the dedicated page on <u>Teltonika Wiki</u>.

Alternatively, Teltonika has a <u>Crowd Support Forum</u> dedicated for troubleshooting, where engineers are actively solving problems.

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