How to check Top-up usage with IoT Platform (Truphone)

Introduction

The 'How to Check Top-up Usage with IoT Platform' page provides detailed instructions on how to create report to check current Top-Up usage.

Please follow this tutorial to check the number of Top-ups used

Checking used Top-Ups is a simple procedure with a few steps. Spreadsheet editing software (like Microsoft Excel or LibreOffice Calc) is needed:

- 1. Open the IoT Platform at <u>https://account.truphone.com/login</u> and log in.
- Navigate to the "Reports" menu and select "Rate Plans Activations" as the Report type (Picture 1)

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Picture 1. Reports menu

3. In the "SIM Cards" tab select the option — "All SIM cards" (Picture 2)

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Picture 2. SIM cards menu

- 4. In the "Time scale" tab select the following options (Please refer to picture nr. 3):
 - Granularity Monthly.
 - Custom range from data of Top-ups purchased to the current date, or any older date.
 - Press the "Finish" button to generate the report

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Picture 3. Time scale menu

5. After the report has been generator export the data by clicking on the "Export Data" button (Picture 4)

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Picture 4. Exporting Data

- 6. Open the spreadsheet that has been exported and do the following steps:
 - Select column "A".
 - Open the "Data" tab
 - Select the function "Text to columns"

Picture 5. Text to columns

7. Choose "Delimited" and press the "Next >" button

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Picture 6. Text to columns step 1

8. Select "Comma" and press the "Next >" button

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Picture 7. Text to columns step 2

9. Press the "Finish" button

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Picture 8. Text to columns step 3

10. Select the first row with the Top-up state and press "CTRL + Arrow Down" to go to the bottom of the list.

11. In the free cell under the last Top-Up State, please enter the following formula: =COUNTIF(INDIRECT("F2:F" & ROW() - 1); TRUE)

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Picture 10. Calculating total outbound SMS value

The value should indicate the used Top-Ups, and You will be able to compare the value with the bought number of Top-Ups to check the amount of Top-Ups, which are left.

Additionally, You may refer to the following wiki page to get more information about the Auto Top-Up rules and Low Data notification: <u>Auto Top-Up rules and Low Data notification</u>