General PCN

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2024 February: TM2500 module information display changes

We want to inform you on information display changes for 2G devices modules TM2500 starting from February 2024.

Change description			
Change type	External/visual		
Detailed description	As a result of concerns regarding the engraving on the TM2500 module, we have added an option to use stickers to ensure the information remains legible and easily accessible. For orders made between February and April, your device may feature either a sticker or laser engraving on the TM2500 module.		
	Old Version:	New Version: ▼	
Change reasons	As a result of concerns regarding the engraving on the TM2500 module, we've opted to use stickers instead to ensure the information remains legible and easily accessible.		
Product release date	For orders made between February and April, your device may feature either a sticker or laser engraving on the TM2500 module		
Affected products			
Model		Affected order codes	Order code changes
FMB001, FMB010, FMB110, F FMB130, FMB140, FMB150, F FMB225, FMB230, FMB240, F FMB930, FMB965, FMT100, F FMB641,TMT250, GH5200.	MB202, FMB204, FMB209, MB900, FMB910, FMB920,	FMB001******, FMB010******, FMB110******, FMB120******, FMB122******, FMB125******, FMB130******, FMB130******, FMB150******, FMB202******, FMB204******, FMB209******, FMB255******, FMB209******, FMB240******, FMB900******, FMB910******, FMB910*******, FMB910******, FMB910******, FMB910*******, FMB910********, FMB910*******, FMB910*******, FMB910*******, FMB910*********, FMB910*******, FMB910********, FMB910********, FMB910*********, FMB910*******, FMB910*******, FMB910********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910*******, FMB910*******, FMB910********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910*******, FMB910*******, FMB910********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910*******, FMB910*******, FMB910*******, FMB910********, FMB910*********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910*********, FMB910********, FMB910*********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910*********, FMB910*********, FMB910*********, FMB910*********, FMB910********, FMB910*********, FMB910*********, FMB910********, FMB910********, FMB910*********, FMB910********, FMB910********, FMB910********, FMB910********, FMB910*******, FMB910*******, FMB910*******, FMB910********, FMB910********, FMB910********, FMB910*******, FMB910*******, FMB910********, FMB910*******, FMB910*******, FMB910*******, FMB9	No changes
Chamma imma at			

Change impact

Risk assessment For orders made between February and April, your device may feature either a sticker or laser engraving on the TM2500 module. It's important to emphasize that these alterations do not impact the device's functionality or certification.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2024 January: Bluetooth® symbol added on laser engraving

Teltonika Telematics, UAB became an Adopter member of the <u>Bluetooth® Special Interest Group</u> (<u>Bluetooth® SIG</u>), which allows the use of published Bluetooth® wireless specifications and Bluetooth® trademarks. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth® SIG, Inc. Any use of these marks by Teltonika Telematics, UAB is under license.

For this reason, Teltonika Telematics, UAB will add the Bluetooth® symbol on the company products

with the Bluetooth® technology laser engravings.

Change description

Detailed description

Adding the Bluetooth® symbol after a device name on laser engravings with standard Teltonika Telematics engraving design. Deleting BLE word from laser engravings with standard Teltonika Telematics engraving design. Change type

The example of TFT100 device laser engraving. All Teltonika Telematics devices with the Bluetooth® technology are going to be

gradually updated in the same way.

Old version:

As Teltonika Telematics, UAB joined the Bluetooth® SIG Adopter membership, the Bluetooth® symbol is added in the laser Change reasons

engravings of the company's devices.

The updated laser engravings of standard Teltonika Telematics design will be implemented in January 2024, allowing the transition Release date

period of 4-6 weeks. During this period, devices may be delivered with the old Teltonika Telematics laser engraving design.

Affected products

Affected order codes Model Order code changes

All Teltonika Telematics products with the Bluetooth® technology.

All Teltonika Telematics order codes with standard Teltonika Telematics laser engraving design.

No changes

New version:

Acknowledgement of PCN receipt

If no feedback is received within one week after issuing this notification, Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

Important note

If you have a specific laser engraving design and would like to update it with the Bluetooth® symbol, please contact your sales manager to coordinate and organize these changes.

2023 December: Updated Teltonika Telematics product packing boxes

We are dedicated to continuously improving our products to provide you with the best possible experience. As part of this commitment, we are pleased to inform you about the recent updates to our product packaging.

Change description

New QR codes with links to Teltonika Telematics Website, Wiki page and FOTA WEB system

Mark of conformity with the regulations in Ukraine Change type

Slogan 'Easy Key to IoT' Print colour change from blue/black to white

Teltonika Telamatics box print:

Old version:









Following these changes, the new marking will be streamlined with Teltonika visual representation and Teltonika Telematics customers will be able to access the most relevant Teltonika Telematics online resources easily and conveniently by scanning the

> The new marking of ECO packing boxes with the updated Teltonika Telematics print will be implemented in December 2023, allowing the transition period of 4-6 weeks. During this period, packages may be delivered with the old Teltonika Telematics print.

