Teltonika Configurator FAQ

The main questions and answers are listed in the selected FAQ section.

Question	Answers	Information Links:
How to know if my Teltonika Configurator Version is suitable for my device?	Please check the Teltonika device Model & Firmware version. Each should match with the Teltonika Configurator version. Find the optimal Teltonika Configurator version in the external link provided. If the version you require is not available on the Configurator versions page, contact your sales representative.	Teltonika Configurator versions
My device is detected as "NotSupported"	You are using the wrong Teltonika Configurator version. This mainly happens when a device technology change is done GSM/UMTS/LTE. Update the device firmware and download the dedicated configuration version.	Teltonika Configurator versions
What do upper buttons do?	**Load from device:** Allows the user to read the current device configuration **Load from file:** Allows the user to open a configuration file for Teltonika devices saved in PC or external HDD **Save to device:** Allows the user to save the recently developed configuration into Teltonika device **Save to file:** Allows the user to save the recently developed configuration into a PC or External HDD folder **Update firmware:** Allows the user to upgrade or downgrade the device firmware version **Read records:** Allows the user to read all the records from a Teltonika device to a file **Reset configuration:** Write the initial configuration into the device ignoring a saved or loaded one **Reboot device:** Apply a reboot over the device.	

My configuration version which I'm trying to upload does not match my device	A Configuration file must be developed by Firmware version & Teltonika device. If an incompatibility error pops up, a Firmware & Hardware difference must be happening	Make sure to find the correct configurators version and Firmware versions according to your project: Teltonika Configurator versions Make sure the new configurator version matches your device firmware branch.
How Do I know my configuration is saved?	Teltonika Configurator pops up a small window with a notification of saved configuration. You can confirm it saving again - "nothing to save" advice should appear Also, disconnect & connect it again. The configuration will show automatically.	
Where Can I get the latest Teltonika Configurator Versions?	Find the optimal Teltonika Configurator versions in the link provided. If the version you require is not available in the Configurator versions page, contact your sales representative.	Teltonika Configurator versions
Why some lefts menues have more options than others?	Available options or features depended on the actual FW version or Teltonika device.	Please see our product features in: https://teltonika-gps.com/