

# Getting started with Azure IoT hub

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## NOTE



**MQTT protocol is only implemented in base 28 and above FW and Configurators. This guide will not work with earlier versions of FW and CONFIGURATOR.**

## Setup your Azure account

Refer to the online Azure documentation. Follow the steps outlined in the sections below to create your IoT hub and get started:

- [Create a free Azure account](#)
- [Sign in to your account](#)

NOTE - The examples in this document are intended only for dev environments. All devices in your production fleet must have credentials with privileges that authorize only intended actions on specific resources. The specific permission policies can vary for your use case. Identify the permission policies that best meet your business and security requirements.

## Create Resources in Azure IoT

Refer to the online Microsoft Azure documentation. Follow the steps outlined in these sections to provision resources for your device:


- [Create an IoT hub](#)
- [Install and use IoT explorer](#)

NOTE - The examples in this document are intended only for dev environments. All devices in your production fleet must have credentials with privileges that authorize only intended actions on specific resources. The specific permission policies can vary for your use case. Identify the permission policies that best meet your business and security requirements.

## Guide in PDF

The full Azure IoT guide can be downloaded in PDF format [[here](#)]

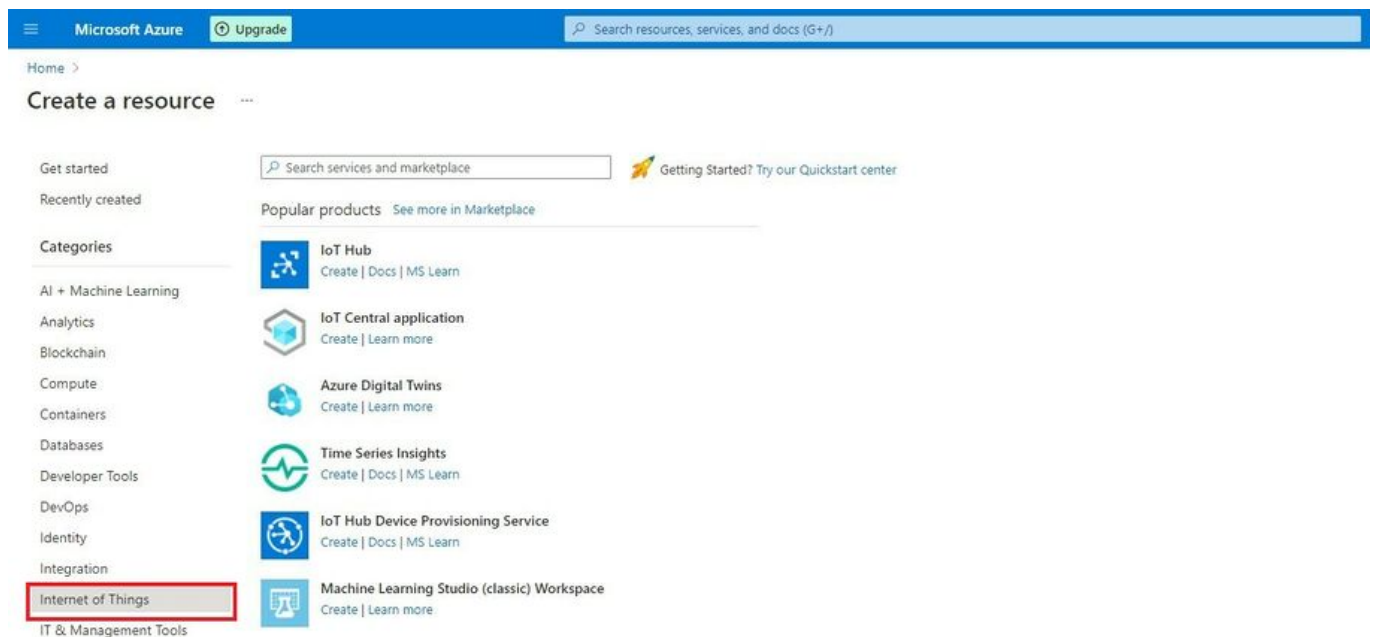
## Azure IoT hub Creation

When logged in the Azure console, Press  and select – **create new resource**.




**Figure 1.** Create new resource

Select **Internet of things** in the Categories on the left.