Change reasons

Release date

Affected products

Affected order codes Order code changes

All Teltonika products with standard branded ECO packing

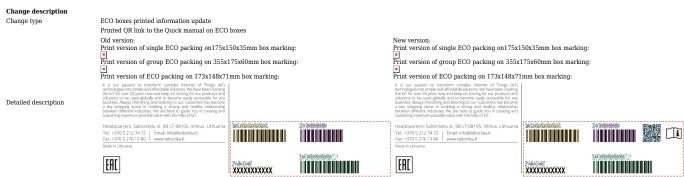
No changes

Acknowledgement of PCN receipt

If no feedback is received within one week after issuing this notification, Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

2023 October: Product ECO packing box identification/marking changes

We would like to inform you that Teltonika Telematics is going to update printed information on the ECO boxes. Therefore, customers will receive boxes with printed QR link to the Quick manual.



Change reasons Products release date Teltonika Telematics customers will be able to find information about the product more easily and it will be possible to avoid printed quick manual

New ECO packaging box marking will be updated during October of 2023, with 4-6 weeks of transition period. Over this period package can be delivered with an old print.

Affected products

Affected order codes Order code changes

All Teltonika product with standard branded ECO packing

No changes

Acknowledgement of PCN receipt

If no feedback is received within one week after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2023.03.07: GSM/LTE antenna bridge color difference

We would like to inform that you might receive FMx devices with different GSM/LTE antenna bridge color (except FMX64, FMM00A, FMX13A, FMB003, FMB020, FMB002, FMP100)

Change description

Change type GSM/LTE antenna bridge color mismatch

GSM antenna bridge color mismatch

Old version: Silver color GSM/LTE antenna bridge Gold/brass shade or Silver color GSM/LTE antenna bridge

Change reasons

Detailed description

Some of the devices will be produced with antenna which color might be different from previous batches. Some of the antennas

during production might change color to gold/brass shade.

Products release date 2023 March

Affected products

Model Affected order codes

Order code changes

All currently produced FM device except (except FMX64, FMM00A, FMX13A, FMB003, FMB020, FMB002, FMP100)

No actual part change, only color of GSM/LTE antenna bridge FMxxxx****** might have gold/brass shade.

Change impact

Testing of antennas which color has changed after production, to gold/brass shade have been performed and the results are the same Risk assessment to silver color antennas - no risk or affect in GSM/LTE signal because of the color change.

Suggested implementation plan No implementation is needed

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2022 February: QR codes replace printed packing lists

We would like to inform you that Teltonika Telematics is going to replace printed packing lists with QR codes available on the packaging boxes.

Change description

Change type Packing change

QR codes replace printed packing lists

New version

Detailed description Old version: When QR codes are introduced, packing lists will be available to

Old version:

Printed packing lists are included in group packaging boxes. download and print in Helpdesk. Instruction how to use functionality can

be download from here

Change reasons Teltonika Telematics product packaging will become both more efficient and eco-friendly.

Products release date 2022 February

2021.10.03 - 2021.10.10: Product ECO packing box identification/marking changes

We would like to inform you, that from October 3rd to 10th, the packaging robot will be upgraded in production, which will temporarily make it impossible to use the box press printer. As a result, all boxes made on those days will have a sticker printed and affixed instead of a print. Therefore, customers can receive packages with a sticker instead of a print for some time.



Acknowledgement of PCN receipt

Risk assessment

If no feedback is received within one week after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2021.07.16: Hardware change

We would like to inform you about the hardware change for FMx devices (except FMX64) starting from September of 2021.

Change description				
Change type	Hardware change			
	New Flash memory component			
Detailed description	Old version: FMx devices with the current Flash memory component (128 MB) part number	New version: FMx devices with the new Flash memory component (128 MB) part number		
Change reasons	Response to the global situation in component market and assurance of devices production lead time			
Products release date	2021 September			
Affected products				
Model	Affected order codes	Order code changes		
All currently produced FM device except (FMx64 family devices)	FMxxxx******	Current Flash memory component change to new Flash memory component		
Change impact				

Current CE and E-mark certificates are valid. Also, current purchase codes remain the same.

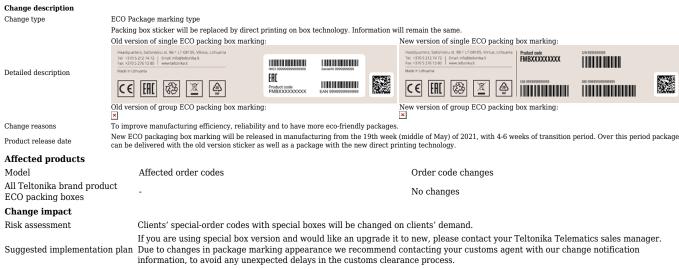
No special actions are needed for the devices used with base FW, devices will arrive from factory with the latest FW which supports Suggested implementation plan new Flash memory component. Flash memory size remains 128 MB. For the clients that are using Spec. FW, more detailed information will be provided directly

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

2021.04.30: Product ECO packing box identification/marking changes

We would like to inform you, that Teltonika products ECO packing boxes will be marked by direct printing on its technology, instead of printing on the sticker, starting from the 19th week of 2021.



Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above