**Figure 2.** Accessing Things

Press **Create** near the  icon.

### Basics tab

1. In the **Basics** tab choose your **subscription**. Create a new **Resource group**.

Enter **IoT hub name** (Can be any created name). Select **Region** that is closest to you (**North Europe** for Lithuania).

2. Choose the wanted Tier, **Free tier** should be used for testing purpose, alternatively use standard. (You can find all the necessary information about tiers when you click **Compare tiers** below option box).

3. Then choose your **Daily message limit** according to your needs (**8000** for Free plan) (You can find all the necessary information about Daily message limit when you click See all options below option box).

4. Press: **Review + create**




**Figure 3.** Selecting IoT

Check if all the parameters are as you intended and click Create.



**Figure 4.** Review + create

## Add device to IoT hub

Press  , **Home** and click on your created IoT Hub.



**Figure 5.** Selecting IoT hub

Copy hostname and press devices In the left menu.

 **If you see a warning:**

- This resource uses a certificate on the Baltimore CyberTrust Root which will expire in 2025 and must be migrated to the DigiCert Global G2 root.

Go to: **Migrate to DigiCert Global G2** at the bottom of this tutorial.



**Figure 6.** Hostname and devices

Select Add Device in Devices tab.



**Figure 7.** Add Device

Once you are inside **Create a device** tab:

1. Enter your device **IMEI** in the **device ID** field.
2. Other fields here should be left **default**
3. Authentication type: Symmetric key Connection this device to an Iot Hub: **Enabled**
4. Press **save**.



**Figure 8.** Creating a device

## Shared access policies

To get your **primary** and **secondary keys** go to Shared access policies, change Connect using shared access policies to Allow and click on **iothubowner**.



**Figure 9.** Device data endpoint

An iothubowner tab will pop out on the right (These files will be used in configuration).

Copy:

1. **Primary key**
2. **Secondary key**
3. **"iothubowner"**



Figure 10. Certificate files

## Configuration



**Please note:**

Configurator > System > Data protocol: **Codec 8** or **JSON** protocol can be used.

In the GPRS tab, under Server Settings select:

1. Domain – **Hostname** (copy here the host name from your Iot Hub overview window in Azure)

2. Port: **8883**

3. Protocol – **MQTT**

4. TLS Encryption – **TLS/DTLS**

In the GPRS tab, under MQTT Settings select:

1. MQTT Client type – **Azure IoT**

2. Device ID: **IMEI**

3. Primary SAS key – **Primary key** from 'iothubowner' shared access policy

4. Secondary SAS key – **Secondary key** from 'iothubowner' shared access policy

5. SAS Policy Name – **iothubowner**



Figure 11. Device configuration

## Certificate creation and upload

Download **DigiCert Global Root G2** certificate and put it inside a new folder: [Download DER/CRT](#)

### Converting certificate to .pem format

Follow the tutorial to convert certificate [here](#)

**Please note:**  
Configurator only accepts PEM FILE format. You can use any method to convert .crt file to .pem format.

### Upload certificate to device

Upload the file you have created to the device using configurator > **Security** > **Certificate** > **upload**

## Data sending

Trigger a high priority event so that device would start to send data to the server.

In the device configurator screen check for the Status > GSM Info > Records Sent records count.

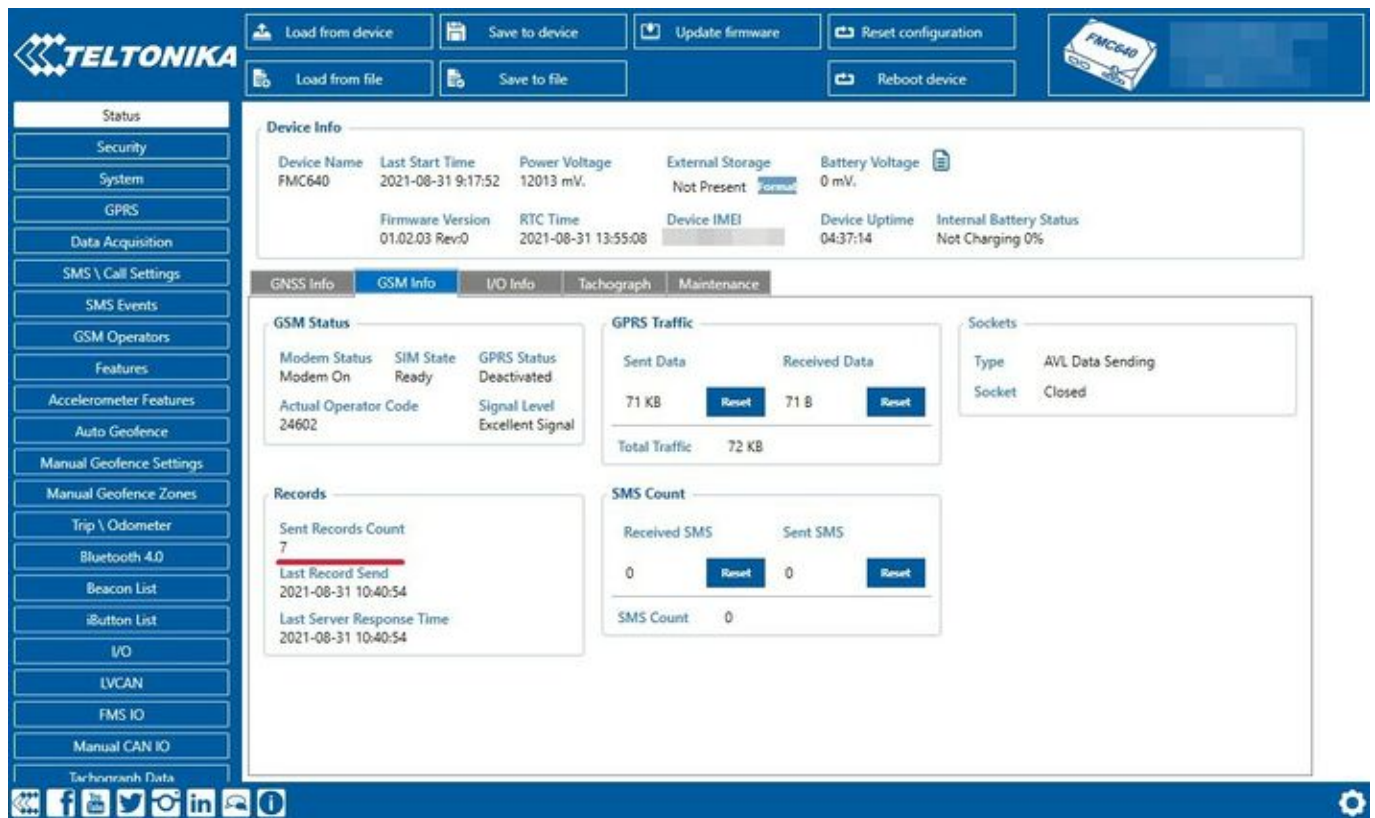


Figure 12. Sent records count

On the Azure service > IOT hub > Overview there is a Device to cloud chart that will show the records received.



**Please note:**

This window has noticeable delay.



**Figure 13.** IoT hub overview

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## Downloading and installing Azure IoT Explorer

Data sent from device can be found in the Azure IoT Explorer

Go to: [Azure IoT Explorer releases](#)

Find the latest version and download the file with **.msi** header:



**Figure 14.** IoT Explorer download

After opening Azure explorer click:

1. **IoThubs**
2. **Add connection**

In the pop-up bar enter primary connection string which you can get from Shared access policies which was explored in section **Shared access policies**. Click **save** after completion.



**Figure 15.** New connection

Click in the Name of your hub which will be in blue color.

Select the device that you want to explore by **clicking** on it's **IMEI**.

On the following window click **Telemetry** and the **Start**.



**Figure 16.** Telemetry

Example of data sent in JSON format:



**Figure 17.** Records in JSON format

Example of data sent in Codec 8 format:



**Figure 18.** Records in Codec 8 format

## Migrate to DigiCert Global G2

In overview window click on the red error message



**Figure 19.** Warning message

In the following window click **Migrate to DigiCert Global G2**



**Figure 20.** Migrate to G2

On the next window check all the boxes and click **Update**



**Figure 21.** Update resource certificate

Migration may take up to a minute. You can now continue with the instructions from where you left off.